FEDERATED MALAY STATES.

REPORT ON THE POSTS AND TELEGRAPHS DEPARTMENT FOR THE YEAR 1913.

CORRESPONDENCE,

1. The approximate number of letters, post-cards, packets and parcels posted and delivered during the year was 17,700,408, an increase of 2,180,758, or 14 per cent., over the figures for 1912. The increase was spread over all the States as will be seen from the comparative statement in appendix I.

REGISTERED ARTICLES.

2. The number of registered articles posted was 320,606, and 296,030 were delivered. The letters posted show an increase of 45,682 and those delivered an increase of 50,996 as compared with the figures for 1912.

BARCELS

3. The parcels posted numbered 50,258 and those delivered 101,218, being increases of 16,142 and 22,152, respectively, as compared with 1912.

CASH-ON-DELIVERY PACKETS.

4. There was again a very large increase in the number of cash-on-delivery packets dealt with during the year. Three thousand three hundred and fourteen packets bearing trade charges to the value of \$27,589 were posted and 7,275 packets with trade charges amounting to \$61,133 were delivered. These figures show increases of 730 and 3,413, respectively, in the number posted and delivered, and \$5,599 and \$15,074, respectively, in the amount of the trade charges.

INSURANCE.

5. During the year, 2,900 articles insured for \$548,341 were posted and 6,081 articles insured for \$532,450 were delivered. Articles posted show an increase of 658 in number and \$201,179 in value, whilst those delivered show increases of 1,045 and \$129,041 as compared with the figures for 1912.

DEAD LETTERS.

- 6. In the Dead Letter Office 135,666 articles, including 756 registered articles, were dealt with, of which 84,430 were either returned to the sender or to the country of origin. These figures include 69,231 bearing letters taxed to the extent of \$4,138.
- 7. In the letters opened, local coin and notes to the amount of \$253.02, cheques and drafts to the face value of \$3,234.21, British postal orders to the value of £24 5s., and foreign currency notes to the estimated value of \$99.14 were found.
- 8. Forty-six parcels were returned to the Dead Letter Office as "abandoned" and the contents have been sold or destroyed.
 - 9. Two hundred and two letters bearing no address were posted.

POSTAL ORDERS.

- 10. British postal orders are still popular for making small remittances, 96,328 orders valued at \$594,154 being issued and 2,030 valued at \$11,389 paid. These figures show increases of \$112,650 and \$1,673, respectively, as compared with the value for 1912. The revenue from these orders, including \$2,737 gained on exchange, was \$8,579 as against a revenue of \$6,772 in 1912.
 - 11. Straits Settlements postal orders to the value of \$657 were also paid.

MONEY ORDERS.

12. Money orders to the value of \$4,845,157 were issued, and those paid amounted to \$1,107,311. As compared with 1912, these figures show increases of \$692,610 and \$202,504, respectively. The number of those issued increased by 15,519 and those paid by 6,992.

- 13. Three thousand one hundred and seventy-nine telegraphic money orders amounting to \$163,269 were issued, being an increase of 891 in number and \$60,498 in value.
- 14. The revenue paid in as commission on money orders amounted to \$60,665, an increase of \$7,818 as compared with 1912.
- 15. Money order offices were opened at Batu Caves, Semenyih, Labu, Pekan, Kuantan, Bruas and Kroh, making the total number of money order offices 77.
- 16. In appendix II will be found the number and value of the money orders issued on various countries, and of those received from them for payment in the Federated Malay States. Appendix III contains a comparative statement showing the value of the money orders issued and paid in the different States in 1912 and 1913.

SAVINGS BANK.

- 17. The number of depositors in the savings bank has increased by 931 during the year, the total number on the 31st December being 8,036.
- 18. The amount to the credit of depositors has increased from \$789,780 to \$842,218, an increase of \$52,438 since the beginning of the year. The average amount to the credit of each depositor has decreased from \$111 to \$104.
- 19. The amount of deposits and withdrawals in each State will be found in appendix
- 20. From the working account in appendix V there would appear to be a profit of \$7,552, but from the note attached to that account it will be seen that, if the depreciation on sterling securities is taken into account, there was a loss of \$10,521.
- 21. An investment account is given in appendix VI, showing the purchases and sales during the year and the total investments on the 31st December. The sterling securities are shown at cost price although the depreciation on 31st December amounted to \$18,074.17. The market is, however, rising and it was not considered necessary to write off any portion of the depreciation until normal conditions are restored. There is practically no market in municipal debentures and it is therefore impossible to say what was the actual value of the debentures held on the 31st December. They are, however, probably worth more than the price at which they are taken in these accounts and this may be set off against the depreciation in the sterling securities. On the Southern Nigerian stock purchased in 1912 the depreciation amounted to \$13,024. Had the Crown Agents not been compelled to invest that money in Crown Colony stocks a better return could have been obtained and the depreciation would have been \$4,378 less.
- 22. Appendix VII contains a statement of assets and liabilities. The balance to the credit of savings bank on 31st December was \$35,202. Against this must, however, be set any depreciation on investments which it may ultimately be considered necessary to write off.

TELEGRAPHS AND TELEPHONES.

- 23. During the year, 422,401 telegrams were despatched and 419,066 were received for delivery. As compared with the previous year there is an increase of 50,418 in the number despatched and 38,273 in the number delivered.
- 24. The revenue derived from telegraphs was \$150,834, of which \$113,747 are included in the stamp sales shown in appendix X. The figures show an increase of \$15,782 over those for 1912.
- 25. The value of the telegrams sent free of charge for other Government departments was \$57,000.
- 26. The total number of subscribers to the telephone exchanges on the 31st December was 993, an increase of 164. In addition there were 304 extension circuits, extension bells and private lines maintained by the department.
- 27. In order to meet the wishes of the planting community the railway goods sheds at Seremban, Kajang and Klang were connected to the telephone exchanges at these places, a fee of 10 cents being collected for each conversation over these circuits. The fees collected were \$14.50, \$30 and \$21.60, respectively, whilst the ordinary subscription rates for the time these lines were in use would have been \$40, \$45 and \$40.
- 28. The revenue derived from telephones was \$136,736, this being an increase of \$33,322 on the figures for the preceding year.
- 29. A statement showing the length of telegraph and telephone lines, etc., in each of the years 1909-1913, inclusive, is given in appendix VIII.
- 30. On the 31st December, 1913, there were 2,009 miles of telegraph and telephone lines and 7,822 miles of overhead wire in the Federated Malay States, of which 5,473 miles were telephone wires. In addition, there were $12\frac{9}{9}$ miles of underground telephone cables

containing 1,074 miles of wire, single line. These figures include 700 miles of telephone wire maintained by the department for the police, but do not include the wires maintained by the Railway Department for their own use. The Posts and Telegraphs Department also owns 242 miles of telegraph wire in Johore.

- 31. New telegraph lines from Kuala Lumpur to Petaling and from Seremban to Labu and Sepang Road were constructed during the year and the Kuantan-Pekan line was completed. Other lines were commenced but not completed owing to the late arrival of material. The work of reconstructing the telephone exchanges at Ipoh, Taiping, Batu Gajah, Gopeng, Klang, Kuala Selangor and Port Swettenham was in hand but only Port Swettenham was completed. It was not possible, owing to shortage of staff and the late receipt of stores, to proceed with the other reconstruction authorized. The new exchange at Port Dickson was practically completed but could not be opened until the 25th January this year. A trunk line was erected between Port Dickson and Seremban.
- 32. On the 1st August we received authority to recruit such extra staff as was considered necessary for carrying out generally the improvements to the telegraph and telephone systems recommended by Mr. Preece. We have advertised locally and in India and Ceylon but with very poor results, and it is evident that a very considerable time must elapse before the subordinate staff can be brought up to its proper strength.
- 33. The cost of maintenance was \$134,758 and a further sum of \$576,411 was spent on construction and reconstruction, of which \$421,429 were spent on telephone construction. A very large proportion of this special expenditure merely represents the cost of material, which has not yet been used for the reasons given above.

POST OFFICES.

- 34. Post offices have been opened at Bruas, Kroh, Batu Caves, Semenyih, Labu and Sepang Road, the allowance office at Batu Caves being closed. Arrangements have been made for station masters or other persons to keep a supply of postage stamps, accept letters for despatch and deliver letters to callers at the following places: Kuang, Bahau, Batang Malaka, Pedas, Kuala Krau, Kuantan Road, Kuala Rompin and Triang. There are now 82 post offices at which officers of the Postal Department are employed and 37 places at which postal business is transacted by station masters and others.
 - 35. A new office was completed and occupied at Rantau.

REVENUE.

- 36. The net revenue collected by the department was \$679,861, being \$57,361 more than estimated and \$67,443 more than that collected in 1912. Stamps to the value of \$370,130 were sold and credited to State revenues.
- 37. In appendix IX the amounts collected are shown under the various heads of revenue and it will be seen that there is an increase under each head.
- 38. In appendix X will be found the number of each denomination of stamps issued in 1912 and 1913.
- 39. The value of services performed free of charge for other Government departments—such as the transmission of correspondence and telegrams on official business and the maintenance of police telephone lines—is estimated at \$95,000.

EXPENDITURE.

40. The expenditure amounted to \$1,275,457: annually recurrent expenditure being responsible for \$681,085 and special expenditure for \$594,372. The expenditure shows an increase of \$447,345 as compared with 1912 and is \$235,837 more than estimated. The increase over the estimate is due to the expenditure in 1913 of \$266,386 provided but not spent in 1912.

MISUELLANEOUS.

- 41. One hundred and ninety licences to collect letters for transmission to China were issued: 16 more than in 1912.
- 42. The Ulu Pahang mails, except those for Bentong, are now being sent via Kuala Kubu and the Gap again but the Railway Department no longer provides a connecting bus to Bentong and the Bentong mails are being sent direct from Kuala Lumpur via Ginting Sempah.
- 43. Advantage was taken of the motor launch service on the Pahang river to arrange for a bi-weekly mail service to and from Pekan.
- 44. A motor service between Klang and Banting was substituted for the bullock bus service between Klang and Jugra.

PERSONNEL.

- 45. Mr. W. H. Green, Assistant Accountant, returned from leave on the 20th May and Mr. R. R. Bullmore, Assistant Superintendent, on the 9th October.
- 46. Mr. W. A. White, Accountant, was on leave from the 2nd June to the 5th December and Mr. W. H. Green acted as Accountant.
 - 47. Mr. H. J. Harris, who was appointed to fill the vacancy for an Assistant Superintendent caused by the promotion of Mr. S. G. Hobson, arrived and took up duty on the 15th July; and Mr. Blackwell, who was appointed to fill an additional Assistant Suprintendentship, took up duty on the 7th December.
 - 48. Mr. G. O. Evans, an additional Assistant Telegraph Engineer, took up duty on the 31st December.
 - 49. Thirty one clerks left the department during the year for various reasons, and to fill the vacancies thus created and the additional appointments sanctioned 61 new clerks were appointed. The supply of locally educated candidates was not sufficient to meet this demand.

C. H. ALLIN,
Director of Posts and Telegraphs, F.M.S.

APPENDIX I.

CORRESPONDENCE POSTED AND DELIVERED IN 1913.

POSTED.

	Perak.	Selangor.	Negri Sembilan.	Pahang.	Total, F.M.S.,1913	Total, F.M.S.,1912.	Increase.
Letters Post-cards Newspapers &	191,152					5,796,650 345,800	964,744
other packets Parcels	273,130 20,540			3,614 2,314		631,696 34,116	98,852 $16,142$
Total posted, 1913 Total posted,	3,402,246	3,408,522	866,424	267,696	7,944,888		
1912	2,893,826	2,959,816	718,098	236,522	6,808,262		
Increase	508,420	448,706	148,326	31,174	1,136,626		
			DELIVER	ED.			
Letters Post-cards Newspapers &	3,288,818 191,698	2,821,208 127,738	859,040 46,384	275,530 8,736	7,244,596 374,556	6,289,982 314,834	954,614 59,722
other packets Parcels	876,278 40,040	785,564 41,652	273,338 13,442	99,970 6,084	2,035,150 101,218	2,027,506 79,066	7,644 $22,152$
Total delivered, 1913 Total delivered,	4,396,834	3,776,162	1,192,204	390,320	9,755,520		
1912	3,912,490	3,356,704	1,079,754	362,440	8,711,388		
Increase	484,344	419,458	112,450	27,880	1,044,132		
		TOTAL PO	OSTED AND	DELIVER	RED.		
Total, 1913 ,, 1912		7,184,684	2,058,628 1,797,852	658,016	17,700,408 1 15,519,650	5,519,650	
Increase	992,764	868,164	260,776	59,054	2,180,758		

APPENDIX II.

COMPARATIVE STATEMENT SHOWING THE NUMBER AND AMOUNT OF MONEY ORDERS ISSUED AND PAID IN THE FEDERATED MALAY STATES IN 1912 AND 1913.

ISSUED.

Increase.

Decrease.

1913.

1912.

Country.		An	iount.		Ame	ount.		Am	ount.		Am	ount.
	Number.	Rupees or sterling.	Local currency.	Number	Rupees or sterling.	Local currency.	Number.	Rupees or sterling.	Local currency.	Num- ber.	Rupees or sterling.	Local currency.
British North Borneo	13	 Rs. c.	\$ c. 258 22	7	D.,	\$ c. 122 20			\$ c.	6		\$ c. 136 02
Ceylon Federated Malay States Hongkong	8,085 29,946 131	Rs. c. 706,943 02 Rs. a.	403,965 05 745,340 42 3,452 09	8,044 35,971 145	Rs. c. 737,181 69 918,614 89 Rs. a.	421,244 61 918,614 89 3,846 89	6,025 14		17,279 56 173,274 47 394 80	41		
India Japan Johore Kedah Kelantan	62,457 696 46 106 44	4,295,646 12	2,454,634 49 32,821 22 1,183 40 2,355 72 1,129 81	68,456 810 85 175 66	4,936,939 11 	2,821,085 64 37,563 95 2,705 34 7,873 10 2,193 46	5,999 114 39 69 22		366,451 15 4,742 73 1,521 94 5,517 38			
Sarawak Straits Settlements	5 17,392	£ s. d.	191 00 472,662 40	11 20,056	£ s. d.	515 00 595,150 08	6 3,264		1,063 65 324 00 122,487 68			
United Kingdom	983	4,031 1 7	34,552 38	997	3,994 11 9	34,241 99	14		1			310 39
Total Issued	119,904		4,152,546 20	135,423		4,845,157 15	15,519	·	692,610 95			
					PA	ID.						
British North Borneo	23	Rs. c.	169 63	38	 D-	840 18	15		670 55			
Ceylon Federated Malay States Hongkong	227 29,725 21	Rs. c. 13,688 73 Rs. a.	7,822 16 743,140 42 489 40	230 35,921 58	Rs. c. 15,024 95 Rs. a.	8,585 62 913,614 89 1,640 42	6,196 37		763 46 170,474 47 1,151 02			
India	2,090 118 116 89	84,074 0	48,042 43 3,869 10 3,512 33 2,080 08	2,245 160 203 105	104,028 1	59,444 20 3,792 59 6,181 64 3,103 17	155 42 87 16		11,401 77 2,669 31 1,023 09			76 51
Sarawak Straits Settlements	3,098	£ s. d.	146 62 83,668 43	3,505	£ s. d.	276 04 95,212 04	407		129 42 11,543 61			
United Kingdom	362	1,384 9 2	11,866 83	392	1,705 15 2	14,620 70	30		2,753 87			
Total Paid	35,876		904,807 43	42,868		1,107,311 49	6,992		202,504 06			
Grand Total Issued and Paid	155,780		5,057,353 63	178,291		5,952,468 64	22,511		895,115 01			

APPENDIX III.

COMPARATIVE STATEMENT OF MONEY ORDERS ISSUED AND PAID IN THE VARIOUS STATES IN 1912 AND 1913.

ISSUED.

		Perak		Selango	or.	Negri Sem	Pahang.		Total.		
		\$	c.	\$	c.	\$	c.	\$	c.	\$	c.
1912 1913			34 11	1,594,606 1,808,133		464,223 509,399		278,369 328,651	09 33	4,152,546 4,845,157	20 15
	Increase	 383,626	77	213,526	15	45,175	79	50,282	24	692,610	95
				PAI	D.						
1912 1913		 464,515 590,249		335,817 399,930	69 36	65,518 74,619		38,955 42,512			43 49
	Increase	 125,733	52	64,112	67	9,101	07	3,556	80	202,504	06
			ТО	TAL ISSUE	D A	ND PAID.					
1912 1913		2,279,862 2,789,222	13	1,930,424 2,208,063	68	529,742 584,019		317,324 371,163	38 42	5,057,353 5,952,468	63 64
	Increase	 509,360	29	277,638	82	54,276	86	53,839	04	895,115	01

APPENDIX IV. STATEMENT SHOWING SAVINGS BANK TRANSACTIONS IN CONNECTION WITH DEPOSITORS' ACCOUNTS DURING 1913 AND THE BALANCE DUE TO DEPOSITORS ON 31st DECEMBER, 1913.

	Balan due to depo			Depo	osits.			Inte	rest		Withda	awals.			Balance t		No. of depositors	Average	amoun
State.	on 1st Jan 1913.	uary,	No.	Amou	int.	1	rage lue.	credited the y		No.	Amour	it.		erage lue.	of deposi 31st Dec 191	ember,	on 31st December, 1913.	depositors, o	
	\$	c.		\$	c.	\$	c.	\$	c.		\$	c.	\$	c.	\$	c.		\$	c.
Perak Selangor Negri Sembilan Pahang	358,946 317,081 91,120 22,632	36 73 52 10	8,315 8,609 2,024 502	321,086 362,668 83,736 25,080	03 82	38 42 41 49	62 13 37 96	9,998 8,832 2,391 630	70000	2,629 3,300 759 197	305,620 350,628 82,880 22,857	61 50 16 30	116 106 109 116	25 25 20 03	384,410 337,958 94,368 25,485	3 76 3 36	3,251 3,562 956 267	118 94 98 95	88 71
Total	789,780	71	19,450	792,571	11	40	75	21,853	30	6,885	761,986	57	110	67	842,218	3 55	8,036	104	81

APPENDIX V.

GOVERNMENT SAVINGS BANK.

WORKING ACCOUNT.

Receipts.		Payments.				
Balance to Credit of Savings Bank, 1st January, 1913 Interest on Investments received during 1913 Gain on Drafts	 	\$ c. 27,650 11 33,929 73 519 51		Working Expenses	\$ c. 5,043 20 21,853 30 35,202 83 62,099 33	

^{*} No allowance has been n ade in respect of the depreciation in value of sterling securities which amounted to \$18,074.17.

APPENDIX VI.
GOVERNMENT SAVINGS BANK.

INVESTMENT ACCOUNT.

Balance, 31st December, 1912— Singapore 5 % Municipal Bonds, 1889 "	\$ c. 68,985 00 10,500 00 30,800 00 35,000 00 12,500 00 10,000 00 20,000 00 150,000 00 5,000 00 5,000 00 21,000 00 21,000 00 21,000 00 21,000 00 21,000 00 16,387 50 11,162 16 3,454 29 8,764 29 71,337 61 22,550 07 94,045 03 770 79 6,822 86 11,689 50 5,168 46 9,999 00	\$ c. 651,557 14 262,151 56 913,708 70	Refund of Fixed Deposits, Hongkong and Shanghai Bank, Penang	21,000 00 800 00 68,985 00 10,500 00 30,000 00 12,500 00 10,000 00 20,000 00	21,800 00
		23,100 10	Total		913,708 70

APPENDIX VII. GOVERNMENT SAVINGS BANK.

STATEMENT OF ASSETS AND LIABILITIES.

Liabilities.			Assets.
Due to Depositors, 31st December, 1913 Unpaid Warrants Due to Posts and Telegraphs Account Balance to Credit of Savings Bank (No allowance has, however, been made for the depreciation in Sterling securities \$18,074.17).	\$ c. 842,218 55 3,566 39 11,470 07	\$ c. 857,255 01 35,202 83	S C. S C.
Total	•••	892,457 84	. Total 892,457 84

APPENDIX VIII.

TELEGRAPHS AND TELEPHONES.

COMPARATIVE STATEMENT SHOWING LENGTH OF WIRE, ETC., IN YEARS 1909-1913, INCLUSIVE.

. Ye	ar.	Length of overhead line.	Length of overhead wire.	Length of Under- ground cable.	Length of wire single line in cables.		Earnings.	Cost of Mainten- ance.
		 Miles. 1,437 1,556 1,714 1,921	Miles. 4,311 5,135 6,199 6,934	Miles 5\frac{1}{6\frac{5}{8}}	Miles 536 651	\$ 45,879 140,913 169,991 230,646	\$ 112,039 168,245 200,064 238,466	\$ 64,953 72,320 87,047 106,703
		 	Miles 1,437 1,556 1,714	Miles. Miles. 1,437 4,311 1,556 5,135 1,714 6,199 1,921 6,934	Year. Design of overhead line. Length of overhead wire. Underground cable. Miles. Miles. Miles. 1,437 4,311 1,556 5,135 1,714 6,199 5½ 1,921 6,934 6½	Year. Included overhead line. Head overhead wire. Underground cable. wire single line in cables. Miles. Miles. Miles. Miles. 1,437 4,311 1,556 5,135 1,714 6,199 $5\frac{1}{7}$ 536 1,921 6,934 $6\frac{5}{8}$ 651	Year. Inch girls of overhead line. Design of overhead wire. Underground cable. wire single line in cables. spent on construction. Miles. Miles. Miles. Miles. Miles. \$ 1,437 4,311 45,879 1,556 5,135 140,913 1,714 6,199 $5\frac{1}{7}$ 536 169,991 1,921 6,934 $6\frac{5}{8}$ 651 230,646	Year. Integrated overhead line. Integrated overhead wire. Underground cable. wire single line in cables. spent on construction. Earnings. Miles. Miles. Miles. Miles. \$ 45,879 112,039 140,913 168,245 140,913 168,245 140,913 1200,064

These figures as regards mileage do not include 242 miles of wire in Johore which belong to this department.

APPENDIX IX.

COMPARATIVE STATEMENT OF REVENUE COLLECTED BY THE POST OFFICE IN 1912 AND 1913.

	1912.	1913.	Increase.	Decrease.
Commission on Money Orders British Postal Orders Inter-State Telegrams Miscellaneous Postage on Bearing Letters Sale of Stamps Telephone Receipts Total	 · \$ 52,847 6,772 34,310 11,710 20,397 382,968 103,414 612,418	\$ 60,665 8,579 36,428 13,252 21,830 402,371 136,736 679,861	\$ 7,818 1,807 2,118 1,542 1,433 19,403 33,322 67,443	

APPENDIX X.

STATEMENT SHOWING THE NUMBER OF STAMPS, ETC., OF EACH DENOMINATION ISSUED DURING 1912 AND 1913.

				Particulars.	1912.	1913.
•						
				1 cent	2,425,880	2,582,498
				3 cents	4,062,633	4,980,928
				4 ,, 5 ,, 8 ,,	1,030,980	1,223,135
			3	3 ,, Q	194,080 196,211	202,338 268,152
D				10	408,975	460,030
Postage Stamps		 <		00	302,875	374,766
				10	112,617	121,376
				1 dollar	35,404	39,112
Profession Plans				2 dollars	28,664	30,924
				K	30,706	31,608
				OF.	2,823	3,220
D G			2	100	102	130
Revenue Stamps		 	3	950	372	534
				1 cent	292,630	330,309
Dest souls			1	2 cents	6,435	9,776
Post-cards		 	1	3 ,,	5,550	6,505
			(6 ,,	642	335
as agreed			5	F size 11 cents	15,997	15,775
				G ,, 11 ,,	63,759	75,874
Registration Envelope	s	 		H ² ,, 7 ,,	1,408	10,011
				II 10	2,600	2,555
			11	H ² ,, 12 ,,	100	1,320
1 cent Booklets		 		25 ,,	2,978	2,776
3 " " …				73 ,	5,113	4,795
4 ,, ,,		 		97 ,,	1,985	2,083
Postal Guides		 		95	343	372
				20 ,,	0.10	0,2