



# KEKAL ABADI

*Buletin Perpustakaan Universiti Malaya*  
*University of Malaya Library Bulletin*

Vol. 23 No. 1 June 2004

ISSN 0127-2578



---

**University of Malaya Library**  
50603 Kuala Lumpur, Malaysia.  
Tel: 603-7956 7800 Fax: 603-7957 3661  
URL: <http://www.umlib.um.edu.my>

---

*Lembaga Pengarang / Editorial Board (2004)*

Azrizal Ismail, Datin Adlina Norliz Razali, Janaki Sinnasamy, Maziah Salleh, Noraslinda Sanusi, Ratnawati Sari Mohd Amin, Zahril Shahida Ahmad, Zanaria Saupi Udin

*Penyelaras / Coordinator*

Tunku Noraidah Tuanku Abdul Rahman

*Penasihat / Adviser*

Norayah Md Nor, Ketua Pustakawan / Chief Librarian

*Desktop Publishing*

Zanaria Saupi Udin

*Penerbit / Publisher*

Perpustakaan Universiti Malaya  
50603, Kuala Lumpur  
Malaysia

*Telefon / Telephone*

603-79673206, 603-79675887, 603-79578058, 603-79567800

*Fax*

603-79573661

*Emel/E-mail*

ketua\_pustakawan@um.edu.my

*URL*

<http://www.umlib.um.edu.my>

*Pencetak / Printer*

Jabatan Penerbitan, Universiti Malaya  
50603, Kuala Lumpur  
Malaysia.

*To be included in the mailing list, please send name of organization and address to query\_perpustakaan@um.edu.my with the word **subscribe** in the subject line.*

Contribution of articles relating to the library science discipline are welcome subject to the approval of the Editorial Board.

# KEKAL ABADI

Jil. 23 Bil. 1 Jun 2004 / Vol. 23 Issue 1 June 2004

ISSN 0127- 2578

## *KANDUNGAN / CONTENTS*

---

<b>Accountability in Library Management : Issues and Strategies for the 21st Century</b>	<b>1</b>
<b>Laporan Persidangan</b> <i>Conference Reports</i>	<b>15</b>
<b>Ulasan Buku</b> <i>Book Reviews</i>	<b>22</b>
<b>Kertas Kerja Persidangan</b> <i>Conference Papers</i>	<b>24</b>
<b>Berita Ringkas</b> <i>News in Brief</i>	<b>75</b>
<b>Hal Ehwal Staf</b> <i>Staff Matters</i>	<b>76</b>



## **ACCOUNTABILITY IN LIBRARY MANAGEMENT : ISSUES AND STRATEGIES FOR THE 21<sup>st</sup> CENTURY<sup>1</sup>**

Dato' Dr. Zaiton Osman,  
*Consultant Librarian, OUM*

&

Sharipah Hanon Bidin, Chief Librarian,  
*Tan Sri Dr. Abdullah Sanusi Digital Library, OUM*

### **Abstract :**

The issue that has been plaguing library managers is one of lack of credibility --- of not being able to demonstrate their relevance to their organisations, of not being able to convince their organisations that their libraries are integral to the achievement of organisational goals. Playing a peripheral role has relegated librarians to being second-class citizens in their own organisations. Against such odds, how do librarians cope with the changes and challenges, brought by the 21<sup>st</sup> century – changes and challenges in the form of ICT, globalisation, lifelong education, knowledge management, etc.

The authors are of the opinion that in order to cope with the changes and challenges posed by the 21<sup>st</sup> century, the onus is on library managers to devise strategies that would provide libraries with the competitive edge in the information delivery business despite the competition posed by computer companies, knowledge management companies and other professionals who have taken advantage of the opportunities provided by ICT and the world-wide demand for knowledge workers. Library managers must be held accountable for their libraries' performance just as they must be held accountable for the non-performance or non-delivery of their libraries.

In order to be accountable library managers would have to strategise by having in place well-designed strategic plans, efficient organisation, capable leadership and effective control measures. Accountability therefore should be the cornerstone of library management in the 21<sup>st</sup> century.

### **Abstrak :**

Isu yang melanda pengurus perpustakaan ialah kurangnya kredibiliti --- tidak dapat menunjukkan betapa relevan peranan mereka di dalam organisasi dan tidak mampu meyakinkan organisasi mereka bahawa perpustakaan memainkan peranan yang amat penting dalam mencapai matlamat organisasi. Peranan kecil yang dimainkan oleh pustakawan telah merendahkan kedudukan mereka di dalam organisasi sendiri. Dengan arus yang melanda, bagaimanakah pustakawan boleh menangani perubahan dan cabaran abad 21 – perubahan dan cabaran dalam bentuk ICT, globalisasi, pembelajaran sepanjang hayat, pengurusan ilmu dan sebagainya.

Pengarang berpendapat untuk menghadapi perubahan dan cabaran yang didapati dalam abad 21 adalah menjadi kewajipan pengurus perpustakaan untuk mengatur strategi di mana mereka patut menyediakan perpustakaan yang berdaya saing dalam penyampaian maklumat walaupun terdapat persaingan daripada syarikat komputer, syarikat pengurusan ilmu dan badan profesional lain yang telah merebut peluang dan mengambil kesempatan yang disediakan oleh ICT dan keperluan dunia untuk pekerja berilmu. Pengurus perpustakaan mesti bertanggungjawab terhadap prestasi dan ketidakcemerlangan perpustakaan masing-masing.

Bagi memenuhi tanggungjawab tersebut, pengurus perpustakaan sepatutnya merangka dan merancang pelan strategik, organisasi cekap, pemimpin berwibawa dan kawalan efektif. Dengan itu, kebertanggungjawapan sepatutnya menjadi asas pengurusan perpustakaan dalam abad 21.

---

<sup>1</sup> Zaiton Osman & Sharipah Hanon Bidin. (March, 2004). *Accountability in Library Management : Issues and Strategies for the 21st Century*. Paper presented at the International Seminar on Challenges for Libraries in the 21st century, Ateneo de Manila University, Philippines.

## 1.0 STATING THE ISSUE

If libraries are judged on their own merit, in isolation from their parent organisations and using only collections and services as benchmarks, the majority of libraries in the ASEAN countries can be said to be excellent – well-funded, well-stocked and adequately staffed – even when compared with many of those in the more developed countries. However, when the same libraries are judged on the basis of their **relevance** to their parent organisations, their contribution is often seen as peripheral rather than integral to organisational goals. Issues of non-involvement, lack of recognition of contribution or underestimation of their ability to play an integral role in the core business of their parent organisations, have been highlighted again and again in the literature, at seminars and conferences, locally and internationally. Even with the onset of the 21<sup>st</sup> century and in the era of the digital library, the same issues are still being discussed. For example, in the case of university libraries, issues such as “How involved are libraries in the actual teaching-learning process?”, “Is acquiring books the only role they play?”, “Is there a correlation between academic achievement and use of library information resources?”, “Is there evidence that using information resources help undergraduates obtain good marks in their assignments or contribute towards good degrees?”, are still being debated. In short, how does one apply the principle of “The proof of the pudding lies in the eating” to university libraries? The same could be asked of other types of libraries--- public libraries, special libraries and school libraries.

The real problem as can be gleaned from above is one of lack of credibility --- of librarians who have not been able to demonstrate their ability to “perform” and “deliver” in a manner that will convince their organisations that their libraries are indispensable and integral to the achievement of organisational goals.

The onus is therefore on librarians, particularly library managers, to prove that they have an important role to play in the organisation and this can be done by

injecting the element of **accountability** in their library management. Unless library managers are made to be accountable to the organisation by ensuring that libraries provide input in the achievement of organisational goals, libraries will always be peripheral – sidelined and overlooked.

At whatever level therefore, operational, middle-management or top-management --- accountability should be the cornerstone of their library management. It is important that library managers understand this because there are already indicators that libraries are losing their competitive edge in the information delivery ‘business’ - indicators such as :

- i. Librarians disassociating themselves from the traditional concept of librarianship, giving rise to the changes in nomenclature used such as from “librarians” to “information professionals/specialists”; “librarianship” to “information science”, “libraries” to “knowledge management centres”, “information dissemination” to “information delivery”, etc. as if prior to the advent of ICT, libraries have not been involved in information dissemination.
- ii. Librarians not awarded the same recognition vis-à-vis other professions in similar schemes of service and salary scales despite the fact that librarians possess both academic and professional qualifications at entry point.
- iii. The proliferation of members of other professions (engineers, computer scientists, academics, economists; etc.) taking the lead role in information provision and dissemination.
- iv. The proliferation of “knowledge management” companies that develop access and delivery systems using complex innovative technology with the ability to organise, manage and disseminate structured and unstructured information.

Against these odds, how do libraries cope with the changes and challenges of the 21<sup>st</sup> century?

## 2.0 CHANGES AND CHALLENGES OF THE 21<sup>st</sup> CENTURY

To fight the war, one has to recognise the enemy – so it is with libraries. Unless library managers can fully understand the demands and challenges posed by the 21<sup>st</sup> century, it would be difficult for them to ascertain whether or not they are capable of coping with these demands and challenges. Once they understand what is required of them, they can then assess their capability by analysing their strengths and weaknesses as well as to interpret the demands and challenges of the 21<sup>st</sup> century as either “opportunities” or “threats”. Undertaking a SWOT analysis of libraries is important because it provides libraries with a ‘clinical’ approach to library development, minimising trial and error in the process.

The SWOT analysis below is not based on any specific research data of any specific library but based on general findings from libraries in Malaysia. It is used as an example to illustrate the need for librarians to be introspective and understand their capabilities as well as to be aware of developments taking place in their surrounding internal and external environments (see Fig.1).

### 2.1 INTERNAL ENVIRONMENT

#### 2.1.1 STRENGTH

It is the authors’ opinion that any assessment of libraries’ strengths and weaknesses must be based on user feedbacks in the form of complaints, user studies or benchmarking. In the absence of

such feedback, the authors feel that only three areas can be the strength of libraries:

1. Collections
2. Reputation
3. User Education

#### (1) Collections

Collections are the library’s greatest strength because without collections, there can be no library. The strength of the collections however depends on its size and uniqueness. In the 1950’s & 1960’s, the size of the collection is the measure of the library’s worth. As such, weeding exercises were seldom undertaken for fear that large libraries (by virtue of their collections) will lose their competitive edge. Today, the issue of size is not the main criteria to assess the library’s stature because with the advent of digital libraries, the world’s collections are easily accessible literally at one’s fingertips. The uniqueness of collections however has become a more important criteria for assessing the library’s strength because of their heritage value and their potential as an asset for national development. In the case of Malaysia, the various Malaysia collections at the National Library of Malaysia, at the seventeen public university libraries (in the form of theses and research collections), at government research agencies in the form of research collections, at the State Public Libraries in the form of the state collections, are examples of unique collections that are found in the country.

INTERNAL ENVIRONMENT	<b>STRENGTH</b> <ul style="list-style-type: none"> <li>◆ Collection</li> <li>◆ Reputation</li> <li>◆ User education</li> </ul>	<b>WEAKNESS</b> <ul style="list-style-type: none"> <li>◆ Collection</li> <li>◆ Staff</li> <li>◆ Funds</li> <li>◆ Usage</li> <li>◆ Peripheral role</li> <li>◆ Non-integrated strategic plan</li> </ul>
	<b>OPPORTUNITY</b> <ul style="list-style-type: none"> <li>◆ Innovative Technology</li> <li>◆ Globalisation</li> <li>◆ Lifelong learning</li> <li>◆ Knowledge management</li> <li>◆ National policies &amp; objectives</li> </ul>	<b>THREAT</b> <ul style="list-style-type: none"> <li>◆ Proliferation of information providers</li> <li>◆ Globalisation</li> <li>◆ National policies &amp; objectives</li> </ul>
EXTERNAL ENVIRONMENT		

Fig. 1 : SWOT Analysis

Collectively, the collections found in all types of libraries in any country can be deemed to be the country's national asset. The fact that they are professionally organised for easy retrieval makes library collections indispensable for national development.

However, while the monetary value of these collections may be easy to quantify by totalling the annual budgets of each library, their academic and cultural value are priceless. Notwithstanding the fact that collections are the libraries' strength, the issue in question is: Are the collections **used** in support of the library's objectives?

(2) Reputation

Libraries exist today because the traditional concept of the libraries as being at the heart of learning still prevail. In most countries, education is regarded as a priority area in national development. They believe that a literate population is the country's foremost asset and a catalyst critical for national advancement. This belief has prevailed till today but it is a perception that has not been substantiated by library usage. It is obvious that while libraries are still regarded as an important tool for education and a mechanism for development of manpower for the country, reputation alone is not sufficient. The perception that libraries are important must be replaced by a more realistic view of the library's worth.

3) User Education

Teaching users how to retrieve materials via the library systems, whether manual or

electronic has long been undertaken by libraries. User education programmes have become more urgent in recent years when library systems became ICT-driven. The underlying premise of all user education programmes is that, however excellent the library's collections and systems are, if not used, they serve no purpose (see Fig. 2), especially in the case of digital libraries which require users to first master the ICT skills before being able to apply information retrieval skills. The digital library comprises three elements :

- (1) Technical Infrastructure
- (2) Knowledge Database
- (3) User Education

User education programmes are now offered by most libraries in Malaysia, both formally or informally. It is the best way to promote libraries and library use because not only do these programmes enable librarians to come into direct contact with the clients, demonstrate to clients the proficiency of librarians both in the academic aspect of library work (information retrieval) as well as the technical aspect (ICT), but it also provides libraries with the opportunity to be integrated into the teaching and learning process in the case of university libraries or reaching out to the greater majority of society in the case of public libraries.

2.1.2 WEAKNESS

Unfortunately, there are more weaknesses than strengths in our analysis of the internal environment. They are:

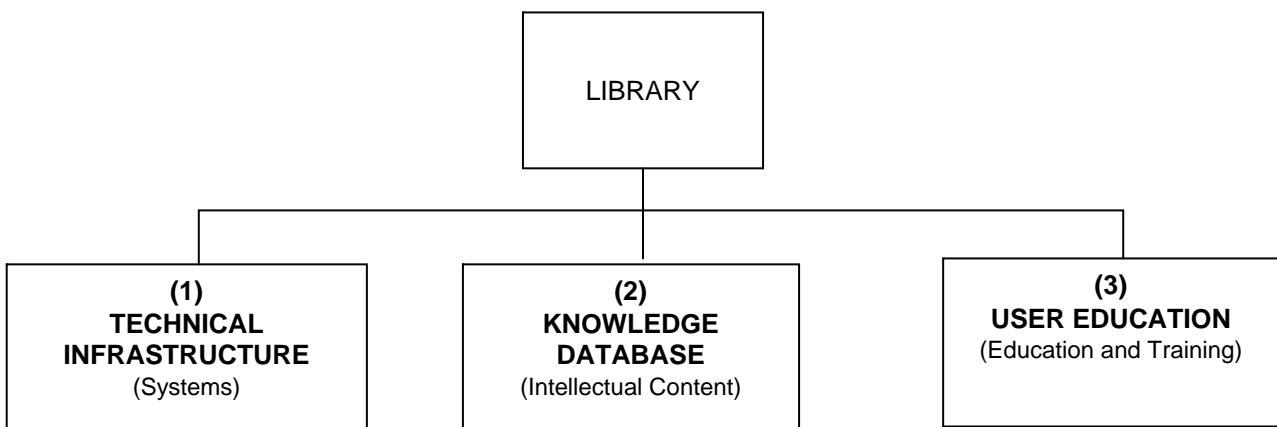


Fig 2 : Components of digital library



(1) Collections

Generally, notwithstanding the size of their collection, libraries have in their collection, materials that contain data which is more archival than current. They are excellent for scholars and researchers from the academia but users of the 21<sup>st</sup> century are weaned on ICT and expect information at the press of a button.

Library collections are passive collections, sitting on library shelves for years, unused. Consisting mainly of printed secondary and tertiary sources, they stand the risk of being replaced by e-books, e-journals and internet. It has become very common for libraries to have e-books, e-journals and internet for content provided by commercial vendors at a very high cost. It would not be a surprise however that later in the 21<sup>st</sup> century, access to Internet and electronic databases will themselves become passé and by the end of the 21<sup>st</sup> century, we probably would have materials which are more readily available in palmtops and accessible while showering in the bathroom or driving in cars. Will libraries have the funds to update and upgrade their collections will be the main issue facing libraries in the 21<sup>st</sup> century. Unless libraries have collections that are relevant and can meet the demands of the 21<sup>st</sup> century, library collections comprising of secondary and tertiary data, will be rendered obsolete.

The main weakness of library collections however lies in the fact that they are not used to the optimum, giving rise to management debates on whether or not it is cost-beneficial to maintain libraries when library collections are not used to the maximum. More damaging would be libraries being relegated to functioning as archives while internet becomes the more popular alternative.

(2) Staff

In order for libraries to be dynamic, library staff must have the right qualifications and competencies for the job in hand, as well as the right attitude towards service. In the current situation, the majority of library staff can be said to be generally passive and not proactive. This is where library education plays a part. Librarians of the 21<sup>st</sup> century must be multi-skilled, have

sound subject knowledge and good leadership.

Library schools would have to be more responsive to these needs and take into account that librarians of the future will not be sitting at a desk in a library but will work in a virtual environment with PC(s) as colleagues. Multi-skilled, the librarian will need to communicate well, be customer-friendly, knowledgeable in several subject areas, innovative in the use of ICT, academic and independent.

(3) Funds

Lack of funds is a perpetual problem in all libraries. Notwithstanding the fact that there are libraries that are well-endowed (in Malaysia, the National Library and university libraries), funds are never adequate to fulfill all objectives. This has resulted in libraries undertaking resource-sharing of collections and services to reduce expenditure and optimise usage. In some countries, libraries have embraced the concept of 'corporatisation' through which libraries have imposed membership fees and service charges. Some, too, have increased efforts to attract sponsors and donors to obtain funds. There will come a time when libraries will have to be self-funding.

(4) Usage

The most important issue in library usage is the need to provide evidence of usage. Much of the professional literature has alluded to the fact that despite their importance, libraries are not used to the optimum. Also, with the establishment of digital libraries, which makes remote access easy, library visits will soon be more for pleasure (for the peace, quiet and air-conditioning comfort) than for getting information. In a recent survey<sup>2</sup> of undergraduates (2003) at the University of Malaya Library, only a small percentage visit the library every day (17.2%), with the majority (54 %) visiting a few times a week. The survey also shows that the majority of students do not use the electronic databases (eg. e-books: undergraduates 6.4%, postgraduates 16.41%) preferring the printed books instead (undergraduates 84.6%, postgraduates 87.5%). There is a



need to market library services to increase usage, whether on-site or remote. At the OUM<sup>3</sup> Library, statistics obtained from logs of e-books and e-journals show that:

- i. remote access is greater than on-site access and
- ii. usage of e-books is higher than e-journals

(5) Peripheral role of libraries

Is the role of library passive or proactive?

There is no real evidence to show that libraries are integrated into the core business of their institutions, especially academic libraries and special libraries. In the case of university libraries for example, is there evidence of integration?

In the case of university libraries, there is no evidence to show that there is a correlation between usage of library resources and academic achievement.

However, in a survey undertaken at the University of Malaya, to determine whether the user education programme (Information Skills Course GXEX1401) is useful for their learning, the majority of students surveyed replied in the affirmative.<sup>4</sup>

**Teaching**

Is there resource-based teaching?  
Are library resources integrated into teaching activities?

**Learning**

Is there resource-based learning?  
Are library resources integrated into learning activities?

**Research**

Is there evidence that the more specialised the research, the less need there is for library resources?

(6) Non-integrated strategic plans

The 'isolationist' approach to strategic planning where the libraries have their own short-term and long-term plans (separate from the strategic plan of the organization) is often the cause why libraries remain on the periphery of organisational activities. It also reflects the status of libraries within the organisation.

## 2.2 EXTERNAL ENVIRONMENT

In order to be prepared for the 21<sup>st</sup> century, libraries would have to be aware of developments taking place in the world outside the library walls and interpret these into either opportunities or threats. Those that can be considered as opportunities must be taken advantage of, while steps should be taken to counter the threats. These opportunities and threats found beyond library walls must however be seen in the right perspective, against the background of the library's capabilities or its "strengths" and "weaknesses".

### 2.2.1 OPPORTUNITY

What can be interpreted as 'opportunities' can be subjective, depending on how the librarians perceive them to be. For the purpose of this paper, the authors have identified five (5) opportunities:

- (1) Innovative Technology
- (2) Globalisation
- (3) Lifelong Learning
- (4) Knowledge Management
- (5) National Policies & Objectives

(1) Innovative Technology

The phrase "innovative technology" is deliberately used here to denote the innovative aspects of technology because ever since the wheel there has been no development so global that it has not

<sup>2</sup> Zaiton Osman, Kiran Kaur & Zanaria Saupi Udin. (2003). A survey of student satisfaction at the University of Malaya Library, *Kekal Abadi*, 22(1), p. 1-17.

<sup>3</sup> Sharipah Hanon Bidin's monthly statistical reports for the online use of the OUM Digital Collections for the year 2003.

<sup>4</sup> The information was obtained from Chan Sai Noi, Head of the Research & Academic Services Division, University of Malaya Library, in March 2004. This division is responsible for the management and implementation of the compulsory one-unit Information Skills Course GXEX 1401 conducted for all 6,000 first year undergraduate students every year since 1997/1998 session.

touched every aspect of life and every level of society – e.g. e-learning, e-government, e-business. From the Parliament to shopping, technology has become part of life, reaching the moon has become a reality -- everything else seems possible.

The advantages provided by innovative technology can be summarised as:

- a. More efficient work processes, with less mistakes and greater output
- b. Provides global access to information
- c. Encourages independent learning

However, the issue that confronts libraries in the 21<sup>st</sup> century is: To what level should librarians be trained in technology?

In the case of libraries, innovative technology has been identified to facilitate:

- a. Day-to-day tasks such as acquisitions, cataloguing, circulation, information service etc.
- b. Interaction with users via the use of portals.

The development of information gateways or portals offers great opportunities for library and information professionals to give their services to users a real push. Information portal can offer users one-stop work stations where they can search across a multitude of resources and retrieve electronic and book resources within one station. Information portals can provide integration of sources for searching and for location and delivery of materials – in whatever format they exist. Portal brings the opportunity to develop e-library services – to meet the growing expectations of the student population.

- c. Enables user education programmes to be conducted in large groups with hands-on sessions. Undertaking user education programmes provides libraries with the opportunity to optimise usage because users are taught lifelong learning skills such as

information retrieval skills and ICT skills.

“Implementing a portal can change the environment in which users discover information and get better access to the wealth of contents”. (Murray, 2003)<sup>5</sup>

## (2) Globalisation

The term “globalisation” is associated mainly with business – giving rise to concepts such as ‘global economy’, ‘global markets’, ‘global competition’ or ‘hyper competition’, etc. As described by Hitt, “a global economy is one in which goods, services, people, skills and ideas move freely across geographic borders. Relatively unfettered by artificial constraints, such as tariffs, the global economy significantly expands and complicates a firm’s competitive environment”.<sup>6</sup>

Is globalisation relevant for libraries? The authors are of the opinion that since ‘information delivery’ is a business and globalisation is basically a business concept, than globalisation will have an impact on libraries.

Innovative technology has made it possible for business to be conducted in a global environment but how does globalisation affect librarians?

### i) Self efficiency vs. Outsourcing

Concept of self-sufficiency has given way to global outsourcing by cutting out the role of the middle man, including the librarian. This has implications for the library in matters relating to human resource and organisational structure.

Examples:

- a. Acquisitions: librarians do not need to go through local agents. There are many more companies on Internet who can acquire anything for libraries, ranging from equipment to books.

---

<sup>5</sup> Murray, R. (2003). Information portals: casting a new light on learning for universities, *Campus-Wide Information Systems*, 20(4), p146-151.

<sup>6</sup> Hitt, M. A. et. Al (2003). *Strategic management: competitiveness and globalization*. (5th ed). Mason, Ohio :Thompson South Western.

- b. Cataloging: OCLC is a case in point although it does not contain records for non-English items.
  - c. Information Services: It is a matter of time before information services are conducted on a global basis replacing libraries and librarians except for the provision of local information which however may be taken over by local companies with enough entrepreneurial acumen to take over the information market.
- ii) Demand for wide-ranging information

Imagine providing information services for the whole world, when most libraries cannot even satisfy the information needs of their own clientele. Theoretically, however, this is what globalisation could generate. Do librarians have the potential for it? In reality, no. Working on the premise that no one person can provide all information on everything, it will be a massive task but if libraries do not do it, other more enterprising professionals would. It is worth a thought.

For example, libraries in Malaysia need not confine themselves to providing information merely about Malaysia but through databases subscribed and information networks established via the universities and ministries, librarians can play a role. This will have implications for the library in terms of collections, human resource (must be proficient in English and other languages, have working knowledge of subject areas, etc.) and job expertise and skills (indexing, desktop publishing, web-design, etc.).

The question that begs to be asked at this juncture is: Do we still need libraries and librarians in the face of globalisation?

### (3) Lifelong Learning <sup>7</sup>

The move towards a more democratic form of education in the 1960's and 1970's resulted in a shift in the concept of education from one that was

authoritarian and elitist to one that advocated 'equal opportunity in education'. 'Equal opportunity in education' was seen as the democratic right of all individuals --- irrespective of race, status, age or ability but at the same time 'equal opportunity' does not mean the same treatment for everyone.

For equal opportunity to be meaningful, however, education must be extended on a continuous lifelong basis with opportunities for success provided at every stage of the continuum. Any attempt at early elimination would render the democratisation process ineffective and make a mockery of the principle of 'equal opportunity'.

Conceptualising education as a lifelong process was an effort at translating democratic principles into educational practice. Democratising education on the principles of equal opportunity meant a reappraisal of traditional aims and methods. Unlike the traditional concept, the modern concept of education believes that education should produce a learning society, not a learning minority. In simple language, higher education should be catering to the masses.

The change in emphasis in educational aims and objectives has made it necessary for teaching and learning methods to be reviewed, giving rise to a productive learning environment with the focus on learning and the learner rather than teaching and the teachers, with greater emphasis given to differentiation in needs, abilities and personalities in the development of independent and active learning.

The democratisation of higher education has given the concept 'equal opportunity' a new meaning, encompassing a wider scope of educational aims and objectives. It has given modern education certain characteristics, as summarized below:

- (a) Greater and more flexible access to higher education

Greater access does not mean mainly increasing the number of people enrolled in mainstream university

---

<sup>7</sup> Zaiton Osman & Sharipah Hanon Bidin. (June, 2003). *Providing equal opportunity in learning: the role of the OUM Digital Library in distance learning*. Paper presented at the International Conference on Change and Challenges of Public Library Services to Bridge the Digital Divide, Penang.

programmes but also to provide opportunities for those previously "excluded" for various reasons. Propagating lifelong education would ensure that any one who wishes to acquire qualifications at any stage of his life would be able to do so because there are alternative means by which the opportunity is provided.

(b) Learner-centred approach to learning

The importance given to the learner in the modern approach to education ensures that learner needs are given priority. In lifelong learning, the focus is on teaching the learner how to learn, not what to learn. In modern terms, it would mean "empowering" the learner such that he can be independent and resourceful throughout his lifetime of learning experiences. This also means that the learner is given the opportunity to learn at his own pace and according to his own style. He can undertake his learning anywhere, anytime, anyhow. Learning therefore becomes flexible, at a pace dictated by the learner and in accordance with negotiated objectives.

(c) Variety of teaching strategies

With the learner's interest at the heart of the teaching-learning process, the method and strategy of instruction need to adapt. Instruction has now to be skills-based, not subject-based, consistent with the need to prepare learners for lifelong learning, so as to teach them how to learn rather than what to learn. Instruction is individualised to cater to individual differences of the learners making it necessary for small-group teaching rather than the whole-class approach which assumes that learners learn at the same pace. A greater variety of teaching strategies have been devised in recent years to cope with the learner-centric pedagogy such as interdisciplinary team-teaching, project work, problem-based teaching and with greater ICT capability, web-based teaching, e-teaching, etc.

What implications does lifelong learning have for libraries? Bearing in mind that lifelong 'students' are now not confined to the 5-14 age cohort but more likely 5-65 years age cohort as

the learning population moves from primary schools to universities, libraries will have to reassess its collections, services and delivery systems to accommodate this learning continuum. There will be traditional as well as non-traditional universities. In the case of the non-traditional universities offering open and distance learning programmes, libraries will need to focus more on digital collections; services to be more flexible providing for remote access and delivery systems need to be efficient.

The issue is: When libraries move from providing library-centred to user-centred services, the library can no longer be a building but a system.

(4) Knowledge Management

The concept of Knowledge Management (KM) is basically one that advocates sharing of knowledge within a company or agency such that with the sharing of knowledge it will help the company or agency to combat competition and provide it with the competitive edge. It is a process that involves:

i) Knowledge creation – recording information from top management downwards and vice versa. It includes documenting unwritten knowledge or in other words, documenting experiences of people relevant to the company operations.

This is not an easy task because the information may not be current and people are not forthcoming, preferring to be secretive.

ii) Knowledge organisation - documenting and using retrieval systems to store and make accessible the necessary information.

What to document, how detailed and for whom are issues related to KM. In certain agencies, there will be a committee or jury of specialists to decide which information to document and store.

iii) Knowledge dissemination/sharing

KM was introduced to reduce barriers in information/knowledge sharing in companies to facilitate decision-making and prevent unnecessary duplication of effort. Knowing what others are doing

in other departments will help departmental heads to make more informed decisions. Knowledge sharing is more effective if it involves all levels of staff – from top management downwards and vice versa. The logic of sharing strategic and operational knowledge is to make processes more efficient and intra-departmental communication more effective. As for its role in ensuring the company's monetary gains, it has been reported in the professional literature to be 'successful'. KM has also been described as "organisational learning" because in sharing the information or knowledge the whole organisation goes through a learning process. The success of KM is difficult to quantify because it is difficult to measure the success of knowledge-sharing or to ascertain to what extent organisational learning takes place.

But what does KM mean to libraries?

**i) The library can become the Centre for Knowledge Management in the**

**institution** by being involved in documenting, organising & disseminating the information or knowledge gathered from within the organisation. This is particularly viable for all libraries eg. in the case of university libraries, information about teaching, learning and research activities can not only be documented via published reports but also by interviewing the Vice Chancellor, Deputy Vice Chancellors, Deans, lecturers, students, Ministry of Education officials, etc. In special libraries at government agencies or private companies, there may be problems with access to confidential information like pricing of commodities, marketing policies, marketing research results, etc. In Malaysia, there are a few successful agencies undertaking KM. From their experience, it can be said that the success of KM depends on the support of the management of the organisation while the main problem is that colleagues are not cooperative and not forthcoming with information, especially tacit information.

ii) The library can create primary "live" information, instead of dealing with "passive information" which is often

secondhand, outdated, irrelevant and insignificant.

- iii) Staff must be trained or retrained in certain areas in order to function effectively such as the ability to interview effectively, the ability to relate to people without either intimidating them or being intimidated by them, knowledgeable in relevant subject areas, proficient at handling ICT information delivery systems, etc.
- iv) Allows library to be creative because there is neither universal approach to KM, nor one or best way of implementing it.
- v) Recognition that information is an important commodity but like any other product needs good marketing strategies. If the library wants to function as an information centre it has to convince its own market and society at large of the importance of its role as information provider.

(5) National Policies and Objectives

All countries have long-term strategic plans. In Malaysia, it is a 25-year plan (the Vision 2020) which forms the basis for national development till 2020. Briefly, the aim of Vision 2020 is to make Malaysia an industrialised nation by the year 2020. In order to achieve this aim, nine thrust areas were identified to drive the Vision 2020. One of the thrust areas is to make the Malaysian society a knowledge-based society.

In the case of Malaysia, not only is the public sector committed to achieving the strategic objectives of Vision 2020 but the private sector as well. Knowing where the nation is heading towards and the role played by each sector of society is important to the library and although the role of libraries is more indirect than direct, (serving the Ministry of Education and the university, etc.) libraries do have in their custody the nation's intellectual wealth which should be optimized in the development of the knowledge society. Considering the wealth of information resources located at libraries throughout Malaysia, if they had been read and used, Malaysia does not need to wait till the year 2020 to have an information-rich society.

## 2.2.2 THREAT

### (1) Proliferation of Information Providers

A potential threat is the proliferation of non-library information providing companies and agencies that provide information via Internet. They may impose charges for the information but the information is usually current. How can libraries compete when the collections available at libraries are mainly secondary information found in print and electronic media?

There are three areas that the new breed of information providers has found foothold:

- (a) delivery systems
- (b) content development
- (c) content management

At the recent International Conference of Asian Digital Libraries, held in Kuala Lumpur in December 2003, it was remarkable to listen to ICT specialists who have devised systems for information delivery. The focus was systems rather than content but it gave a good indication of what is imminent in the near future. Much as librarians were awed by the current developments, it also gave the impression that unless libraries take on a more pro-active approach, libraries will be by-passed as information centres.

So the issue is: Can libraries compete?

### (2) Globalisation

There are two aspects in globalisation – the positive and the negative, depending on how one views it. Pages 7 and 8, had given positive insights into what can happen with globalisation. There are two potentials:

- (i) Ability to outsource certain aspects of library functions such as acquisitions, cataloguing and information sources.
- (ii) Provide information services beyond home shores. It will be a daunting task as there will be a need to upgrade staff expertise but notwithstanding this, we need to explore the possibility.

From the negative point of view, it will spell the end of library services as we know it now, specifically with regard to information delivery. The library will remain the centre

for loans and reference, using print and electronic resources. These materials can be accessed on-site or from the home or office. However, the critical issue is currency and variety of information that cannot be supplied by libraries. Globalisation will then take away from the library its information delivery function because in speed and variety libraries will not be able to compete with information centres worldwide despite the cost.

### (3) National Policies and Objectives

Governmental support is critical in promoting the library's role in any organisation and as such national policies and objectives specifically formulated for the development of libraries and their role are critical.

Absence of such policies will deprive libraries of the basic infrastructure for its very existence.

## 3.0 ACCOUNTABILITY IN LIBRARY MANAGEMENT

Are libraries ready for the 21<sup>st</sup> century?

Having defined the environment (internal and external) it is obvious that while in the internal environment there are more weaknesses than strengths, in the external environment there are more opportunities than threats. How then can libraries take advantage of the opportunities that the 21<sup>st</sup> century has to offer when library resources are inadequate and their role more peripheral than integral?

The answer is to strategise – through well-designed strategic plans, efficient organisation, capable leadership and effective control measures. As can be seen, these serve as management tools and strategies that library managers should adopt as part and parcel of their management strategy.

It is only when these management tools and strategies are in place can libraries ensure the achievement of their goals and objectives which should be an integral part of the overall organisational goals and objectives. The onus therefore lies with the library managers to maximise their opportunities and be accountable for the success of their performance. Seen in this light, **accountability therefore is the key factor**



**as to whether or not library managers can meet the demands and challenges of the 21<sup>st</sup> century.**

**(1) PLANNING**

A well-designed plan would provide direction, minimise uncertainty and impact of changes, reduce waste and establish standards for goal achievements. The planning process incorporates the following steps:

1. Setting of goals and objectives
2. Formulating strategies
3. Developing action plans
4. Coordinating activities
5. Monitoring accomplishment of goals
6. Review / revise plan

For the libraries, it is crucial that they understand what their core business is, which is SERVICES. Their core business must be integrated into the core business of their organisations. In designing the strategies, the library has to first determine a strategic focus which will be incorporated in its (i) vision (ii) mission and (iii) objective statements :

Example of : Vision

- To be the leader in open learning

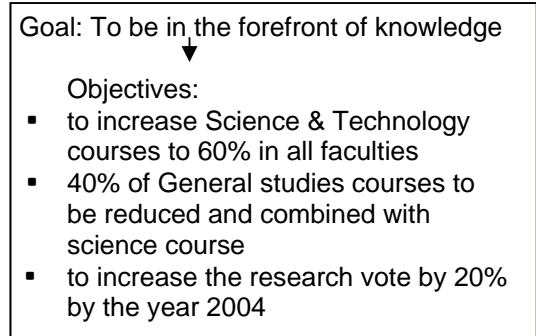
Example of : Mission

- To be the leading contributor in democratising education
- To develop quality education through multimode learning technologies
- To develop and enhance learning experiences towards the development of knowledge - based society

Example of: Goals

- To be in the forefront of knowledge
- To produce graduates of high quality
- To develop a permanent pool of excellent scholars
- To contribute to nation-building and the well being of the people
- To promote universal human values
- To develop an efficient, innovative and committed management

Example of: Objectives



Example of: Strategic Plan



Where does the issue of accountability arise in the formulation of the strategic plan? It is in the quantitative methods used to measure the accomplishment of goals and objectives, in the time frame given to accomplish each activity and in the quality measures used in the performance such as monitoring, setting standards (ISO) and benchmarking. However brilliant the plan, unless implemented, it is useless.

**(2) ORGANISING**

The organisation structure should facilitate the achievement of goals. Therefore it is important that the organisation structure is designed to facilitate work flow (whether via function, specialisation or process), define the chain of command (whether hierarchical, flat, etc.), define the span of control (the wider the less effective) and clarify issues such as centralisation vs. decentralisation.



The library management would have to structure the organisation in such a way as to ensure that the organisation structure facilitates rather than hinder the achievement of goals. The library management is therefore accountable in this aspect.

### (3) LEADING

Leading is influencing others to carry out tasks towards the achievements of goals. There are different types of leadership (autocratic, democratic, transformational, etc.) but there are certain traits or characteristics that reflect good leadership:

- (a) Develop corps of excellent staff
  - Staff development plan
  - Motivation
  - Competency training
  - Leadership training
  - Performance measurement
- (b) Monitor activities
- (c) Monitor achievement of goals
- (d) Flexible and adaptable leadership
- (e) Establish value culture – leadership by example

Leadership is not confined to being the Chief Librarian or the Library Director but leadership is found at all levels. Leaders may be managers but not all managers are leaders. The quality of human resource in any organisation depends on the quality of leadership. In this way, the library manager should be held accountable if staff cannot perform and goals cannot be achieved.

### (4) CONTROL

Control measures must be in place to monitor activities and ensure that goals are achieved. The effectiveness of any control system depends on how effectively it can facilitate the achievement of goals.

Why is a control system important?

- i) It is a means of measuring whether goals are met and if not why. You can have well-formulated strategic plans, well-designed organisation structure, highly motivated staff but without control there is no measure of goals achievement.
- ii) It is a management tool that can be used to monitor and measure activities (financial, performance, etc.) with greater objectivity.

How to measure?

There are basically three types of control measures that libraries can use:

- (a) Monitoring
- (b) ISO
- (c) Benchmarking

An efficient and effective control system shows accountability.

## 4.0 CONCLUSION

The inability to demonstrate their relevance to organisational goals has caused librarians to be relegated to second-class citizens in their own organisations. But who is to be blamed? The 21<sup>st</sup> century, bringing with it the challenges of globalisation, knowledge-management, digital library, life-long learning, TQM etc., will cause librarians to be more isolated until and unless library managers adopt and adapt strategies that can provide them with the 'strength' to confront these challenges. Library managers must therefore be held accountable for putting these strategies in place. Unless library managers are prepared to be accountable for their libraries' performance, the issue of lack of credibility will persist and libraries will always remain ineffective and its role peripheral within its organisation and beyond.

## REFERENCES

- Brophy, P. (2001). *The Library in the 21<sup>st</sup> century : New services for the information age*. London: Library Association Publishing.
- Chowdhury, S. (2000). *Management 21C : Someday we'll all lead this way*. London, FT Prentice-Hall.
- Coakes, E. (Ed). (2003). Knowledge management: Current issues and challenges. Retrieved from Online Database Books24X7.
- Corral, S. (2000). *Strategic management of information services: A planning handbook*. London: Aslib/IMI.
- Evans, G. E. (2002). Management issues of consortia, pt 2. *Library Management*, 23 (6/7), 275-286.
- Gadd, E. (2002). Meeting the library needs of distance learners without additional funding. *Library Management*, 23 (8/9), 359-368.
- Garrod, P. (2001). Staff training and end user training issues within the hybrid library. *Library Management*, 22 (1/2), 30-36.
- Hitt, M. A... et.al. (2003). *Strategic management: Competitiveness and globalization* (5<sup>th</sup> ed.). Mason, Ohio: Thomson South Western.
- Pors, N. O. & Johansen, C. G. (2003). Library directors under cross-pressure between new public management and value-based management. *Library Management*, 24 (1/2), 51-60.
- Srikantaiah, T. K. & Koenig, M. E. D. (2000). *Knowledge management for the information professional*. Medford, N.J.: Pub for the America Society for Information Science by Information Today.
- Strouse, R. (2003). *Globalization of Corporate Information Centers*. Retrieved from <http://www.onlinemag.net> p. 50-52.
- Sweetland, J. H. (2001). Outsourcing library technical services – what we think we know, and don't know. *The Bottom Line: Managing Library Finances*, 14 (3), 164-165.
- Van Looy, B. et.al. (Eds.). (2003) *Services management : An integrated approach*. London, FT: Prentice Hall.

## LAPORAN PERSIDANGAN / CONFERENCE REPORTS

### Metadata Initiatives Workshop (17-18 March 2004 : Kuala Lumpur)

Buat julung kalinya MIMOS Berhad dan Perpustakaan Negara Malaysia telah mengadakan *Metadata Initiatives Workshops* yang diadakan di MIMOS pada 17 dan 18 Mac 2004. Seramai 45 orang pustakawan daripada perpustakaan jabatan kerajaan dan perpustakaan universiti tempatan menghadiri bengkel ini.

Objektif bengkel ini adalah untuk :

1. Memahami konsep dan struktur metadata
2. Membina metadata bagi bahan-bahan elektronik
3. Memahami isu-isu dalam aplikasi piawai metadata
4. Menyumbang kepada pelaksanaan metadata di laman web atau pangkalan data

Secara amnya, metadata didefinisikan sebagai maklumat deskriptif tentang sesuatu objek atau sumber. Metadata membolehkan pengguna mencari, mengurus dan menggunakan sebuah bahan digital samada pada masa sekarang atau di masa hadapan. Ini adalah kerana, metadata bukan sahaja memberikan maklumat asas seperti penulis, editor, tajuk dan jenis dokumen tetapi juga sejarah penggunaan dokumen tersebut, hubungkait dengan dokumen lain, pengguna sasaran dan maklumat lain yang lebih terperinci.

Sepanjang bengkel berlangsung, pustakawan telah didedahkan kepada tiga kategori metadata iaitu *descriptive metadata*, *administrative metadata* dan *structural metadata*.

*Descriptive metadata* memberikan maklumat intelek kepada objek digital seperti tajuk dan tajuk perkara bagi memudahkan pengguna mengakses dan mendapatkan semula maklumat. Maklumat di peringkat ini lebih kepada memberikan identiti kepada objek digital tersebut dari segi tujuan dan klasifikasi.

*Administrative metadata* pula memberikan segala maklumat yang berkaitan dengan pemerhatian, interpretasi, penggunaan dan

pengurusan objek digital. Contoh pentadbiran metadata ialah proses pengkodan dalam mewujudkan bahan, format fail dan maklumat berkaitan atau cara pengurusan maklumat yang betul.

*Structural metadata* memberikan maklumat mengenai struktur fizikal sesuatu objek digital, dapatan semula maklumat dan paparan misalnya cara kumpulan mukasurat disusun untuk menentukan bab tertentu.

Terdapat pelbagai standard metadata yang digunakan pada ketika ini. Antaranya, adalah MARC, SGML dan *Dublin Core*.

Piawai metadata MARC telah digunakan secara meluas di perpustakaan. Piawai metadata ini mempunyai struktur dan peraturan yang perlu dipatuhi. Ia tidak bergantung kepada satu bahasa kerana ia menggunakan tag nombor bagi mewakili sesuatu deskripsi. Sebagai contoh, maklumat tentang tajuk dan edisi diwakili oleh tag 200 dan deskripsi fizikal diwakili oleh tag 300. Kelebihan lain piawai ini ialah ia memudahkan pertukaran maklumat bibliografi antara perpustakaan kerana ia menepati protokol Z39.50.

SGML (Standard Generalized Markup Language) mengandungi maklumat arkib sebagai sumber pencarian yang mudah. Deskripsi sebuah objek digital disediakan menggunakan sintak tertentu. SGML sebenarnya merangkupi HTML dan XML. Elemen di dalam SGML boleh diubah atau ditambah sendiri mengikut keperluan institusi. Seperti MARC, SGML membenarkan pertukaran maklumat metadata dengan perpustakaan lain. TEI (Text Encoding Initiated) and EAD (Encoded Advanced Descriptor) adalah antara jenis-jenis metadata yang menggunakan SGML sebagai sintak mereka.

DC (Dublin Core) pula ialah satu set elemen yang boleh dikongsi untuk pelbagai perkara bagi semua jenis organisasi. DC mempunyai deskriptif 13 elemen yang digunakan untuk dokumentasi sesebuah objek digital. Antaranya ialah *title*, *creator*, *subject*, *format*, *language*, *relation*, *coverage* dan *rights*. Kesemua elemen ini

boleh diulang (*repeatable*) penggunaannya. Metadata ini boleh digunakan oleh sesiapa sahaja walaupun tidak mempunyai pengetahuan asas pengurusan koleksi perpustakaan.

Untuk membangunkan sebuah pangkalan data metadata, objek digital seperti laman web, borang *online* (contoh: borang pembayaran dan keahlian), lukisan, foto, animasi, artikel, kertas peperiksaan digital, buku digital dan lain-lain sumber adalah diperlukan.

Pangkalan data metadata perlu ada deskripsi mengenai apakah maklumat yang diperlukan untuk menerangkan sesuatu bahan, apakah yang perlu diketahui oleh pengguna mengenai bahan tersebut, dari mana bahan tersebut didapati, siapa yang mewujudkan dan berapa banyak maklumat yang diperlukan untuk dimasukkan dalam sistem. Bagi dapatan semula maklumat perlu adanya perincian tentang bagaimana caranya untuk membuat pencarian dalam koleksi, apakah bahan yang akan mereka cari, apakah perkara yang menjadi tumpuan dan bagaimana pengagihan harus dilakukan.

Bengkel ini juga memberi penerangan mengenai peranan pustakawan di dalam menjayakan sesebuah sistem metadata, keperluannya untuk diaplikasikan oleh sesebuah perpustakaan dan manfaatnya kepada pengguna. Antaranya :

1. Membantu perpustakaan memperkenalkan perkhidmatan.
2. Membolehkan pengguna mengenalpasti koleksi dalam bidang yang diminati.
3. Membantu dalam pencarian bahan dari pelbagai koleksi perpustakaan.
4. Berguna dalam penyelidikan dan pembelajaran berterusan.

Pustakawan memainkan peranan penting untuk memperkembangkan koleksi dalam bentuk sumber web. Mereka perlu bertanggungjawab dalam menyelaraskan sumber web tersebut dan maklumat tentang koleksi perpustakaan. Selain itu, pustakawan juga perlu memastikan sesebuah rekod yang telah diwujudkan menepati standard metadata yang telah ditetapkan. Pustakawan perlu mengkaji rujukan lain yang perlu bagi memastikan konsistensi maklumat di dalam elemen metadata. Sebagai contoh, bagi

menentukan subjek sesuatu objek digital, piawai seperti *Library of Congress Subject Headings* (LCSH) atau *Art and Architecture Thesaurus* (AAT) adalah diperlukan. Selain itu, segala maklumat kekinian rekod dan juga *authority control* untuk sumber web yang telah dibina perlu diperhatikan dengan teliti.

Peserta juga telah didedahkan kepada sistem MyGfL (Malaysian Grid for Learning) yang diasaskan oleh National IT Council (NITC). Sistem ini dijadikan sebagai *one-stop-centre* untuk pembelajaran secara *online* dan sebagai satu perkhidmatan pendidikan yang menerapkan pembelajaran berterusan di kalangan rakyat Malaysia. Sistem ini juga memainkan peranan sebagai sistem perkongsian sumber maklumat di kalangan perpustakaan di Malaysia.

Selain itu, peserta telah didedahkan kepada sistem MMS (Metadata Management System) yang merupakan sebuah sistem pengurusan metadata bagi MyGfL. Piawai metadata yang digunakan di dalam sistem ini adalah *Dublin Core*. Sistem ini adalah sistem yang dikendalikan oleh MIMOS dan masih lagi di peringkat pembangunan.

Secara umumnya, bengkel ini telah berjaya meningkatkan kefahaman mengenai konsep metadata dan langkah terbaik untuk menjayakannya. Ia turut membuktikan kemampuan metadata di dalam membantu sesebuah perpustakaan untuk menguruskan koleksi digital. Selain itu, bengkel ini turut memberikan keyakinan kepada pustakawan terhadap manfaat metadata yang begitu besar kepada pengguna perpustakaan dan institusi maklumat lain. Secara tidak langsung bengkel ini turut memberi peluang kepada peserta untuk bertukar-tukar ide dan pandangan untuk menjayakan pelaksanaan sistem metadata di institusi masing-masing.

**Haslan Tamjehi**

**Pustakawan**

**Bahagian Pengurusan Sistem Maklumat  
Perpustakaan Universiti Malaya  
haslan@um.edu.my**

**Shamsiah Abu Bakar**

**Pustakawan**

**Bahagian Pembangunan Pangkalan Data  
Perpustakaan Universiti Malaya  
sham@um.edu.my**

## **Symposium on Librarian Association and Professionalism : a Paradox Among Information Professionals (23 April 2004 : Perpustakaan Negara Malaysia)**

Persatuan Pustakawan Malaysia (PPM) telah menganjurkan *Symposium on Librarian Association and Professionalism : a Paradox Among Information Professionals* pada 23 April 2004. Ia telah berlangsung di Auditorium, Perpustakaan Negara Malaysia, Kuala Lumpur. Seramai 115 peserta dari seluruh Malaysia telah menghadiri simposium ini. Dua sesi pembentangan kertas kerja dan sesi diskusi dengan Ahli Majlis diadakan.

Sesi pertama bertemakan *PPM : Silver Past Golden Tomorrow* yang dipengerusikan oleh Puan Kamariah Abdul Hamid, bekas Ketua Pustakawan Universiti Putra Malaysia. Sesi ini telah mengemukakan dua kertas kerja yang telah disampaikan oleh Puan Rashidah Begum (bekas Pengerusi PPM dan bekas Ketua Pustakawan Universiti Sains Malaysia) dan Encik Mohd Sharif Mohd Saad (Ahli Majlis PPM). Pada sesi tersebut, para peserta dimaklumkan tentang sejarah penubuhan PPM di Malaysia, serta aktiviti-aktiviti yang telah dijalankan oleh PPM seperti bengkel dan kursus pendek, persidangan, lawatan ke perpustakaan dalam dan luar negeri dan sebagainya.

Sesi kedua bertajuk *Streamlining PPM Activities For Sustainability* telah dipengerusikan oleh Puan Maimunah Kadir iaitu Ketua Perpustakaan Hospital Universiti Kebangsaan Malaysia selaku Ahli Majlis PPM. Kertas kerja pada sesi ini pula telah dibentangkan oleh Puan Siti Zakiah Aman, Pengarah Perancangan dan Perhubungan Korporat, Perpustakaan Negara Malaysia selaku Naib Yang DiPertua II, PPM dan Puan Chin Loy, Penolong Pengarah Bahagian Perancangan dan Dasar Korporat selaku Bendahari Kehormat PPM. Pada sesi ini, peserta dijelaskan mengenai kategori keahlian PPM seperti keahlian profesional, keahlian profesional surat-menyurat, ahli pelajar, ahli institusi, ahli bergabung dan yuran yang dikenakan bagi setiap kategori tersebut.

Para peserta juga dimaklumkan mengenai struktur organisasi PPM yang terdiri daripada:

### **A) Majlis Tertinggi**

- Yang Dipertua
- Naib Yang DiPertua I
- Naib Yang DiPertua II
- Setiausaha Kehormat
- Penolong Setiausaha
- Bendahari Kehormat
- Penolong Bendahari
- Bekas Yang Di Pertua
- Ahli-ahli Majlis (6 orang)

### **B) Jawatankuasa Tetap**

- Jawatankuasa Tetap Perpustakaan Akademik
- Jawatankuasa Tetap Perpustakaan Awam
- Jawatankuasa Tetap Perpustakaan Khusus
- Jawatankuasa Tetap Perkhidmatan Perpustakaan Kepada Golongan Khas
- Jawatankuasa Tetap Penerbitan
- Jawatankuasa Tetap Pusat Sumber Sekolah
- Jawatankuasa Tetap Teknologi Maklumat
- Jawatankuasa Tetap Harta Intelek
- Jawatankuasa Tetap Pustakawan Perubatan

### **C) Jawatankuasa Kecil/Sementara**

- Jawatankuasa Kecil Bangunan PPM
- Jawatankuasa Kecil Hadiah Penulisan PPM
- Jawatankuasa Dana dan Pembangunan PPM
- Jawatankuasa Mengkaji Status Profesionalisme PPM/Kod Etika

### **D) Kumpulan PPM**

1. Kumpulan Utara
2. Kumpulan Timur

3. Kumpulan Selatan
4. Kumpulan Sarawak
5. Kumpulan Sabah

**E) PPM PERINGKAT KEBANGSAAN /  
ANTARABANGSA**

- Majlis Buku Kebangsaan Malaysia
- Jawatankuasa Gerakan Membaca Peringkat Kebangsaan
- Jawatankuasa Penasihat Kurikulum, Fakulti Pengajian Maklumat, UiTM
- Jawatankuasa Pemilihan Pelajar Terbaik/Disertasi Terbaik Jurusan Sains Perpustakaan dan Maklumat
- Congress of Southeast Asian Librarians (CONSAL)
- International Federation of Library Associations and Institutions (IFLA)

Pada sesi Panel Diskusi, dua ahli panel iaitu Puan Rashidah Bolhassan, Ketua, Pustaka Negeri Sarawak dan Puan Mazmin Mat Akhir, Pustakawan Universiti Utara Malaysia telah memberikan pandangan mereka tentang PPM serta aktiviti-aktiviti yang telah dijalankan. Mereka menekankan bahawa penglibatan pustakawan di dalam PPM ini amat penting dan digalakkan demi kemajuan profesionalisme dan pembangunan perpustakaan di seluruh negara terutamanya bagi pustakawan-pustakawan muda.

Pada sesi akhir simposium tersebut, satu diskusi bersama Ahli Majlis PPM telah diadakan dan dipengerusikan oleh Encik Mohd. Sharif Mohd. Saad.

Hasil daripada diskusi tersebut, beberapa isu penting mengenai PPM telah diutarakan untuk perbincangan dan tindakan semua pihak. Isu-isu tersebut adalah seperti berikut:

- a. Pustakawan Malaysia perlu terus bergiat aktif melalui PPM dan IFLA.

- b. PPM perlu terus memberi sokongan dan subsidi bagi membolehkan ahli bergiat aktif di peringkat IFLA.
- c. Lebih banyak perpustakaan di Malaysia dijadikan tempat memberi latihan kepada pustakawan dari luar negara.
- d. Mengadakan lebih banyak program IFLA di Malaysia.
- e. Ahli perlu menilai semula keperluan PPM sebagai sebuah badan profesional.
- f. PPM perlu merancang masa depannya dan melihat semula objektif, struktur dan peranannya dari masa ke semasa.
- g. Jawatankuasa PPM perlu menyusun strategi dan menjalankan aktiviti selari dengan perlembagaan PPM.
- h. Jawatankuasa PPM boleh memohon keperluan kewangan daripada Majlis PPM seperti yang termaktub di dalam Perlembagaan PPM.

Simposium yang diadakan ini telah berjaya mencapai objektif dalam mewujudkan kesedaran di kalangan pustakawan mengenai penglibatan diri dalam persatuan profesional untuk pembangunan kerjaya mereka. Dalam era digital dan teknologi maklumat yang semakin mencabar kini, inisiatif mengadakan simposium seperti ini merupakan satu langkah yang baik. Ia dapat membina imej PPM demi pembangunan perpustakaan, kerjaya pustakawan dan perkhidmatan maklumat.

**Mohd Dzulkarnain Abd Karim**  
**Pustakawan**  
**Bahagian Pembangunan dan**  
**Pengurusan Sumber**  
**Perpustakaan Universiti Malaya**  
**dzul@um.edu.my**

## **Bengkel Pengurusan Perpustakaan Dari Perspektif Undang-Undang (17 & 19 Mei 2004: Port Dickson, Negeri Sembilan)**

Bengkel Pengurusan Perpustakaan Dari Perspektif Undang-Undang ini adalah anjuran bersama Persatuan Pustakawan Malaysia dan Perpustakaan Universiti Kebangsaan Malaysia (UKM). Bengkel tiga hari dua malam ini lahir dari kesedaran bahawa dalam mengendalikan perkhidmatan, perpustakaan sering berhadapan dengan pelbagai masalah yang melibatkan pengguna. Sekiranya perpustakaan tidak memahami dan mengetahui tatacara yang betul dalam mengendalikan kes-kes yang melibatkan pelanggaran peraturan perpustakaan, perpustakaan bakal berdepan dengan masalah pelanggaran undang-undang atau disabitkan melanggar prinsip-prinsip hak asasi manusia. Tiga objektif telah digariskan: (i) memahami undang-undang dan peraturan kerajaan yang berkaitan dengan pengurusan perpustakaan, (ii) mengetahui bagaimana memberi perkhidmatan kepada pelanggan dengan tidak melanggar undang-undang yang berkaitan, dan (iii) melaksanakan peraturan perpustakaan selaras dengan undang-undang.

Bengkel ini telah dikendalikan oleh dua orang fasilitator iaitu Profesor Madya Siti Naaishah Hambali, Penasihat Undang-Undang, dan pensyarah di Fakulti Undang-Undang UKM. Beliau juga adalah bekas pendakwaraya di Jabatan Peguam Negara. Fasilitator kedua, Encik Mohamad Rizal Abdul Rahman, adalah seorang pensyarah di Fakulti Undang-Undang UKM. Kedua-dua fasilitator telah merangka kandungan bengkel dengan mengambil kira kehendak pengurusan perpustakaan.

Sesi pertama dimulakan dengan pengenalan kepada undang-undang harta intelek oleh Prof. Madya Siti Naaishah Hambali. Penerangan ringkas mengenai harta intelek, jenis-jenisnya dan undang-undang dasar di peringkat kerajaan dan universiti dalam pengurusan harta intelek telah diberi. Antara undang-undang harta intelek yang dibincangkan adalah Akta Cap Dagangan 1976, Akta Paten 1983, Akta Hakcipta 1987, Akta Reka Bentuk Perindustrian 1996, Akta Reka Bentuk Susun Atur Litar Bersepadu dan Akta Petunjuk Geografi 2000. Sesi diakhiri

dengan perbincangan dalam kumpulan di mana peserta diminta menyenaraikan bentuk pelanggaran harta intelek di perpustakaan.

Sesi kedua diteruskan dengan penerangan mengenai undang-undang jenayah siber oleh Encik Mohamad Rizal. Fasilitator telah mengupas dengan mendalam maksud jenayah siber dan terminologi-terminologi berkaitan. Jenayah siber turut diuraikan daripada aspek harta benda dan manusia. Peserta juga diberi penerangan bagaimana menangani jenayah siber dalam mengendalikan perkhidmatan di perpustakaan. Antara mekanisma yang diutarakan adalah penggunaan kata laluan dan kad pintar sebagai salah satu cara mengenalpasti dan mengesahkan ketulenan pengguna semasa mencapai sistem komputer. Malangnya, penceroboh boleh menyerang sistem dengan memecahkan kata laluan. Oleh itu, dasar kata laluan perlu diadakan seperti mewujudkan penuaan kata laluan di mana ciri ini memerlukan kata laluan diwujudkan secara lebih kerap. Penggunaan kad pintar pula menyediakan perlindungan keselamatan peringkat tinggi untuk kata laluan. Namun kos untuk sistem ini adalah tinggi.

Perpustakaan juga perlu memberi perhatian terhadap keselamatan tapak web. Penyediaan dasar dan peraturan keselamatan bertulis perlu disediakan untuk mendedahkan perkara-perkara yang dibenarkan atau yang tidak dibenarkan dalam penggunaan sistem. Dasar keselamatan ini perlulah dirangka dengan merujuk kepada piawai keselamatan IT yang telah disediakan oleh pihak kerajaan selaras dengan pelaksanaan projek Koridor Raya Multimedia.

Pada sesi ketiga, peserta telah didedahkan kepada struktur organisasi universiti dari perspektif undang-undang. Pendedahan ini bertujuan memberi kefahaman kepada peserta mengenai fungsi pentadbiran dan kuasa universiti dalam merangka atau menggubal sesuatu peraturan yang dikuatkuasakan di peringkat Universiti. Kuasa penggubalan undang-undang universiti berasal dari Akta Universiti dan Kolej Universiti 1971 (AUKU). Parlimen



menerusi AUKU memberi kuasa kepada pihak universiti untuk membuat undang-undang kecil seperti kaedah atau peraturan sendiri kerana mereka yang lebih arif tentang keadaan dan keperluan institusi masing-masing.

Fungsi dan kuasa penghakiman universiti turut didedahkan pada sesi ini. Ia berperanan dalam mewujudkan kelancaran proses undang-undang yang telah dirangka oleh pihak universiti terutamanya kes-kes disiplin. Kuasa penghakiman universiti wujud dalam bentuk adjudikasi pentadbiran, contohnya, tribunal dan siasatan dalaman. Namun, tribunal ini perlu ditubuhkan dahulu oleh sesuatu statut untuk menyelesaikan perbalahan dalam bidang-bidang tertentu dan mempunyai kebebasan dalam menjalankan tugasnya.

Pada sesi keempat, peserta telah mendapat penjelasan mengenai prinsip perwakilan kuasa. Peranannya adalah untuk memastikan pentadbiran sesuatu badan atau institusi dapat berjalan dengan lancar dan teratur. Prinsip perwakilan kuasa membolehkan kuasa yang ada di tangan seorang Menteri, diwakilkan kepada Naib Canselor. Seterusnya Naib Canselor boleh mewakilkan kuasa kepada pegawai-pegawai universiti lain termasuk Ketua Pustakawan dengan syarat kuasa yang diwakilkan tidak boleh melebihi mandat yang diberikan kepadanya. Sekiranya pihak yang diwakilkan kuasa tidak mematuhi kuasa yang diberikan, contohnya ketika merangka sesuatu peraturan, peraturan itu dianggap *ultra vires* iaitu peraturan itu menjadi batal dan tidak sah kerana telah melampaui bidang kuasa.

Pada sesi kelima, peranan sesuatu badan adjudikasi telah dijelaskan. Sebarang tindakan atau keputusan perlu dibuat setelah mengamalkan prinsip keadilan asasi iaitu, prinsip hak untuk didengar dan menentang berat sebelah. Prinsip ini merupakan satu kaedah kawalan tatacara terhadap penyalahgunaan kuasa. Ia terdapat di dalam Perlembagaan yang secara langsung menyatakan pemakaiannya. Sehubungan itu, sesuatu tribunal atau siasatan dalaman perlu menerima pakai prinsip ini sebelum membuat sebarang keputusan.

Prinsip hak untuk didengar bermaksud adjudikatur mestilah memberi peluang dan

masa yang cukup kepada kedua-dua belah pihak terlibat untuk menyediakan kes mereka dengan berkesan serta diberi peluang untuk menentang dan menjawab melalui soal balas atau pemeriksaan saksi. Keterangan pihak lawan, samada secara lisan atau bertulis mestilah diberikan semasa kehadirannya manakala prinsip hak menentang berat sebelah memastikan adjudikatur menjalankan tugasnya dengan saksama dan neutral di antara pihak-pihak yang bertelagah. Sekiranya yang kena dakwa berjaya menunjukkan alasan munasabah bagi kemungkinan berat sebelah berlaku walau sedikit sekalipun, dakwaan perlu digugurkan. Di antara kepentingan menyebabkan berat sebelah adalah kepentingan kewangan, kepentingan peribadi dan juga kepentingan rasmi

Ujian *Bona fide v. Mala fide* ke atas sesuatu tribunal, turut diketengahkan di mana sekiranya sesuatu tindakan atau tatacara yang dikenakan bersifat amat tidak munasabah, ianya dikira *mala fide* atau berniat jahat bertentangan dengan *bona fide* yang bermaksud suci hati atau tanpa niat buruk. Suatu keputusan atau tatacara yang dibuat secara *mala fide* adalah bersifat *ultra vires*.

Prinsip jenayah lawan moral turut dibincangkan di mana perbezaan di antaranya telah dijelaskan. Secara ringkas, kesemua jenayah merupakan suatu perbuatan tidak bermoral. Akan tetapi, tidak semua perbuatan tidak bermoral itu adalah jenayah. Contohnya, tinggal serumah tanpa ikatan perkahwinan di Amerika Syarikat bukanlah satu jenayah, tetapi satu jenayah bagi orang Islam di Malaysia. Kesimpulannya, suatu perbuatan itu dikira jenayah hanya jika ada undang-undang yang menyatakan sebegitu, dan ini berkait rapat dengan pandangan moral masyarakat sekeliling.

Prinsip terakhir dibincangkan ialah prinsip perbezaan hukuman. Prinsip ini memastikan setiap tindakan atau keputusan dibuat sepadan dengan kesalahan yang dilakukan. Adjudikatur perlu mengkaji dan menimbang samada kesalahan itu bersifat jenayah atau tidak bermoral kerana hukuman bagi kedua-duanya tidak sama. Sekiranya bersifat jenayah, adakah perbuatan itu memenuhi elemen jenayah, atau sekiranya tidak bermoral bolehkah dikenakan hukuman.

Tujuan hukuman juga perlu dipertimbangkan agar prinsip keadilan asasi dapat ditegakkan. Ada hukuman bersifat pembalasan kerana tujuan utamanya adalah untuk menegakkan keadilan. Namun begitu terdapat juga hukuman bertujuan menghalang atau mencegah kesalahan yang sama diulangi oleh orang lain. Pada masa yang sama, hukuman atau tindakan yang dikenakan menjadi tanda ingatan kepada pesalah agar tidak mengulangi kesilapan tersebut. Seterusnya, ada hukuman bertujuan untuk menyekat kesalahan dilakukan ke atas orang lain contohnya, membuli pelajar baru di universiti. Tidak kurang juga, ada hukuman bertujuan untuk memulihkan akhlak dan peribadi sipesalah seperti penagih dadah dihukum mengikut program di Pusat Serenti.

Rayuan meringankan hukuman juga perlu dipertimbangkan. Antara faktor pengurangan hukuman adalah, pencapaian akademik, keterangan mengikut keadaan, provokasi, latarbelakang keluarga dan pengakuan bersalah. Di samping itu, terdapat juga faktor yang boleh menambah berat sesuatu hukuman seperti kekerapan kesalahan, elemen ganas dan niat jahat serta kelakuan yang cenderung kepada perlakuan agresif.

Pada sesi keenam, peserta berpeluang mempelajari perjalanan dan peranan pendakwaraya dan tertuduh di dalam sesuatu prosiding kuasi-jenayah contohnya, prosiding tatatertib disiplin di peringkat universiti. Prosiding tatatertib didengar oleh Pihak Berkuasa Tatatertib universiti manakala pegawai disiplin mengambil peranan sebagai pendakwaraya. Beban pembuktian pendakwaraya adalah mewujudkan kes *prima facie* di dalam prosiding kuasi-jenayah, manakala beban pembuktian ke atas tertuduh adalah mewujudkan keraguan munasabah di dalam prosiding kuasi-jenayah.

Sebelum keputusan dibuat, kedua-dua pihak tertuduh dan pendakwaraya diberi peluang menggulung segala hujah keseluruhan kes. Dalam menimbang keterangan-keterangan yang telah dikemukakan, Pihak Berkuasa Tatatertib

tidak perlu menimbang bukti kesalahan sehingga mencapai tahap melampaui keraguan yang munasabah (*beyond reasonable doubt*) tetapi tidak pula terlalu rendah sehingga di bawah imbangan kebarangkalian (*on the balance of probabilities*).

Keputusan perlu dibaca dan hukumannya diterangkan kepada tertuduh serta diberitahu mengenai haknya untuk merayu. Keputusan dan hukuman perlu dicatatkan dan dipanjangkan ke Urusetia Tatatertib yang bertanggungjawab memaklumkan pihak berkaitan seperti Dekan atau Ketua Jabatan atau pihak-pihak berkaitan mengenai keputusan dan hukuman. Akta Universiti dan Kolej Universiti 1971 memberi kuasa kepada Naib Canselor untuk mengulangkaji, membatalkan dan meminda sebarang keputusan pihak Berkuasa Tatatertib. Kuasa ini membolehkan Naib Canselor membatalkan dan meminda keputusan walaupun terdapat rayuan kepada Menteri oleh pelajar.

Bengkel diakhiri dengan persembahan kes dalam kumpulan di mana setiap kumpulan dikehendaki melakonkan watak pendakwaraya, tertuduh serta pihak berkuasa tatatertib berpandukan kes yang diedarkan. Kesemua kes adalah berkaitan dengan pengurusan di perpustakaan.

Peserta telah menimba banyak pengetahuan berharga dari bengkel yang dihadiri. Pengetahuan ini harus dikongsi bersama dan langkah menyemak semula peraturan di Perpustakaan wajar diambil agar pelaksanaannya selaras dengan sistem perundangan Malaysia. Semakan ini juga dapat membantu pengurusan perpustakaan mengenalpasti sejauh mana had kuasa dan fungsi pentadbiran telah diwakilkan.

**Ratnawati Sari Mohd Amin**  
**Pustakawan**  
**Perpustakaan Undang-Undang Tan Sri**  
**Profesor Ahmad Ibrahim**  
**Universiti Malaya**  
**ratna@um.edu.my**

**ULASAN BUKU / BOOK REVIEW**

***Elementary Statistics for Effective Library and Information Service Management by Leo Egghe and Ronald Rousseau.***  
***London : Aslib, 2001. 120p.***

*Elementary Statistics for Effective Library and Information Service Management* is written by two scholars expert in the field of informetrics and who have had vast experience managing libraries as well as teaching quantitative techniques to library students. In their experience, they found that most librarians have difficulty with statistical methods of generating data due to inadequate training in the field of statistics. This book provides brief but insightful examples of methods of deriving statistical reports required for libraries.

This book has three parts. Part One deals with information about the library. Data gathering and sampling methods are explained. The author states that data collection should be carried out by every staff member of the library in order to be able to report on all activities. Although data gathered are reported on a yearly basis, the data collection activity is an ongoing process throughout the year. A list of possible topics such as number of books ordered, catalogued, invoiced, borrowed, etc is provided to give the reader an idea of what kind of data should be collected in a library set-up. A few methods of Random Sampling Methods, such as Systematic Sampling, Fessler Sampling Method and Structural Sampling Method are explained. The various measuring scales such as : Nominal, Rank Order, Interval, Ratio and Absolute scales are defined.

The second part deals with the aspects of descriptive statistics. In this part, graphical representations of the data gathered are discussed with illustrations of graphs and some exercises. These exercises are provided with solutions and samples of relevant graphs. Some tips and guidelines are provided when drawing these graphs.

Part Three which is about inferential statistics cites many examples of sampled data related to the library field and explains

how calculations from these samples can be applied to a total population conclusion. Here again, many exercises and samples are provided to assist the reader to understand the application clearly.

In this book, the authors have made a distinction between public awareness and public relations. The library's annual report is one way to make users aware of the library's activities. The authors stress that when evaluation and managerial decisions are derived from samples, it is advised that samples should be correctly chosen to avoid any form of bias. Various sampling methods and presentation of the collected data in the form of graphs and tables explained throughout the book prove to be useful.

Being a book on elementary statistics for librarians, detailed explanations for deriving the *means* and *standard deviations* are given by using many examples. In fact, by citing such numerous examples of sets of measurements which can be carried out in libraries, the authors are exposing readers of this book to the various possibilities of statistical reports in libraries. This book is no doubt invaluable to librarians who are interested in statistical reports for the library.

The authors of this book, Leo Egghe and Ronald Rousseau are both recipients of the 2001 Derek John de Solla Price Award for their distinguished contributions to the field of scientometrics. Dr. Leo Egghe at present, is the University Librarian at Limburg University. Dr. Ronald Rousseau is working as a guest professor in the School of Library and Information Science, University of Antwerp.

**Janaki Sinnasamy**

**Head**

**Research and Academic Services Division**

**University of Malaya Library**

**janaki@um.edu.my**

---

***Essential Cataloguing by J. H. Bowman.  
London : Facet Publishing, 2003. 216p.***

---

*Essential Cataloguing* is indeed an important reference book for novice cataloguers and information professionals who have forgotten about cataloguing. It is also useful for library school students.

This book covers the basics of AACR2 in a format easily understood by the reader. The author starts off by defining and explaining terms such as catalogue, cataloguing, main and added entries, International Standard Bibliographic Description (ISBD), standards, MARC and even punctuation. Chapter two discusses the structure of AACR2 in general and also the MARC 21 format.

The two main processes of cataloguing rules as stated in AACR2 are the descriptive cataloguing and access points or added entries. The elements in descriptive cataloguing such as : title and statement of responsibility, edition, material specific details, publication, physical description, series, note and standard number and terms of availability are explained in detail in chapter four. Many examples and cases have been given to explain elements such as 'alternative titles', 'parallel titles', and the corresponding 'statements of responsibility' by using various title pages of books as examples.

In chapter five, the access points often known as entry points are discussed. The author mentions that although in an online catalogue access points are effectively equal, as long as the rules remain as they are, we need to understand how they work. Entry points for personal author, corporate body, items with both corporate body and personal author, title entry, shared responsibility and specific rules for added entries are described well.

A clear approach is taken to explain the rules for multipart works and series in chapter six. Establishing the actual forms of headings for persons and corporate bodies are dealt with in chapter seven and eight. Here, the author explains how to determine which name to use, how to make a choice between different forms of the same name, names with initials, fuller forms of names and names in more than one language. Similarly, forms of name to be used for corporate bodies are described. Topics such as authority control and uniform titles are also included. Chapter nine has definitions on authority control and the final chapter explains uniform titles which are also known as collective titles.

Throughout the book, many illustrations showing samples of title pages are used to explain the cataloguing process. Where necessary, AACR2 rules on micro elements such as punctuation, abbreviation and numbering are emphasized. Overall, this book has been designed as a simple companion to AACR2 and should be owned by all cataloguers.

The author, John Bowman, has many years of practical experience in cataloguing and currently is the Programme Director for Library and Information Studies at the School of Library, Archive and Information Studies, University College London.

**Janaki Sinnasamy**  
**Head**  
**Research and Academic Services**  
**Division**  
**University of Malaya Library**  
**janaki@um.edu.my**

**KERTAS KERJA PERSIDANGAN / CONFERENCE PAPERS**

**Colloquium of 'The Penang Story':  
Indians in Penang – a Historical  
Perspective**

**(2nd: 22 September 2001: Penang)  
DS598 P5CPSIPHP**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Persatuan Warisan Pulau Pinang, d/a 26A, Stewart Lane, 10200 Pulau Pinang.

1. The South Asian cultural impact upon Penang, by Ghulam-Sarwar Yousof.
2. A brief history of Indian business & the Indian Chamber in Penang, by Taizoon H. Tyebkhan.
3. Origins and history of the Sri Kunj Bihari Temple and some of the other temples, by Satish K. Shukla.
4. The development of Tamil language and literature in Penang, by Karu Thiruvarasu.
5. From Malabar to Malaysians: the untold story of Malayalees in Penang, by Suresh Narayanan.
6. Growing roots: the story of Tamil communities in Penang, by P. Rajavelan (P. Krishnan).
7. Indian Muslims in Penang: role and contributions, by Seenai Naina Mohamed.
8. The earliest arrival of Sikhs in Malaya, by Rajindar Singh Bedi.
9. The North Indians – rediscovering roots in Penang, by Jessica Binwani.
10. A brief history of Indian Christians in Penang, by Rev. Marshall Thomson Sundradas.

**Congress of the Asian Federation of  
Societies for Ultrasound in Medicine  
and Biology**

**(6th: 23-26 October 2001:  
Kuala Lumpur)**

**WN208 CAFSUMB 2001**

**Lokasi : Perpustakaan Perubatan**

Penganjur: Asian Federation of the Societies of Medicine (AFSUMB), Dept. of Gastroenterology, Kinki University Hospital, 377-2, Ohno-Higashi, Osaka-Sayama, Osaka 598-8511, Japan.

1. Ultrasound of the ankle, by R.K. Chhem.

2. Simplification of balloon mitral commissurotomy by using online transesophageal echocardiography, by C.W. Chiang.
3. Quantification of valvular stenosis and timing for intervention, by C.W. Chiang.
4. Three-dimensional imaging of a fetus and placenta: expectations for the view and quantities, by Y. Chiba.
5. Fetal cardiac functions of hydropic fetuses and the possibility of fetal treatments, by Y. Chiba.
6. Fetal interventions guided ultrasound, safety and quality, based on national registrations of fetal interventions in Japan, by Y. Chiba and H. Nakano.
7. Color Doppler and Power Doppler ultrasound in the evaluation of solid and cystic renal masses, by Y. H. Chou.
8. Musculoskeletal ultrasound of the knee, by J. George.
9. Echo-enhancing contrast agents in ultrasound, by B. B. Goldberg.
10. The future of ultrasound training, by B. B. Goldberg.

**Seminar Pentadbiran Harta Amanah  
Orang-Orang Islam di Malaysia**

**(10 November 2001: Kuala Lumpur)  
fBP158 W149SPHA**

**Lokasi: Perpustakaan Peringatan Za'ba  
& Perpustakaan Pengajian Islam**

Penganjur: Jabatan Syariah dan Undang-Undang, Akademi Pengajian Islam Universiti Malaya, 50603 Kuala Lumpur.

1. Bidangkuasa Mahkamah Sivil dalam pentadbiran harta amanah di Malaysia, oleh Dato' Abdul Hamid Haji Mohamad.
2. Pembentukan dan pentadbiran harta amanah menurut perspektif undang-undang Islam, oleh Ahmad Hidayat Buang.
3. Bidangkuasa Mahkamah Syariah dalam pentadbiran harta amanah orang-orang Islam di Malaysia, oleh Dato' Sheikh Ghazali Hj. Abdul Rahman.

4. Pembentukan harta amanah mengikut undang-undang di Malaysia : sejauh manakah undang-undang Islam terpakai, oleh Salleh Buang.
5. Pentadbiran harta amanah orang-orang Islam : peranan dan tanggungjawab Ketua Pengarah Tanah dan Galian Persekutuan, oleh Abdullah Muhammad.
6. Pengalaman Amanah Raya Berhad dalam pentadbiran harta-harta amanah orang-orang Islam, oleh Habsah Bakar.
7. Masalah undang-undang dalam pentadbiran harta amanah wakaf di Malaysia, oleh Siti Mashitoh Mahamood.

**Colloquium of 'The Penang Story':  
Chinese in Penang – a Historical  
Perspective  
(3<sup>rd</sup>: 5-6 January 2002: Penang)  
DS598 CPSCPH**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Persatuan Warisan Pulau Pinang, d/a 26A, Stewart Lane, 10200 Pulau Pinang.

1. The Japanese Occupation in Penang, 1941-1945, by David Ng Kum Cheong.
2. The roots of multi-lingual society: a case study of history, community & identity of Chinese in Penang, by Kim Phaik Lah.
3. St. Nicholas home, Penang: 75 years and beyond, by Ooi Hock Tiam.
4. Dr. Sun Yat Sen and Penang Philomatic Union, by Yeap Tan Lin.
5. The Beijing Opera and "Peng Seah" in Penang, by Lim Gaik Siang.
6. Malaysian pioneer artists of Penang (abstract), by Tan Chong Guan.
7. Recreating identities: the Chinese in Penang adapt to the environment through the performing arts, by Tan Sooi Beng.
8. Zhang Zhou Folk Ballads of Tan Tong Tong: a case study of Poh Lian Teng, by Toh Teong Chuan.

9. The Cheah Kongs, by Cheah Jin Teong.
10. Khaw Sim Bee, Governor of Phuket: a Centenary view, by Pranee Sakulpipatana.
11. Chinese doorways in Penang, by David Yeo.
12. Prostitution in colonial Malaya with special reference to Penang: some preliminary thoughts, by Long Yee Fong.

**Colloquium of 'The Penang Story':  
Penang's Historical Minorities"  
(4<sup>th</sup>: 2 February 2002: Penang)  
DS598 P5CPSHM**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Persatuan Warisan Pulau Pinang, d/a 26A, Stewart Lane, 10200 Pulau Pinang.

1. The early history of the Burmese community in Penang, by Dato' Mary J. Ritchie and Nyee Aye Toolseram.
2. Insight into the Filipino community in Penang, by Catherine Lee Sue Si.
3. The history of Penang Eurasians, by Anthony E. Sibert.
4. Eurasian contributions to the economic and social development of Penang, by Eustace A. Nonis.
5. Penang Eurasian musicians, by James A. Rozells and Kathleen Rodrigues.
6. An introduction to the Malaysian Ceylonese community and the Malaysian Ceylonese congress, by Dato' D.M. Thuraiappah.
7. Prominent Ceylonese in Penang: past & present, by S. Karthigesu.
8. The Jews of Penang, by Himanshu Bhatt.
9. Koay Jetty: the social evolution of the Hui people in Penang, by Ong Seng Huat.
10. An indulgent minority, by R.J. Manecksha.
11. The pre-war Japanese community in Penang (1890-1940), by Clement Liang.

**International Research Conference on  
Quality, Innovation and Knowledge  
Management**

**(6<sup>th</sup>: 17-20 February 2002: Kuala  
Lumpur)**

**HD62.15 IRCQIKM**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Department of Management,  
Faculty of Business and Economics,  
Monash University, Malaysia, No.2 Jalan  
Kolej, Bandar Sunway, 46150 Petaling  
Jaya, Selangor Darul Ehsan.

1. A new face of knowledge innovation in higher education: a proposed model of quality-based research university, by Noor Azman Ali and Mohd. Ashari Idris.
2. The prospects of CPA/CA Web Trust Seal of Assurance for the travel web – marketplace, by Nathan K. Austin and Salleh Hassan.
3. ISO 9000 in the Malaysian higher education: lessons to be learned, by Zainal Ariffin Ahmad and Zuraidah Mohd. Zain.
4. The entrepreneurial orientation of Malaysian SMEs and its relations to organization structure, environment and strategy making process – a case of SMEs in Northern Malaysia, by Amran Awang, Zainal Ariffin Ahmad and Mahfooz Al-Ansari.
5. Innovations in the development of univariate simultaneous statistical process control charts, by Karuthan Chinna, Suresh Kumar, Mokhtar Abdullah.
6. IT usage and Malaysian entrepreneurs: the impact of users' traits and system characteristics, by Nelson Oly Ndubisi and Stanley Richardson.
7. Leadership success factors in the implementation of the ISO 9001, ISO 9002 and ISO IEC Guide 25 Management Systems Standards: an empirical study of managers and key personnel in the petroleum industry of Malaysia, by Mohd. Yusof Omar and Ahmad Shokri Othman.
8. Examining the effectiveness of the critical success factors of business process re-engineering (BPR) as a quality management technique in the

Malaysian banks & finance companies, by Khong Kok Wei and Stanley Richardson.

9. Enhancing the strategic competitive advantage of human assets through innovation and intellectual knowledge, by Mohd. Rizal Mohd. Said and Jay Kandampully.
10. Knowledge worker in a knowledge based economy: a Malaysian case, by Hazlina Abd. Kadir, Hway-Boon Ong, Norhazlin Ismail and Zarehan Selamat.
11. Information search at travel-related Web sites: a behavioural perspective, by Nathan K. Austin and Maria O'Daniel.

**Terminal Operations Conference  
(19-21 February 2002: Kuala Lumpur)  
TA1225 TOC**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Lembaga Pelabuhan Klang,  
Mail Bag 202, Jalan Pelabuhan, 42005  
Pelabuhan Klang.

**Vol. I**

1. The future role of government in international terminal operations (Keynote address), by Dato' Seri Dr. Ling Liong Sik.
2. Asia container trade & ports outlook 2002, by Charles de Trenck.
3. Terminal strategy in a changing world, by Andrew Milliken.
4. Carriers and terminals: future strategies, by Masahiro Aoyama.
5. China and the WTO: a trade impact assessment, by Simon Su.
6. Construction & development of Shanghai Port oriented towards the new century, by Lu Haihu.
7. Intra-Asia trade growth and consequences for terminal development, by Dong-Woo Ha.
8. Port privatisation and productivity: past experience and future prospects in Asia, by Dong Wook Song and Kevin Cullinane.
9. Public/private partnerships: revitalizing Bangladesh's terminal infrastructure, by Priya Kalsi.



10. The dynamics of supply chain management techniques in a transshipment hub, by Mohd. Sidik Shaik Osman.
11. Is your port customer - focused - defining the real value in value-added, by Graham Mulligan.
12. The managed supply chain: integration strategies for supply ports, by Ken Harris and Kerry Elton.
13. The need for creative terminal financing, by Ernst G. Frankel.
14. Port project financing – key legal issues, by Christopher Lowe.
15. Risk assessment in terminal finance, by Nick Sansom.

**Vol. II**

16. Ports and insurance, by Sam Ignarski.
17. Terminal productivity – what is it all about?, by Rufin Mak.
18. Life cycle planning & design for terminals, by Robert S. Johansen.
19. Key performance indicators for rightsizing your terminal, by Rudy Martens.
20. Improving quay crane productivity coping with the future ultra-large container vessels, by Toru Takehara.
21. Terminal systems and equipment operations, by Ernst G. Frankel.
22. Automatic gate control, by Simon Spoomaker.
23. How to increase operational efficiency: the equipment equation, by Jari Pirhonen.
24. Optimal real-time dispatch to maximize equipment utilization, by Andreas Neyer.
25. High performance container crane technology: a revolution on container crane productivity for 21<sup>st</sup> century, by Man Yop Han.
26. Predicting and prolonging the life of used cranes, by Feroze R. Vazifdar, Kenton K. Lee and Patrick Mc Carthy.
27. Crane life cycle management II –

getting the control specifications rights, by Gerhard Fischer.

**Conference on Selangor in Focus:  
Appraising Opportunities  
(25-26 February 2002: Shah Alam)  
HC445.5 Z7S4CSFAO**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic & Leadership Institute, Khazanah ASLI, 1718 Jalan Ledang, Off Jalan Duta, 50480 Kuala Lumpur.

1. Keynote address, by Dato' Seri Dr. Mohamad Khir bin Toyo.
2. The petrochemical industry in Malaysia, by Chew Kim Yoom.
3. The real estate focus: balancing the needs and trends of the market, by Cheng Fan Fah.
4. Manufacturing dominance in Selangor: staying ahead, by James Alfred.
5. The real estate focus: balancing the needs and trends of the market, by Dato' Haji Harun b. Salim.
6. The emergence of new growth centers: assessing the challenges and opportunities, by Dato' Victor Lim Poh Tuan.
7. Selangor agro based industries: drawing investors, by Dato' Haji Raja Ideris Raja Ahmad.
8. Selangor agro based industries – drawing investors, by Tan Sri Dato' Abdul Khalid Ibrahim.
9. Tourism development: beyond the promotional packages, by Lim Cheong Chuan.
10. Selangor as cyber gateway: capitalizing on IT services and industries, by Azman Firdaus Shafii.
11. Petrochemical based industries: current status and future prospect, by Mohamad Roji Sarmidi.
12. Biotechnology: focus on opportunities and benefits, by Noor Rain, A. Zakiah I., Murizal Z. and Siti Najila M.J.
13. The real estate focus: enhancing the needs and trends of the market, by Tan Sri Rozali Ismail.

**Asia Economic Summit  
(7-8 March 2002: Kuala Lumpur)  
HC412 AES**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic & Leadership Institute, Khazanah ASLI, 1718 Jalan Ledang, Off Jalan Duta, 50480 Kuala Lumpur.

1. Responding to the challenge of a new trade round: Yes, the Filipino can!, by Jose Concepcion.
2. Globalization with common development, by Dato' Seri Dr. Mahathir bin Mohamad.
3. Asia's strengths and challenges in the years ahead, by Jeffrey R. Shafer.
4. Outlook for Asia, by Jeffrey R. Shafer.
5. Asia's economic & investment outlook, by Tan Sri Dato' Lin See Yan.
6. Toward an East Asian economic grouping: key issues, strategic challenges and prospects, by Fidel V. Ramos.
7. ASEAN + 3 accelerate open economic cooperation, by Nguyen Dy Nien.
8. Challenges of globalization to East Asia, by Soogil Young.
9. Asia and globalisation: what next? [mandarin version], by Paul Yip.
10. Asia's energy and technology sector, by Datuk Amar Leo Moggie.
11. Asia's energy and technology future, by Richard M. Kruger.
12. Information and communications technology and service proliferation, by Bob Fox.
13. [Asia's energy and technology future], by Ian C. Buchanan.
14. Revitalising ASEAN, sustaining economic recovery, by Thaksin Shinawatra.
15. Business panel: enhancing regional business and economic cooperation: the next step, by Jane C.Y. Lee.
16. The light before the day, by Ron Davison.
17. China-ASEAN Free Trade Area and its

implication for the business community, by Jiang Chengzong.

**Kolokium Pasaran Modal Islam  
(28 Mac 2002: Kuala Lumpur)  
HG5750.6 A3KPMI**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Suruhanjaya Sekuriti, 3 Persiaran Bukit Kiara, Bukit Kiara, 50490 Kuala Lumpur.

1. Penyelidikan Syariah dalam pasaran modal, oleh Suhaimi Mohd. Yusof.
2. Meninjau kaedah Syariah dalam menilai sekuriti tersenarai, oleh Sohibus Samahah Dato' Hassan Hj. Ahmad.
3. Peranan Penasihat Syariah dalam pasaran modal Islam, oleh Nik Mohamed Ruslin Nik Jaafar.

**International Conference on Corporate  
Governance in Asia  
(2-3 April 2002: Kuala Lumpur)  
HD2741 ICCGA**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Malaysian Institute of Corporate Governance, 27A, Jalan Tun Mohd. Fuad 3, Taman Tun Dr. Ismail, 60000 Kuala Lumpur.

**Vol. I**

1. The enterprise and governance: corporate governance dilemmas for boards of the 21<sup>st</sup> century corporation in Asia, by Felipe B. Alfonso.
2. The changing corporate scene – where corporate governance and disclosure rules the day, by Kala Anandarajah.
3. Corporate governance... not just the code – the first step, by Kala Anandarajah.
4. Corporate governance ... the essence – the Board and the renewal thereof, by Kala Anandarajah.
5. Boards and independent directors: improving board performance, by Francois Roy.
6. The Board and the CEO: improving management performance, by M.K. Chouhan.
7. In pursuit of catalyzing good governance in Asian companies.

8. Investor protection and shareholder value – a Malaysian perspective, by Yusof Abu Othman.

**Vol. II**

9. Shareholder activism in Korea: PSPD case, by Hasung Jang.
  10. The role of shareholders in corporate governance and how they might get one, by David M. Webb.
  11. The role of the Board in managing risk, by Dato' Johan Raslan.
  12. Corporate governance regimes and best practices – the East Asian model, by Moses M.C. Cheng.
  13. Corporate governance regimes and practices in Japan, by Nobuyuki Nakama.
  14. Corporate governance: the American model, by B. Espen Eckbo.
  15. Corporate governance: European experiences, by Andjelko Shimich.
  16. CG: Australian experiences, by Nara Srinivasan.
  17. Measuring Asian practices for corporate governance, by Surinder Kathpalia.
  18. The shareholder alignment index: a health check on global best practices in internal corporate governance, by Alan Thomson.
  19. Training programme for directors of public listed companies – the Malaysian experience, by Abdullah Naib.
3. Pemikiran politik Dr. Mahathir (sinopsis perbincangan).
  4. Pemikiran mengenai globalisasi, oleh Abdul Razak Baginda.
  5. Pemikiran Dr. Mahathir tentang Islam, oleh Ismail Haji Ibrahim.
  6. Pemikiran mengenai sains dan teknologi, oleh Abdullah Kadir Bacha.
  7. Pendidikan dalam pemikiran Dr. Mahathir, oleh Awang Had Salleh.
  8. Pemikiran Dr. Mahathir Mohamad mengenai orang Melayu, oleh Ahmad Fawzi Haji Mohd. Basri dan Abdul Rahman Abdul Aziz.
  9. Wawasan 2020, oleh Zainul Ariff bin Hussain.

**World Library Summit  
(22-24 April 2002: Singapore)  
Z672 WLS**

**Lokasi : Perpustakaan Peringatan Za'ba**

Penganjur : National Library Board, 1 Temasek Avenue #06-00, Mellenia Tower, Singapore 039192.

**Vol. I**

- Kolokium Pemikiran Dr. Mahathir Mohamad  
(22-23 April 2002: Melaka)  
DS595.6 M214KPDM**
- Lokasi: Perpustakaan Peringatan Za'ba**
- Penganjur: Institut Kajian Sejarah dan Patriotisme Malaysia, Graha IKSEP, No.6-1, Jalan Mutiara Melaka 3, Taman Mutiara Melaka, Batu Berendam, 75350 Melaka.
1. Pemikiran mengenai wanita, oleh Datuk Dr. Ramlah Adam.
  2. Pemikiran Perdana Menteri dalam menjana pembangunan dan mengurus ekonomi Malaysia, oleh Dato' Mustapa Mohamed.

1. Dialog 2002 and beyond, by Ursula Dowling.
2. Academic libraries in transition – challenges ahead, by Foo S, Chaudhry A.S., Majid S.M. and Logan E.
3. Multi library catalog and electronic database search for lay-users, by Danny C.C. Poo and Christopher S.G. Khoo.
4. How searching can be more friendly – a human logic approach, by Paul Wu Horng Jyh.
5. Academic libraries in transition, by Rajdev Narayanasamy.
6. Information ethics in a knowledge based society: a framework for librarians in the developing world, by Cameron Esslemont.
7. Information security issues in digital libraries: strategies for protecting information contents and user privacy, by Abdus Sattar Chaudhry.
8. Library / information centers as emerging knowledge creating enterprises: implications of the 9-11

- tragedy, by Edna Reid.
9. Knowledge discovery methods for information security, by Satheesh Ramachandran and Perakath Benjamin and Paul Koola.
  10. Map collection management, by Josephine Chang.
  11. The development of an eArt database: Nafahub.com, by Olive Lee.
  12. Contextual richness and Online exhibitions of Southeast Asian art collections, by Tina P. Colayco.
- Vol. II**
13. Toward high-performance organisations: a strategic role for groupware, by Douglas C. Engelbart.
  14. Improving our ability to improve: a call for investment in a new future, by Douglas C. Engelbart.
  15. The application of knowledge and the evolution of society: the emerging role of the library in the knowledge society, by Lynne Brindley.
  16. The preservation of data, information and knowledge, by Reagan W. Moore.
  17. Building a knowledge agenda through vision, influence & passion, by Dagmar Schmidmaier.
  18. Constructing a national knowledge agenda – the case of Germany, by Renate Gompel.
  19. Knowledge society and the life sciences: new methods of scholarly communication, by Mark Garlinghouse.
- Vol. III**
20. National libraries in a world of threat, by Christopher Nailer.
  21. Libraries as social-innovation capital, by R. Ramachandran and Johnson Paul.
  22. Demonstrating impact through qualitative research, by Bob Usherwood.
  23. Challenges facing information professionals or the what? And how? Of education and training for information professionals, by Lucy A. Tedd.
  24. Rights, copyrights and licenses: how they work and what they mean in a global age, by Ann Okerson.
  25. Content management and personalization: the Oracle case study, by Peter Thomas.
  26. Integrating heterogeneous resources, by Cameron Esslemont.
  27. Organisational tools for knowledge discovery and creation, by Perakath Benjamin, Satheesh Ramachandran and Byron Williams.
  28. The evolution and future of Dublin core, by Marit Olander.
  29. Building the hybrid library: integrating digital and print resources in the UK, from local national and international sources, by Chris Rusbridge.
  30. The power of innovative and integrated collaboration, by Tina P. Colayco.
  31. Promoting the regional development by information technology: the InterCity Digital Library initiative, by Qihao Miao.
- Conference of the Ministers of  
Endowments and Islamic Affairs  
(7<sup>th</sup>: 6-8 May 2002: Kuala Lumpur)  
BP15 CMEIA**
- Lokasi: Perpustakaan Peringatan Za'ba**
- Penganjur: Jabatan Kemajuan Islam Malaysia (JAKIM), Aras 4-9, Blok D7, Pusat Pentadbiran Kerajaan Persekutuan, 62519 Putrajaya.
1. Welcoming speech, by Datuk Abdul Hamid bin Zainal Abidin.
  2. Speech, by Dato' Seri Abdullah Haji Ahmad Badawi.
  3. Speech, by Abdul Aziz Abdul Rahman Al-Subaihin.
  4. Speech, by Al-Shaikh Saleh bin Abdul Aziz bin Mohamed Al-Shaikh.
  5. Keynote address, by Dato' Seri Dr. Mahathir Mohamad.
  6. Plan for the preparation of Du'aah (calling men to Islam) within the context of a changing world.
  7. Proposal for establishing the World Foundation of Islamic Heritage.
  8. A general strategy for presenting Islam through different languages.

9. Control parameters on publication on the Internet websites of the Ministries of Endowments: an Islamic affairs.
10. Translation of the Holy Qur'an (standards and procedures) by the Kingdom of Saudi Arabia.
11. Ad-Da'wah (the call to Islam) and extremism (the Malaysian experience).
12. Declaration of the Executive Council for the Ministers of Religious Endowment and Islamic Affairs.

**Muzakarah Pakar "GM Food – Satu Perspektif Islam"**  
**(29-30 Mei 2002: Kuala Lumpur)**  
**BP184.9 D5MPGFPI**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Institut Kefahaman Islam Malaysia, Lot 26647, Langgak Tunku, Off Jalan Duta, 50480 Kuala Lumpur.

1. Fatwa-fatwa sedia ada mengenai GM food, oleh Haji Mustafa Abdul Rahman.
2. Kesan GM food terhadap kepelbagaian alam sekitar, oleh Raha Abdul Rahim.
3. Implikasi bioteknologi dalam industri makanan halal, oleh Suhaimi Napis.
4. A guide to genetically modified food in Malaysia, by Haji Mohideen Abdul Kader.
5. Mengenal jenis-jenis makanan GM di Malaysia: panduan kepada pengguna, oleh Haji Mohideen Abdul Kader.
6. Makanan ubahsuaian genetik: perspektif kesihatan dan keselamatan makanan, oleh Che Wan Jasimah bt. Wan Mohamed Radzi.

**Asia Pacific Roundtable**  
**(16th: 2-5 June 2002: Kuala Lumpur)**  
**D445 APR 16**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic and International Studies Malaysia, 1 Persiaran Sultan Salahuddin, P.O. Box 12424, 50778 Kuala Lumpur.

**Vol. I**

1. Perspectives on the multilateral security cooperation in the Asia-Pacific region (Opening remarks), by Gen. Nakatani.
2. Keynote address, by Dato' Seri

Abdullah bin Haji Ahmad Badawi.

3. What is terrorism? Who is a terrorist? Why terrorism? by Charles E. Morrison.
4. What is terrorism? Who is a terrorist? Why terrorism? by Tan Sri Dr. Noordin Sopiee.
5. Terrorism in the Asia Pacific region: the reality and the response, by John McFarlane.
6. Terrorism in Asia: can the Bush Jr "war" eradicate terrorism from Asia?, by Serge Berthier.
7. 9/11 and Asia's future: security cooperation, or a "clash of civilization"? reconciling divisions within the world of Islam, by Richard H. Solomon.
8. Political and security impact and changes in the strategic balance of the Asia-Pacific region, by Vitaly V. Naumkin.
9. New opportunities for regional cooperation, by Yuan Jian.
10. September 11: political and security impact and changes in the strategic balance of the Asia Pacific region – an emerging arms race?, by Desmond Ball.
11. September 11: political and security impact and changes in the strategic balance of the Asia Pacific region, by Jusuf Wanandi.
12. Terrorism and Southeast Asia: a Philippine perspective, by James Kraft.
13. The second front disclosure: Southeast Asia and the problem of terrorism, by Rizal Sukma.
14. The WMD threat: challenges and countermeasures, by Gary Hawke and Peter Cozens.
15. Marginalizing the role of nuclear weapons, by Shinichi Ogawa.
16. National security: is there a need to boost defense capability in the Asia-Pacific region?, by Jaime S De Los Santos.
17. After 911: how relevant is the strengthening of defence capabilities in maritime Southeast Asia?, by Kumar Ramakrishna.
18. National security: is there a need to

- boost defence capabilities in the Asia Pacific region?, by Edy Prasetyono.
19. Defence spending in Asia – post economic crisis and post 9/11: key questions and tentative answers, by Robert Hartfiel and Brian L. Job.
  20. Catching up with America, by Ross Garnaut.
  21. China rising (and weakening): implications for Asia-Pacific security, by Bates Gill.
- Vol. II**
22. The rise of China after WTO membership and regional implications, by Pham Cao Phong.
  23. China, ASEAN and East Asia: partnership with rising power, by Simon S.C. Tay.
  24. Confronting transnational crime in the Asia Pacific, by Lock Wai Han.
  25. Confronting transnational crime in the Asia-Pacific region: challenges and prospects, by Melita L. Salvador.
  26. The ARF: meeting the challenges of the 21<sup>st</sup> century, by Barry Desker.
  27. The economic outlook in the Asia Pacific region post September 11, by Hadi Soesastro.
  28. Economic outlook for Asia-Pacific post 9/11, by Manu Bhaskaran.
  29. The changes in the Japanese economy and its implications for security in East Asia, by Kiyohiko Fukushima.
  30. Latest key issues in the Korean Peninsula: a South Korean perspective, by Jung-Hoon Lee.
  31. Fundamental approach to security issue on the Korean Peninsula, by Kim Tong Je.
  32. United States security policy towards Northeast Asia after 9/11, by Ronald N. Montaperto.
  33. United States security policy toward the subcontinent after 9/11, by Satu P. Limaye.
  34. United States security policy toward Southeast Asia after 9/11, by Anthony L. Smith.
  35. From 'Containment' to 'Integration' – challenges in Asia, by Dipankar Banerjee.
  36. Japan's defense policy: new directions?, by Shigekatsu Kondo.
  37. Japan's defense policy: new directions?, by Xu Jian.
  38. The role of the media: freedom of the press vs. domestic and international security, by Patrick Smith.
  39. Terrorism and management of information flow, by Fikri Jufri.
  40. The role of the media: freedom of the press vs national and international security, by Tan Sri Abdullah Ahmad.
  41. Human security: addressing the problems of transnational migration, by Lowell Martin.
  42. Human security: addressing the problems of transnational migration, by Alan Dupont.
  43. Human security: addressing the problems of transnational migration, by Jorge V. Tigno.
  44. Democracy, human rights and suppression of terrorism, by Suchit Bunbongkarn.
  45. Beyond human rights & democracy: good public & corporate governance – the "Monterrey Consensus" in the post-enron context, by Eric Teo Chu Cheow.
  46. Violence, democracy and human right: women's peace building initiative in Indonesia, by Chusnul Mar'iyah.
  47. The situations of women in armed conflict, by Vanessa Griffen.
  48. Women's role in conflict resolution and peace-building: the Philippine experience, by Ruth Lusterio Rico.
  49. Islam between Christian allies and western adversaries: a new re-alignment?, by by Ali A. Mazrui and Albert Schweitzer.
  50. Engaging Islam in a plural world (Islam and the West: a new cold war?), by M. Fajrul Falaakh.

51. Islam and the West: a new cold war?, by Chandra Muzaffar.
52. India-Pakistan issue, by Dipankar Banerjee.

**INFOSOC Malaysia Conference  
(4-5 June 2002: Kota Kinabalu)  
QA75.5 INFOSOCM**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: NITC Secretariat, c/o MIMOS Berhad, Technology Park Malaysia, 57000 Kuala Lumpur.

**Vol. I**

1. Keynote address, by Dato' Seri Abdullah Haji Ahmad Badawi.
2. Opening address, by Tengku Datuk Mohd. Azzman Shariffadeen.
3. Welcome address, by Datuk Chong Kah Kiat.
4. Good governance for better human development, by Maxine Olson.
5. Management of change for improving local governance, by Masaru Yoshitomi.
6. ICT and governance – prospects and pitfalls, by Laina Raveendren Greene.
7. Malaysian perspective: local governance in a multi-cultural context, by Dato' Seri Ong Ka Ting.
8. Good governance in a multi-cultural context (presentation), by Dato' Seri Ong Ka Ting.
9. Gyandoot: ICT to improve community participation in local governance and to provide the building blocks for consensus building and enhanced transparency, by Rajesh Rajora.
10. People's participation, consensus building and transparency through ICTs: issues and challenges for governance in the Philippines, by Erwin A. Alampay.
11. Planning, seeds & transparency, by Puvan Selvananthan.

**Vol. II**

12. Triple-A (Atlas, Agenda, Aturan Main) : practical tools for consensus building and transparency, by Ramon Hagad

and Rik Frenkel.

13. Building citizen advocates and citizen centric value: path to electronic democracy, by Abdul Aziz Ali.
14. Ipoh virtual city, by Dato' Haji Talaat bin Haji Husain.
15. MBSA integrated system (abstract), by Shamsiah bt. Osman.
16. Application system to enhance effectiveness and efficiency: MPSJ's experience, by Arpah Abdul Razak.
17. Majlis Perbandaran Sandakan: Licensing System (SISPEL), by Jeffery Hj. Aman.
18. E-Portal of MPK, by Nor Fauziah bt. Ngaliman.
19. Bridging the digital divide – Sabah's experience with [Des@Net](#) and other ICT programmes, by Ku Joo Bee and Flora Fung.
20. How to build capacity at the local community level – JICA study and the Japanese experience, by Masatoshi Akagawa and Masahiro Ibayashi.
21. The role of private sector in capacity building: case study of the Intel: teach to the future programme, by Wan Zailena Noordin.
22. The development of ICT in SMJK Dindings, Pundut, Lumut, Perak (abstract), by Tiong Ting Ming.
23. Capacity building towards achieving a Smart and knowledge-based community: a case study of SJ2005 and lessons learnt, by Dato' Lee Hwa Beng, Raymond Tan and Tengku Azman Tengku Zainal Abidin.
24. Building capacity at the local level for a knowledge society: experience learned from the implementation of the eBario Project, by Poline Bala and Peter Songan
25. Measuring local government performance - Selayang Baru : public opinion survey, by Tunku Abdul Aziz.
26. Developing geographical and environmental information system for urban environmental management in Kuching, Sarawak, by Hun Yang Soon.

27. Measuring good governance at the local level – experiences from the sustainable Penang initiative, by Tan Pek Leng and Khor Hung Teik.
28. How do we measure good governance at the local level in Switzerland?, by Walter Fust.
29. Measuring good governance in the sphere of local government: issues and challenges in the information age, by Ramachandran and Sean Ang.

**Vol. III**

30. An Internet based capacity building environment using the virtual policy studio for local governments, by Radhika Savant Mohit.
31. Local agenda 21: public participation and partnership for local sustainable development, by Lee Lih Shyan.
32. ICT enabled local agenda 21 in Switzerland: first lessons, observations and perspective, by Daniel Wiener.
33. SJ2005: building a smart community towards sustainable development, by Agnes Ng.
34. E-voting – a challenge for a democracy: political consequences of electronic voting, by Wolf Linder.
35. Pilot projects for electronic voting, by Claudia Schoch and Katharina Fontana.
36. ICT and poverty, by R.B. Adhikari.
37. The significance of ICTs for reducing poverty: DFID report.
38. ICT for the disabled: beautiful gate, by Sia Siew Chin.
39. Privacy and Personal Data Protection Act in Malaysia, by Datuk Abdul Raman Saad.
40. Protection of the national information infrastructure: issues and challenges, by Husin Hj. Jazri.
41. New generation of virus threat, by Wong Joon Hoong.
42. SMEs and E-commerce development, by Will Keenan.
43. SMEs need to be competitive in the emerging e-markets, by Yee Kar Fong.
44. How will businesses be done in the next 5 years?, by Cheong Yuk Wai.
45. K-economy measures: positioning the local Malaysian E & E firms in the E & E value chain, by Wan Latifah and David Lo Seong Wei.
46. Burning platform: the need to take action to change, by Cheong Yuk Wai.
47. Asian Development Bank, by R.B. Adhikari.
48. The Demonstrator Application Grant Scheme (DAGS): a Malaysian social innovation, by Mas Ayu Abdul Rahman.

**Asia Oil & Gas Conference  
(7<sup>th</sup>: 9-11 June 2002: Kuala Lumpur)**

**HD9576 A77AOGC**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic & Leadership Institute, Khazanah ASLI, 1718 Jalan Ledang, Off Jalan Duta, 50480 Kuala Lumpur.

**Vol. I**

1. Welcoming address, by Tan Sri Dato' Mohd. Hassan Marican.
2. A world of change, by Lee R. Raymond.
3. The economic outlook for East Asia, by Roberto F. de Ocampo.
4. Japan's energy policy and petroleum industry, by Kazuo Matsunaga.
5. Southeast Asia – political scenarios, by Mohamed Jawhar Hassan.
6. The political logic of China's WTO reforms, by Christopher A. McNally.
7. [Facts crystal ball], by Fereidun Fesharaki.
8. Saudi Aramco and Asia: a natural partnership, by Abdulaziz F. Al Khayyal.
9. Indonesia: facing the global economic reality, by Baihaki Hakim.
10. Surviving global economic uncertainties, by Shri M.S. Ramachandran.
11. Brunei national petroleum company: surviving the global economic uncertainties, by Dato Paduka Mohd.



- Alimin Abd. Wahab.
12. Oil market outlook in China after entry into the WTO, by Kang Wu.
  13. Outlook for Indonesian petroleum: challenges and opportunities, by Suyitno Patmosukismo.
  14. Indonesia: oil deregulation in the context of political and economic challenges, by Widhyawan Prawiraatmadja.
  15. Life after deregulation: impact on crude and product markets, by Sanjeev Kumar Prasad.
  16. Changing paradigm in the Japanese LNG market, by Hisanori Yoshimura.
  17. Prospering in uncertain times, by Peter de Wit.
  18. Natural gas-fuel of the future: Indian perspective, by Rajeev Khanna.
- Vol. II**
19. Key challenges facing the industry, by Philip Lambert.
  20. Critical issues facing the oil and gas industry, by Donald M. Condon.
  21. Critical trends in Asian oil & gas finance, by John Pexton.
  22. OPEC and non-OPEC: the emerging oil paradigm, by Ramzi Salman.
  23. Shared interests in the oil market, by Robert Priddle.
  24. OPEC and non-OPEC – the emerging oil paradigm, by Javad Yarjani.
  25. OPEC and non-OPEC – the emerging oil paradigm, by Ali Akbar Vahidi Aleagha.
  26. Surviving the global economic uncertainties, upstream: prospect & challenges, by Michel Seguin.
  27. Upstream activities and uncertainties, by Seyed Abulhassan Khamoushi.
  28. Upstream: prospects and challenges, by John C. Darley.
  29. Upstream - prospects and challenges: PTTEP's case, by Chitrapongse Kwangsukstith.
  30. Upstream: prospects and challenges, by Mohamad Johari Dasri.
  31. Oil trading in the new world order, by Ian R. Taylor.
  32. Oil market deregulation in the Philippines: the collapse of the national boundary, by Motassim A. Al-Ma'ashouq.
  33. Innovation in refining petrochemicals & power generation, by Jean-Claude Barbier.
  34. Electronic markets and the implications for energy trading, by Brian Harmon de Clare.
  35. Petroleum & gas downstream developments, by Peter P. Piotrowski.
- World Land & Forest Fire Hazards  
(10-12 June 2002: Kuala Lumpur)  
SD421.34 M4WLFFH**
- Lokasi: Perpustakaan Peringatan Za'ba**
- Panganjur: Jabatan Alam Sekitar, Kementerian Sains, Teknologi dan Alam Sekitar, Aras 3-7, Blok C4, Pusat Pentadbiran Kerajaan Persekutuan, 62662 Putrajaya.
- Vol. I**
1. Regional Haze Action Plan: issues and challenges in its implementation, by Hajah Rosnani Ibarahim.
  2. The management strategy for the ex-peat swamp forest fire areas and peat conservation in Berbak – Sembilang areas, Sumatera, by I Nyoman N. Suryadiputra
  3. Development of fire danger rating systems and their applications in Southeast Asia, by Michael Brady.
  4. Early-warning and early-detection system for forest fire mitigation, by Haruo Sawada.
  5. Fire management – community safety essential partners, by Phil Koperberg.
  6. Forest fire issues in Canada and global fire perspectives, by W.J. de Groot, B.S. Lee, J.F. Goodman and Michael Brady.
  7. The National Fire Plan and its relationship to global fire and forestry programs (abstract), by Stephen F. Pedigo.
  8. Enhancing international cooperation

- through the global wildland fire network, by Johann G. Goldammer.
9. Collaborating on forest fire management in the tropics: ITTO's experience and contributions, by Alastair Sarre.
  10. Prevention: what is it? Where is it? Who does it? (abstract), by Peter Moore.
  11. Zero burning practices and the private sector initiatives and proposals to address transboundary haze pollution and fire hazards, by Tuan Haji Khairuddin Hashim.
  12. Controlling open burning: Malaysia's experience, by Lee Heng Keng.
  13. Forest land use and management in Indonesia, by Ir. Sunaryo.
  14. Coal fire suppression training in Indonesia: strategies for improving environmental protection and institutional capacity, by Richard O Miller.
  15. Prevention work for forest fire and improvement of training manual on hand tool and pump for forest fire fighting, by Shin Morisaki and Hajime Naganawa.
  16. Sustainable forest management and fire prevention in Peninsular Malaysia, by Mahmud Rasid bin Ibrahim.
  17. Shifting cultivation and alternatives to burning, by Chong Ted Tsiung, Jiram Sidu and Johari Atok.
- Vol. II**
18. ASMC's roles, capacities and activities in relation to ASEAN's Regional Haze Action Plan, by Woon Shih Lai.
  19. NOAA's technology in fire monitoring and surveillance: program to address ASEAN regional transboundary smoke, by Christopher D. Elvidge, William C. Bolhofer and Bruce B. Hicks.
  20. Observations of PM10 readings in relation to forest fire events from ASMA's continuous air quality monitoring stations, by Abdul Rahman Kassim.
  21. Development of fire danger rating systems and their applications in Southeast Asia, by Michael Brady.
  22. The monitoring of the impact of forest fire on public health in Malaysia, by Rozlan Ishak and Shafie Ooyub.
  23. Peat monitoring and surveillance in Malaysia, by Lim Jit Sai, Mustafa Kamal Baharuddin, A.K. Rao and Nor Zailan Abdul Jalil.
  24. Remote sensing as a monitoring tool in support of fire operations, by William J. Krausmann.
  25. Early warning and early detection system for forest fire mitigation (abstract), by Haruo Sawada.
  26. The use of high resolution satellite remote sensing data for forest and land fires monitoring in Malaysia, by Jimat Bolhasan.
  27. The Malaysian experience and perspective in managing and controlling fires: Disaster Management Action, by Dato' Jaafar Sidek bin Tambi.
  28. Forest fire control in Thailand, by Sawang Fuangkrasae and Siri Akaakara.
  29. Essential elements in combating forest fires: Brunei's experience (abstract), by Tuan Haji Awang Zaidi Haji Md. Daud.
  30. Forest fire management in the Philippines, by Sabado T. Batcagan.
  31. Aviation in support of wildfire suppression operations – a volunteer fire service's perspective, by Bruce James Arthur.
  32. Impacts of forest fire on environment, by Ahmad Ainuddin Nuruddin.
  33. Rehabilitation of degraded national parks by forest fire (abstract), by Mikihiro Inoue.
  34. Impact of haze on health, mortality and mitigation programme, by Stephen Ambu.
  35. Economic impacts of haze, by Mohd. Shahwahid Haji Othman.
  36. Be-200 Multi-Purpose Amphibian Jet in Malaysia, by Vladimir N. Sautov.

**Muzakarah Pakar “Pelaksanaan Hukum Syarak di Malaysia”  
(17-18 Jun 2002: Pulau Pinang)  
BP144 MPPHSM**

**Lokasi: Perpustakaan Peringatan Za’ba**

Penganjur: Institut Kefahaman Islam Malaysia, Lot 26647, Langgak Tunku, Off Jalan Duta, 50480 Kuala Lumpur.

1. Ciri-ciri kenegaraan menurut perspektif syarak, oleh Abdul Halim El-Muhammad.
2. Institusi fatwa dan perkembangannya di Malaysia, oleh Dato’ Haji Hassan Haji Ahmad.
3. Pembangunan ekonomi di Malaysia dari perspektif Islam, oleh Nik Mustapha Hj. Nik Hassan.
4. Organisasi pentadbiran Islam di Malaysia, oleh Haji Che Min Che Ahmad.
5. Ke arah penyeragaman undang-undang hukum syarak di Malaysia, oleh Abd. Rahman Putra b. Dato’ Hj. Taha.
6. Pelaksanaan undang-undang Islam di Malaysia: perbandingan dengan beberapa negara Islam, oleh Abdul Monir bin Yaacob.
7. Islam dalam perlembagaan Malaysia: kesannya dalam pembangunan ummah, oleh Che Norlia Mustafa.
8. Majlis Ugama Islam: peranan dan kesannya dalam pembangunan ummah, oleh Zainal Azam bin Abd. Rahman.

**Seminar Kewangan Islam  
(18 Jun 2002: Kuala Lumpur)  
BP173.75 SKI**

**Lokasi: Perpustakaan Peringatan Za’ba**

Penganjur: Akademi Pengajian Islam, Universiti Malaya, 50603 Kuala Lumpur.

1. Pemasaran produk perbankan Islam: satu analisa, oleh Ahmad Zaini Othman.
2. Islamic indices – an analysis, by Abdul Razak Mamat.
3. Kad kredit Islam: satu pengenalan, oleh Jamaiah Hj. Mohammed Nor.
4. Pembangunan produk kewangan Islam

mengikut perspektif syariah, oleh Mustapha Hamat.

5. Harmonisasi elemen nilai dalam penawaran instrumen kewangan Islam, oleh Ab. Mumin Ab. Ghani.
6. Dinar sebagai asas pengukuhan sistem kewangan Islam di Malaysia, oleh Ugi Suharto.
7. The practices of shariah principles in instrument of Islamic financial system: an overview, by Fadillah Mansor.
8. Personal financial planning: an exhortation for Muslims, by Hulma Idris.
9. Pembangunan kewangan Islam melalui kerjasama institusi pendidikan dan kewangan, oleh Suhaili bin Sarif dan Kamaruzaman bin Noordin.
10. Pemasaran produk perbankan Islam – suatu analisa dari pengamal bank, oleh Mohd. Shaifudin Mohd. Noor.

**Seminar Sehari Pusat Pengajian Bahasa, Kesusasteraan dan Kebudayaan Melayu  
(25 Jun 2002: Bangi)  
PL5061 SSPPBKKM**

**Lokasi: Perpustakaan Peringatan Za’ba**

Penganjur: Pusat Pengajian Bahasa, Kesusasteraan dan Kebudayaan Melayu, Fakulti Sains Sosial dan Kemanusiaan, Universiti Kebangsaan Malaysia, 43600 Bangi, Selangor Darul Ehsan.

1. Drama Melayu dan anjakan paradigma: melihat transformasi akal budi Melayu, oleh Solehah Ishak.
2. Struktur kos sintaksis bahasa Melayu, oleh Ramli Md. Salleh.
3. Pengajian Melayu dalam konteks kesusasteraan bandingan, oleh Sahlan Mohd. Saman.
4. Prosa Melayu: Seperti ikan di atas pasir, oleh Rosnah Baharudin.
5. Dialektologi dan akal budi Melayu, oleh Ajid Che Kob.
6. Pedagogi bahasa Melayu: isu pengajaran dan pembelajaran akal budi Melayu, oleh Teo Kok Seong.
7. Bangsa Melayu: mana kundi dan

saganya, oleh Hanapi Dollah.

8. Pengajian Melayu dan martabatnya sebagai ilmu tamadun dunia Melayu, oleh Hassan Ahmad.
9. Pengkajian kesusasteraan Melayu tradisional dan teori moden: penyesuaian paradigma, oleh Siti Hawa Haji Salleh.
10. Psikolinguistik bahasa Melayu: teori dan aplikasinya, oleh Zukifley bin Hamid.
11. Mengukir budi Melayu: warisan budaya dalam seni rupa jangkauan budi alam Melayu (pengalaman seniman seni rupa Melayu semasa), oleh Siti Zainon Ismail.

**Asia Pacific Student Services  
Association Conference  
(8<sup>th</sup>: 2-7 July 2002: Kuala Lumpur)  
LB1027.5 APSSAC**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asia Pacific Student Services Association, c/o University of Malaya Centre for Continuing Education (UMCCed), Level 3, Block C, IPS Complex, 50603 Kuala Lumpur.

1. Key competencies of student affairs practitioners, by Bella M. Villanueva.
2. Facilities and resources management in creating an environmentally fit setting for holistic education, by Sia Ah Hiok.
3. The roles and competencies of the student affairs practitioners, by Claire Zarate-Manalo.
4. The reach out project: learning living and developing experiences, by Siriwan Ratanakarn.
5. Postgraduate student services in the University of Malaya, making it more student-friendly : issues and challenges, by Roziah Omar.
6. Great expectations: challenges to providers of services to university students, by Gilbert Hennequin.
7. Towards a more holistic approach to sport services in the university, by Mohamed Nor Che Noh.
8. Awareness of health and fitness

concepts amongst selected student population, by Teoh Heng Teong.

9. A holistic student – from a health perspective, by Caroline Retnasamy.
10. Why institutions of higher learning need sport, by Arzmi Yaacob.
11. Enhancing the quality of student development programmes, by Carol Tang.
12. The role of student affairs in total education of a student insight from the Conference programmed of HKUST, by Wan Man Hung.
13. Student grievance center – an alternative for student conflict resolution of Siliman University, by Jose Mari Jonathan T. Antonio.
14. Managing and developing student affairs professionals as knowledge workers: issues and challenges, by R. Ambihabathy.
15. Integration of student services: challenges and implications, by Susana C. Cabredo.
16. Skills for working with culturally diverse clients: training for students, by Karen Simpson.
17. From student discipline to development: collaboration and realignment to market needs, by R. Ambihabathy.
18. Work values and ethics: a theme for career education, by Kwok Hung Lai.
19. Integrated effort in developing all-round students, by Veronica Tam Sing Ping.
20. The holistic environment: adding the missing pieces to holistic education, by Sue Chan.
21. Is there a 'craft student sub-culture'? : implication on student affairs, by Kwok Hung Lai.
22. Integrating multicultural experience into holistic education, by Sia Ah Hiok.
23. Dimensions of student affairs leadership: the University Malaya experience, by K. Puniamurthy.
24. Campus controversy: should the staging of the play vagina monologues

be allowed in a Catholic University?, by Manuel M. Tejido.

**International Conference on Foreign  
Language Studies  
(12-13 July 2002: Serdang)  
P106 ICFLS**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Fakulti Bahasa Moden dan Komunikasi, Universiti Putra Malaysia, 43400 Serdang, Selangor Darul Ehsan.

1. Multilingualism: key to better international understanding and wider horizons (terjemahan sastera: teks padanan atau interpretasi teks), by Victor A. Pogadaev.
2. Perkembangan sastera di Rusia, oleh Victor Pogadaev.
3. Typological comparison of the Southeast Asian insular and Peninsular languages: grammatical structures, by Natalia F. Alieva.

**Seminar "Air Anugerah Tuhan"  
(16-17 Julai 2002: Kuala Lumpur)  
TD365 SAAT**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Institut Kefahaman Islam Malaysia, Lot 26647, Langgak Tunku, Off Jalan Duta, 50480 Kuala Lumpur.

1. Konsep air dalam Islam, oleh Dato' Haji Nooh bin Gadot.
2. Pandangan Islam terhadap kepentingan air dalam kehidupan, oleh Abu Bakar bin Yang.
3. Air dan masa depan negara, oleh Dato' Hj. Keizrul Abdullah.
4. Pengurusan air di Malaysia: satu tinjauan, oleh Zainal Akamar bin Harun.
5. Continuous water supply: some water resources alternatives, by Wardah bte Tahir and Zuhaida Mohd. Zaki.
6. Rawatan air di Malaysia, oleh Zulkepli bin Mishat.
7. Pengurusan sumber air: pengalaman negeri Melaka, oleh Hj. Baharam bin Mohd.
8. Pengendalian sumber air: pengalaman Putrajaya, oleh Shahoran bin Johan Ariffin.

9. Air dan kesedaran pengguna, oleh Mohd. Kamil Yusoff dan Mohamad Roslan Mohamad Kassim.

10. Pencemaran sumber air: sejauh mana keberkesanan undang-undang, oleh Shamsudin b. Haji Ab. Latif.

11. Penggunaan teknologi membran untuk penulenan air minuman, oleh Ahmad Fauzi Ismail.

**National Education Conference:  
Educational Excellence in a Globally  
Competitive Knowledge Economy  
(24-25 July 2002: Petaling Jaya)  
LA1238 NECEEGCK**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic & Leadership Institute, Khazanah ASLI, 1718 Jalan Ledang, Off Jalan Duta, 50480 Kuala Lumpur.

1. Educational excellence in a globally competitive knowledge economy (Keynote address), by Tan Sri Dr. Noordin Sopiee.
2. Globalisation and Education, by Tan Sri Syed Jalaludin Syed Salim.
3. Globalisation of education: the dynamics of continuity, by Albert Lim.
4. National competitiveness through education, by Dzulkifli Abdul Razak.
5. Enhancing national competitiveness through education, by Rosti Saruwono.
6. Malaysia: attaining world-class standards in education – key challenges ahead, by Dato' Sharifah Hapsah Shahabudin.
7. E-learning: features, advantages & limitations, by Chow Yong Neng.
8. E-learning: the next wave, by David Vicary.
9. Could the IPTS industry call ourselves a success story?, by Jiwa Mohd. Isa.
10. Private higher education: the winding road to success, by Yap Chee Sing.
11. Private higher education: the winding road to success, by Chan Chee Seng.
12. Open learning: advocating life long learning, by Zainul Abidin Md. Shariff.

13. Open learning: opportunities and challenges for life long learning (abstract), by Ahmad Hj. Mohamad.
14. The university & nation building: past, present & future, by Prof. Dato' Anuar Zaini Mohd. Zain.
15. The university and the making of the nation: the past, the present and the future, by Mohammad Noor b. Haji Salleh.
16. Upgrading the teaching of English: what lies ahead, by N. Siva Subramaniam.
17. Upgrading English: issues and implementation, by Christopher Bell.
18. Educationalists forum: education policies – time for reform? (abstract), by Robert Bignall.

**Malaysian Capital Market Summit  
(30-31 July 2002: Kuala Lumpur)  
HG4523 MCMS**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic & Leadership Institute, Khazanah ASLI, 1718 Jalan Ledang, Off Jalan Duta, 50480 Kuala Lumpur.

**Vol. I**

1. Opening address, by Dato' Mustapa Mohamed.
2. Striving for sustainable growth in the Malaysian capital market, by Datuk Ali Abdul Kadir.
3. Preparing to cope with regional and global competitiveness, by Mohamed Nazir Abdul Razak.
4. Impact of globalization on the capital market – benchmarking best practices to cope with global and regional competitiveness, by Philip Lee.
5. Re-evaluating the Malaysian market: Moody's outlook for Malaysia and its banks, by Deborah E. Schuler.
6. Re-rating Malaysian bonds & equities, by Kate Richdale.
7. Malaysia – have the skies cleared?: a regional perspective, by Ranjiv Raman.
8. Bouncing back – re-rating Malaysian bonds & equities, by Teng Chee Wai.

9. Taking the pulse of the Malaysian market & economy, by V. Anantha-Nageswaran.
10. Restructuring corporate Malaysia: challenges and opportunities, by Dato' Mohamed Azman Yahya.

**Vol. II**

11. Restructuring corporate Malaysia: challenges & opportunities, by Dominic Armstrong.
12. The Malaysian bond market: issues and prospects, by Tan Boon Hwa.
13. Malaysia's bond market: prospects for further development, by Kirby Lee.
14. Issues and developments in the ringgit fixed income market, by Lee Kok Kwan.
15. Unit trusts and fund management: the way forward, by Dato' Abdul Azim Zabidi.
16. Unit trusts and fund management: the way forward, by Yeoh Keat Seng.
17. Unit trusts and fund management: the way forward, by Tan Chong Koay.
18. MESDAQ: the next steps and next wave, by Abdul Hamid Sh. Mohamed.
19. Corporate governance revisited: enhanced framework for rebuilding investor confidence, by Dato' Megat Najmuddin Khas.
20. Corporate governance revisited: enhanced framework for rebuilding investor confidence, by Dato' Shahrani Laili Abdul Munid.
21. Corporate governance revisited: high on the business agenda, by Dato' Johan Raslan.
22. Enhancing corporate governance framework for investor confidence: a critique, by Philip T.N. Koh.

**Seminar Penerbitan Ilmiah  
(26 Ogos 2002: Kuching)  
Z278 SPI**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Bahagian Hal Ehwal Korporat, Universiti Malaysia Sarawak, 94300 Kota Samarahan, Sarawak.

1. Pemasaran buku ilmiah di Malaysia:

- masalah dan penyelesaiannya, oleh Hamed Mohd. Adnan.
2. Karyanet: portal penerbitan dalam talian, oleh Anwar Ridhwan.
  3. Penerbitan dan pemasaran buku-buku ilmiah di Malaysia: pengalaman penerbit UTM, oleh Ummul Khair bt. Ahmad.
  4. Penerbitan elektronik ilmiah: kemajuan dan hala tuju, oleh Khairuddin Ab-Hamid.
  5. Penerbitan ilmiah untuk institusi pendidikan tinggi: isu dan cabaran, oleh Hassan Said.

**MSC-IAP Multimedia Business Summit  
(4<sup>th</sup>: 5-6 September 2002: Kuala Lumpur)  
HD30.2 MSCIAPMBS**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic & Leadership Institute, Khazanah ASLI, 1718 Jalan Ledang, Off Jalan Duta, 50480 Kuala Lumpur.

1. Speech, by Dato' Mustapa Mohamed.
2. 2.5G or 3G: challenges for the Asian Telecom sector, by Tore Johnsen.
3. 2.5G / 3G challenge (presentation), by Greg Drayton.
4. Mobile data solutions for Malaysia, by Bob Fox.
5. Future of M-Commerce & E-Business: what lies ahead: traffic & revenue growth initiative success factors for business growth in mobile Internet, by Paul Wienski.
6. Wide Ethernet service in Japan – wide Ethernet technology to be the core technology in next generation Internet infrastructure, by Wataru Mizutani.
7. Creating value from E-Business: opportunities for Asia Pacific's corporations, by Alexander Kong.
8. Protecting our critical intellectual properties @ the perimeter defense round-the-clock, by Alan See.
9. The threat of cyber terrorism in an electronic economy, by Lim Huck Hai.
10. Creating competitive advantage in electronic commerce in the Asia Pacific region, by Paul Baker.
11. e-Government in Asia, by Balaji K. Bhoovarahan.
12. A new paradigm – empowering the individual through ICT (Keynote address), by Dato' Halim Shafie.
13. Information need – redefining how we communicate, by Phil Captain.
14. Enhancing your e-Business global success: the culture dimensions, by Farid Elashmawi.
15. Collaborative logistics: building a successful business community network, by Hazree M. Turee.
16. Integrated logistic for multi-channel supply chain, by David Wong.
17. Fostering creativity and innovations – the role of venture capital, by William F. Miller.
18. [Adapting to electronic finance and Online trading], by Derek Williams.
19. Adapting to electronic finance and Online trading, by Daniel Mankani.
20. ECom: what next? A business perspective, by Stephen McGuckin.

**Seminar Memahami Malaysia Sebagai  
Sebuah Negara Islam  
(17-18 September 2002: Shah Alam)  
BP173.6 SMMSNI**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Institut Kefahaman Islam Malaysia, Lot 26647, Langgak Tunku, Off Jalan Duta, 50480 Kuala Lumpur.

1. Criteria and characteristics of an Islamic state, by Mohammad Hashim Kamali.
2. Malaysia as an Islamic state: a political analysis?, by Abdul Rashid Moten.
3. Pentadbiran negara Islam (Dar-al-Islam) menurut al-Mawardi, oleh Muhammad `Uthman el-Muhammady.
4. Penerapan nilai Islam dalam pentadbiran negara: satu pencapaian, oleh Datuk Hj. Mohamad Shahir Hj. Abdullah.
5. Peranan institusi dalam pemeraksanaan Islam di Malaysia: dahulu dan sekarang, oleh Mohammed Yusoff bin Hussain.



6. Kedudukan Islam dalam perlembagaan Malaysia: kesannya kepada pembangunan negara, oleh Dato' Abdul Hamid bin Haji Mohamad.
7. Pengisian Islam selepas Merdeka: satu analisis perbandingan dalam konteks perundangan Islam, oleh Dato' Abdul Monir bin Yaacob.
8. Malaysia sebuah negara Islam: pencapaian dan cabaran pendidikan Islam, oleh Wan Mohd. Nor Wan Daud.
9. Islam dan pembangunan ekonomi di Malaysia, oleh Nik Mustapha Hj. Nik Hassan.
10. The Islamic dimension of Malaysia's foreign policy, by Mohd. Yusof Ahmad.

**Advanced Management Programme for  
Top University Administrators  
(15-21 September 2002: Genting  
Highlands)**

**LB2341 AMPTUA**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: International Institute of Public Policy and Management (INPUMA), Aras 4, Blok A, Bangunan IPS, Universiti Malaya, 50603 Kuala Lumpur

1. The changing conception and role of universities in a knowledge society, by John Kerrigan.
2. Organisation culture & good and effective governance, by Daniel J. Julius.
3. Human resource management: issues and challenges, by Rosti Saruwono.
4. Managing human resources – issues & challenges, by Rosti Saruwono.
5. Conflict and crisis management, by Daniel J. Julius.
6. Financial management of universities, by Tan Sri Dato' Abdul Khalid Ibrahim.

**Training Course on “Strategic Thinking  
and Action”**

**(22-28 September 2002: Bangi)**

**HD30.28 TCSTA**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: International Institute of Public Policy and Management (INPUMA), Aras 4, Blok A, Bangunan IPS, Universiti Malaya, 50603 Kuala Lumpur.

**Vol. I**

1. Thinking strategically, by Abdullah Abdul Rahman.
2. Manisfesto Barisan Nasional 1998.
3. Parti politik dan pilihan raya di Malaysia, oleh Ghazali Mayudin.
4. Common Manisfesto (PAS, DAP, KEADILAN dan PRM), oleh Abdullah Abdul Rahman.
5. Governance and the external factor, by Abdullah Abdul Rahman.
6. Human rights and democracy in Malaysia, by Ranita Mohd. Hussein.
7. The study or forecasting of potential developments, as in science and society, based on current conditions and trends by Fred Guterl.
8. The 48<sup>th</sup> Laws of Power, by Robert Greene.

**Vol. II**

9. The Malaysian Chinese organisations, by Abdullah Abdul Rahman.
10. Political and security dimensions of globalisation, by Abdul Rahman Embong.
11. Democracy and good governance: ideas and institutions, by Shad Saleem Faruqi.
12. Reading materials (philosophy, Malaysian politics and international affairs).
13. Sun Tzu: the art of war, by Abdullah Abdul Rahman.

**Scientific Congress Federation of Asian  
& Oceanian Physiological Societies  
(FAOPS)**

**(5th: 23 - 26 September 2002: Kuala  
Lumpur)**

**QV4 SCFOPS 2002**

**Lokasi: Perpustakaan Perubatan**

Penganjur: University of Malaya Centre for Continuing Education (UMCCed), Level 3 Block C, Institute of Postgraduate Studies, University of Malaya, 50603 Kuala Lumpur.

1. Current progress of endocrine disruptors research, by Tohru Inoue.
2. The paraventricular nucleus: an integrative site of neuro-immuno-endocrine responses to stress, by Yoichi Ueta.
3. Neural mechanisms of receptive field surround formation in the vertebrate retina, by Akimichi Kaneko.
4. Molecular mechanisms of lymphocyte and bacterial infiltration through the blood-brain barrier, by Pierre-Oliver Couraud.
5. Transmission of impulses through sympathetic ganglia, by EM. McLachlan.
6. The role of  $\kappa$ -opioid receptors in delayed cardioprotection of ischaemic pre-conditioning, by T.M. Wong.
7. Discovery of ghrelin, a novel acylated peptide, and its physiological significance, by Masayasu Kojima.

**Strategic Management Conference**

**(26-27 September 2002: Kuala Lumpur)**

**HD30.28 SMC**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic & Leadership Institute, Khazanah ASLI, 1718 Jalan Ledang, Off Jalan Duta, 50480 Kuala Lumpur.

1. Speech, by Dato' S. Subramaniam.
2. Establishing the platform for growth, by Cameron Bailey.
3. Value based integrated scorecard, by Atul Sharma.

4. Organisational strategy & managerial competence: a key to success, by Samuel Lam.
5. Strategy driven leadership, by Dhritiman Chakrabarti.
6. Implementing value based management: creating shareholder value and economic value added, by Andrew Lee.
7. Placing emphasis on risk management & internal controls in today's corporate cultures, by Josef Eby Ruin.
8. Increasing enterprise agility, by Butt Wai Choon.
9. E-business 2.0, by Alan Fung.
10. How companies can sustain growth and avoid pitfalls, by Alex Fong.
11. How companies can sustain growth and avoid pitfalls, by Ali Khatibi.
12. How companies can sustain growth and avoid pitfalls, by Wilson Tay.
13. Coaching and mentoring for high performance, by Matthew T. Nekvapil.
14. Technology and extended enterprise, by Chew Chuan Chin.
15. Creating customer value through CRM, by Oliver Ho.

**International Seminar on Asian-  
European Epics**

**(27-30 October 2002: Kuala Lumpur)**

**PN56 E65ISAE**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Pusat Kebudayaan, Universiti Malaya, 50603 Kuala Lumpur

1. Opening address, by Dato' Hashim Yaacob.
2. Dances of conquest: humiliation, vindication and the arbitration of identities in Mexican dance dramas, by Anthony Shelton.
3. The performative lives of narratives: medieval romances and dances of conquest, by Anthony Shelton.
4. Ritualistic orientated performance, from cult to Epic, by Svend E. Kristensen.

5. Tay Nguyen Epics: discoveries and problems, by Ngo Duc Thinh. Tunku Dato' Seri Iskandar bin Tunku Abdullah.
6. The Tamil Epics of Cilappadikaram and Manimekalai: some of their essential characteristics, by Singaravelu Sachithanantham.
7. Epic and exile: reflections on the biography of the Prophet Muhammad, by Stefan Sperl.
8. Finnish Epics as sources for performing arts, by Irmeli Niemi.
9. Hikayat Potjut Muhamat: narrating a common story into a dramatic saga, by Noriah Taslim.
10. Impact of Indian Epics on Thai culture, by Maneepin Phromsuthirak.
11. A discourse on myth and religion: Radia Indrapatra as a case study, by Nagasura T. Madale.
12. Epigraphical references to great Indian poems, by K.V. Ramesh.
13. Hikayat Hang Tuah: fact or fiction?, by E. Ulrich Kratz.
14. Lilit Talenphai: a romantic Thai Epic, by Cholada Ruengruglikit.

**International Healthcare Conference & Exhibition  
(10<sup>th</sup>: 31 October – 2 November 2002:  
Kuala Lumpur)  
RA422 IHCE**

**Lokasi : Perpustakaan Peringatan Za'ba**

Penganjur: Association of Private Hospitals of Malaysia, Suite 50, 4<sup>th</sup> Floor, Pantai Medical Centre, 8 Jalan Bukit Pantai, 59100 Kuala Lumpur.

**Vol. I**

1. Healthcare services in a globalized world (Keynote address), by Tan Sri Dato' Musa Hitam.
2. Promotion of health tourism: role of Ministry of Health, by Ong Chee Leng.
3. Exporting healthcare services, by Prakas Nair.
4. [Promotion of health tourism], by Kulaveerasingam.
5. [Tourism industry in Malaysia], by Mirza Mohammad Taiyab.
6. [Promotion of health tourism], by

7. International aspects of health tourism promotion, by Doreen Conrad.
8. Can health management in Malaysia meet the challenges of the healthcare services in a globalised world?, by Tan Sri Dato' Dr. Abu Bakar Suleiman.
9. Towards international quality standards in Asian hospitals, by Curtis J. Schroeder.
10. Enhancing public/private sector collaboration in facing challenges to globalisation, by Tan Sri Datuk Mohamad Taha Arif.
11. The impact of globalization on regional healthcare, by Saw Huat Seong.
12. Impact of globalisation on healthcare in the region, by Curtis J. Schroeder.
13. Implementing the statement on internal control, by Raymond Corray.

**Vol. II**

14. Impact of globalization on healthcare to the region, by Teddric J. Mohr.
15. Rationing and containing costs: how we do it?, by Lawrence Lai.
16. Rationing and containing costs: how we do it? (in New Zealand), by Andrew Blair.
17. Rationing health services in Korea: inevitability versus catastrophe – the rationing struggle, by Kim Kwang Tae.
18. Rationing and containing costs: how we do it?, by Chang Chin-Un.
19. National health accounts, by Rozita Halina Tun Hussein.
20. Strategies to market healthcare services internationally, by Doreen Conrad.
21. Opportunities for private healthcare services in a globalized world, by BUPA Health Care Asia.
22. Opportunities for private healthcare services in a globalised world, by Roger Farrow.
23. Opportunities for private healthcare services in a globalised world, by Mahani Zainal Abidin.

24. Globalisation: the impact of nursing, by Carol Grech.
25. Trends for the future, by Peter Thomas.
26. Global coverage of the patient: how to make everyone happy!, by Mohamad Salihuddin Ahmad.
27. Meeting consumer expectations, by Andrew Blair.
28. Safety and risk issues in healthcare facilities, by Rishyakaran Karthigasu.

**National Conference on Urban Poverty  
(1 November 2002: Kuala Lumpur)  
HC445.5 Z9P6NCUP**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic & Leadership Institute, Khazanah ASLI, 1718 Jalan Ledang, Off Jalan Duta, 50480 Kuala Lumpur.

1. Alleviating urban poverty: the way forward, by Dato' Seri Abdullah Hj. Ahmad Badawi.
2. Housing & safety of the urban poor, by Khairiah Talha.
3. Advocacy, empowerment & poverty alleviation, by Vijay Shanmugam.
4. Participatory approach as a strategy to eradicate urban poverty: the experience of YSS, by Jasmine Adaickalam.
5. Housing the urban poor and urban safety for the urban poor, by Hj. Ahmad Saleh bin Hj. Sarif.
6. Housing the urban poor in Malaysia, by Yeo Boon Hong.
7. Solutions and strategies to overcome urban poverty, by Benjamin R. Quinones.
8. Framework of urban poverty policies and strategies for alleviation, by Dato' Halipah Esa.
9. Women and poverty: a closer look at this issue and poor female-headed households in urbanising Malaysia, by Jamilah Ariffin.

**National Human Resources Summit  
(19-20 November 2002: Kuala Lumpur)  
HF5549.5 M3NHRS**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic & Leadership Institute, Khazanah ASLI, 1718 Jalan Ledang, Off Jalan Duta, 50480 Kuala Lumpur.

1. Engaging people as strategic asset for enhanced performance (Keynote address), by Datuk Fong Chan Onn.
2. An audit of cultural dimensions at the Malaysian workplace and the imperatives for building corporate cultures, by Asma Abdullah.
3. Corporate culture and its influence on employee behaviour, by Peter Shephard.
4. Corporate culture and its influence on employee behaviour, by Selvaraj Nadarajah.
5. HR outsourcing today – a key strategy for enhanced performance and competitiveness, by Manish Mehta.
6. Technology and e-HR – the catalyst in transforming HR professionals as strategic partners to business, by P. Raj Kumar.
7. An all around and holistic appraisal system – the 360-degree system and its structure, implementation and issues, by Heera Singh.
8. Retrenchment – a boon or a bane?, by Paul Navaratnam.
9. Contemporary challenges in recruiting and retaining talent, by Maimunah Aminuddin.
10. The high-level search for the high-level, by Arun Rengasamy.
11. Executive compensation & employee ownership plans revisited, by Eustace Gomez.
12. Leadership for growth, by Danny Ng.
13. Learning to train, training to learn, by Surjit Singh.
14. The growing importance of work-life, by Ali Zahabar.

**Seminar Pembangunan Masjid  
(28 Disember 2002: Kuala Lumpur)  
fBP187.62 SPM**

**Lokasi: Perpustakaan Pengajian Islam**

Penganjur: Jabatan Dakwah dan Pembangunan Insan, Akademi Pengajian Islam Universiti Malaya, 50603 Kuala Lumpur.

1. Konsep dan falsafah masjid, oleh Abdullah Mat dan Muhyidin Hj. Aziz.
2. Etiket pegawai masjid, oleh Mohd Ali Saripan al-Hafiz.
3. Komunikasi masjid, oleh Zulkiple Abd. Ghani.
4. Status Imam di Malaysia, oleh Dato' Mohd. Mokhtar bin Shafii.
5. Kajian keberkesanan penyampaian khutbah Jumaat di masjid-masjid Wilayah oleh Ghazali Darusalam.
6. Persekutuan, Kuala Lumpur, oleh Ghazali Darusalam.
7. Keberkesanan program masjid: kajian umum masjid-masjid di Wilayah Persekutuan, Kuala Lumpur oleh Roslan Mohamed.
8. Pembangunan ekonomi masjid, oleh Joni Tamkin Borhan.
9. Retorik pengucapan khutbah Jumaat di Surau Akademi Pengajian Islam Universiti Malaya [APIUM], oleh Norrodzoh@Nor Raudah Hj. Siren.
10. Daya tarik masjid: masjid sebagai pusat perpaduan & pembangunan komuniti Islam di Malaysia, oleh Norafida Ab. Ghafar dan Mastura binti Adam.
11. Pembangunan minda pegawai masjid, oleh Ab. Aziz bin Mohd. Zin.
12. Pembangunan masjid dan halangannya, oleh Muhd Fauzi bin Muhamad.
13. Peranan masjid dalam pembangunan personaliti wanita Islam, oleh Salasiah Hanin Hamjah.
14. Memperkasa aktiviti masjid sebagai medium dakwah, oleh Razaleigh Muhamat@Kawangit.
15. Melawat masjid bagi non-muslim : satu kajian dari sudut hukum & kesannya

terhadap dakwah, oleh Faisal Ahmad Shah dan Mohd Sofuan Mohd Salleh.

16. Program dakwah Masjid Abu Bakar, Temerloh, Pahang: kajian mengenai sambutan & masalah, oleh Faridah Hj. Mohd Sairi.

**International Conference on Global  
Business and Economic Development  
(7<sup>th</sup>: 8-11 January 2003: Bangkok,  
Thailand)  
HD73 ICGBED**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: International Trade Counseling Center, School of Business, Mont Clair.

**Vol. I**

1. Strategies for sustainable development: business responses to the Doha development agenda, by Kipkorir Aly Azad.
2. Higher education and international partnerships (Keynote address), by Susan A. Cole.
3. Changing parameters of international business and the proposed strategies for developing countries, by Sayed Mushtaq Hussain.
4. The Japanese economy and East Asian economic integration, by Rujhan Mustafa.
5. Determinants of ownership strategies of Nordic firms in Asian countries – empirical evidence, by Jorma Larimo and Rizwan Tahir.
6. International joint venture strategies and performance in Asian countries, by Jorma Larimo.
7. Comparative speed of recovery of the Asian economic crisis driven countries, by Shahidur Rahman, Ho Pei Yui and Ho Shu Foon.
8. Cultural impact on total quality management implementation, an example of life-long learning at workplace, by Swati S. Hardidjaja.
9. Risk in globalization: a comparative analysis of African and Asian countries, by Phillip LeBel.
10. An insight into perceptions of career influences on private academic staff in

- Malaysia, by Leong Lit Hei and M. Sadiq Sohail.
11. Human resource management: a study of activity pattern of nursing care, by Juhary Ali and See Kok Eng.
  12. Influences on aviation employees' performance in South East Asia: a multivariate analysis of job satisfaction variables, by Peter G. Reudavey, Chia Chieh Ling and Laurence Dickie.
  13. Managerial work related priorities in a changing Asian business arena: an empirical assessment in seven Asian nations, by Cecil A.L. Pearson and Samir R. Chatterjee.
  14. Synergy of national and corporate culture: comparative study amongst international hotels operating in Indonesia, by Juanna Judith Huliselan and Juhary Hj. Ali.
  15. A comparative study of Asia strategy: Wal-Mart versus Carrefour, by Miao-Que Lin and Wen-Kuei Liang.
- Vol. II**
16. Determinants of import demand in Thailand: a view from expenditure components and bounds testing approach, by Tuck Cheong Tang.
  17. Explaining country entry considerations: look before you leap, by Sudhi Seshadri.
  18. An overview of the implementation of voluntary labor standards and codes of conduct in the Thai garment industry, by Alex Kaufman, Ekalat Tiantubtim, Nongluck Pussayapibul and Patrick Davids.
  19. Business response to the regional demands and opportunity: a study of Malaysian automobile industry, by Rashid Abdullah.
  20. Determinants of location choices of the Finnish firms in Asian countries – empirical evidence, by Rizwan Tahir and Jorma Larimo.
  21. Gearing towards globalization: progress on Sabah industries, by Zatul Karamah A.B.U., Julian Paul Sidin and Wajiran Sinun.
  22. The strategic contributions of small and medium enterprises to the economies of Japan and Malaysia: some comparative lessons for Malaysia SMEs, by Moha Asri Abdullah and Tim Beal.
  23. Predicting GDP growth using knowledge based economy indicators: a comparison between neural network and econometric approaches, by Mohd. Zukime Hj. Mat Junoh.
  24. Unlocking E-business potentials among Asian dot coms: a case study of Malaysian SME's, by Asleena Helmi.
  25. Web-based customer service and E-commerce success: a Malaysian perspective, by Kamarulzaman Ab. Aziz and Lee Hoong Jon.
  26. An evaluation of the corporate tax systems in Malaysia and Thailand, by Jeyapalan Kasipillai and Mohamad Tayib.
  27. Awareness of the concept of corporate social responsibility among Malaysian managers in selected public listed companies, by Nik Nazli Nik Ahmad and Nor Liana Akida Abdul Rahim.
  28. Environmental values as a basis for sustainable regional economic activity – biodiversity hotspots in South East Asia, by Jim Singleton, Norman Ramos and Rili Djohani.
  29. Industrial growth versus pollution: a dialog for the future, by Ann Marie Dilorenzo.
  30. Asian Monetary Fund (AMF): is it feasible?, by Shahidur Rahman, Cheong Yin Chin, Jenny Sim and Woon Seik-Yuun.
- Simposium Keusahawanan Nasional  
(9 Januari 2003: Kuantan, Pahang)  
HB615 SKN  
Lokasi: Perpustakaan Peringatan Za'ba**
- Penganjur: Dewan Perniagaan Melayu Malaysia Negeri Pahang, A-18, Jalan Telok Sisek, 25000 Kuantan, Pahang Darul Makmur.
1. Kesedaran dan pelaksanaan keusahawanan dalam menghadapi arus globalisasi di dalam dan di luar negara, oleh Dato' Megat Najmuddin Khas.

2. Membangunkan usahawan Malaysia yang berdaya saing global, oleh Majlis Tindakan Ekonomi Negara.
3. Kemudahan pembiayaan eksport oleh Exim Bank, oleh Engku Husain Hazmi.
4. Strategi keusahawanan menangani masalah apabila berurusan di luar negara, oleh Datin Aminah binti Pit Abdul Rahman.
5. ICT sebagai elemen terpenting untuk rangkaian usahawan dalam menghadapi era globalisasi dan liberalisasi, oleh Tan Sri Nuraizah Abdul Hamid.

**Bengkel Kemahiran Berbahasa  
(25 Januari 2003: Kuala Lumpur)  
fPL5061 BKB**

**Lokasi: Perpustakaan Pengajian Islam**

Penganjur: Jabatan Dakwah dan Pembangunan Insan, Akademi Pengajian Islam Universiti Malaya, 50603 Kuala Lumpur.

1. Penguasaan Bahasa Melayu, oleh Nor Raudah Hj. Siren.
2. Aspek kesalahan dalam bahasa penulisan, oleh Nor Raudah Hj. Siren.

**Bengkel Peranan Media Massa dan  
Sastera untuk Pembangunan Ummah  
dari Perspektif Islam  
(28 Januari 2003: Kuala Lumpur)  
P96 L5BPMMSPU**

**Lokasi: Perpustakaan Peringatan Za'ba  
& Perpustakaan Pengajian Islam**

Penganjur: Institut Kefahaman Islam Malaysia (IKIM).2 Langgak Tunku, Off Jalan Duta. 50480 Kuala Lumpur.

1. Peranan media massa dan sastera dalam pembangunan ummah: satu perspektif Islam, oleh Azizan Baharuddin.
2. Media massa Barat dan penghinaan terhadap Islam: satu penilaian, oleh Ahmad Azam Abdul Rahman.
3. Kod etika kewartawanan Islam, oleh Mohd. Yusoff Hussain.

**Colloquium on International Law and  
Universal Peace  
(8 February 2003: Kuala Lumpur)  
JX41 CILUP**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Secretariat Colloquium, c/o Block B-13-D2, Plaza Mont' Kiara, Jalan Kiara, Mont' Kiara, 50480 Kuala Lumpur.

1. International law, universal peace and the "war against terrorism", by Shad Saleem Faruqi.
2. Human rights, human dignity and universal peace, by Chandra Muzaffar.
3. A retired soldier's view on war and aggression, by Dato' Seri Panglima Zaini Mohd. Said.

**Corporate Environmental  
Reporting Conference  
(10-11 March 2003: Kuala Lumpur)  
HD60 CERC**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: ACCA Malaysia Sdn. Bhd., 27<sup>th</sup> Floor, Wisma Denmark, 86 Jalan Ampang, 50450 Kuala Lumpur.

1. Corporate social responsibility in Asia – background, players, regions and magnitude, by Nesadurai Nithiyanathan.
2. The rationale & benefits of corporate environmental reporting, by Juliana Ding.
3. British American Tobacco: Malaysia's environmental reporting practices, by Paul Thompson.
4. Sustainable and responsible investment in Asia, by Louisa Mitchell.
5. Sustainability reporting: disclosing triple bottom-line, by Nik Nazli Nik Ahmad and Maliah Sulaiman.
6. Improving transparency using the global reporting initiative, by Rachel Jackson.
7. Environmental reporting, by Choong Mei Chun.
8. Components of an environmental report, by Rachel Jackson.
9. Assurance (verification) of environmental reports, by Stan Rodgers.

**National Real Estate Convention  
(14<sup>th</sup>: 24 March 2003: Kuala Lumpur)  
HD890.6 Z63NREC**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: International Real Estate Federation, FIABCI Malaysian Chapter, Suite E-11-14, Wisma Sunrise, Plaza Mon't Kiara, No.2, Jalan Kiara, Mon't Kiara, 50480 Kuala Lumpur.

1. Globalisation: the way forward, by National Economic Action Council.



2. Challenges in the borderless world, by Dato' Seri Abdul Rahman Maidin.
3. East Asia economic prospects in their impact on Malaysian real estate, by Tan Sri Dato' Dr. Lau Ban Tin.
4. The formulation of the national land policy in Malaysia, by Datuk Dr. Nik Mohd. Zain bin Haji Nik Yusof.
5. The Amended Housing Development Act and its impact on the property market, by Datuk P. Kasi.
6. The current state of shopping center industry and strategies to revive it, by Tan Hai Hsin.
7. Value hospitality, by Dennis Tan.
8. Property market overview – residential, by Dato' Jeffrey Ng Tiong Lip.
9. Outlook and prospects of the property market, by Kumar Tharmalingam.

**International Conference on Mobile Learning**

**(25-27 March 2003: Kuala Lumpur)**

**LB1028.3 ICML**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: University of Malaya Centre for Continuing Education.

1. Edutainment & M-learning: a practical game, by Mohd. Reza Beik Zadeh.
2. The use of space & aviation technologies in education, by Jan Campbell.
3. M-learning in Indonesia: challenges and prospects, by Atwi Suparman and Amin Zuhairi.
4. M-learning and the professionals (abstract), by Mohd. Hishamuddin Harun and Azidah Hashim.
5. Education today, by Vivek Rao.
6. Architecture of M-learning system, by Mashkuri b. Hj. Yaacob.
7. Shared collaboration through mobile computing, by Bernt R. Wahl.
8. Review of M-learning system architectures, by Butt Chin Chuan, Rose Alinda Alias.
9. M-learning portal for wireless information center using WAP-Over-

BLUETOOTH, by Hasnain Z. Baloch.

10. Usability issue of small screen displays for mobile learning, by Syahrul Nizam Junaini.
11. Dynamic voice-enable access to web-based Information of Students Information Center.
12. Students' appreciation of e-learning, by Rohayatimah Md. Tahir, Abdul Gapor Hussin and Nawi Abdullah.

**Bengkel Penyuntingan Buku  
(9-12 April 2003: Kuala Lumpur)**

**PN162 BPB**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Jabatan Penerbitan, Universiti Malaya.

1. Nota edaran.
2. Pengalaman editorial Prentice Hall, oleh Hasri Hasan.
3. Mengenali bahan bacaan, oleh Hamed Mohd. Adnan.
4. Penyuntingan dan undang-undang, oleh Azizah Hamzah.

**Special Workshop on: al-Hibah in Every Day Malaysian Socio-Economic Reality  
(12 April 2003)**

**fBP158 G5SWHEDM**

**Lokasi: Perpustakaan Pengajian Islam**

Penganjur: K-Professional Development Academy Sdn. Bhd., 30-1, Jalan 24/70A, Desa Sri Hartamas, 50480 Kuala Lumpur.

1. Syari'ah concept of al-Hibah in practical reality, by Mohd. Ma'sum Billah.
2. Impact of adaptation of al-Hibah on the future security of muslim families: a Malaysian experience, by Shahidah Hashim.
3. Penerapan al-Hibah dalam wadah yang lebih luas di Malaysia: satu renungan kepada potensi, prospek dan cabaran, oleh Othman Yaacob.
4. Essence of application of al-Hibah for a better management of wealth: a Malaysian reality, by Mohd. Ma'sum Billah.
5. Appreciation of al-Hibah in property management in the contemporary Malaysian society: Syari'ah perspective, by Ahmad Hidayat Buang.

**Bengkel Kebangsaan Mengenai Good Governance di Kalangan Agensi Penguatkuasa Undang-Undang (13-15 April 2003: Melaka) HD2741 BKMGGKPU**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Jabatan Peguam Negara, Malaysia, Aras 1-8, Blok C3, Pusat Pentadbiran Kerajaan Persekutuan, 62512 Putrajaya.

1. Good governance – better human development, by Dato' Anwar Fazal.
2. Persepsi masyarakat terhadap penguatkuasa undang-undang – perspektif masyarakat, oleh Dato' Wan Abdul Wahab bin Abdullah.
3. Good governance – a global view, by Tunku Abdul Aziz Tunku Ibrahim.
4. Principles and methods for enforcing accountability in the Malaysian public sector, by Shad Saleem Faruqi.
5. Tindakan memantapkan integriti dalam sektor awam, oleh Abdullah Zawawi bin Hj. Ali.
6. Integriti dalam pelaksanaan undang-undang: perspektif salahguna kuasa dalam pelaksanaan undang-undang, oleh Hajjah Sutinah bt. Sutan.
7. Persepsi masyarakat terhadap penguatkuasa undang-undang – perspektif hak asasi manusia, oleh Mehruun Siraj.

**Seminar on the Malaysian Bond Market: Challenges and Opportunities (16 April 2003: Kuala Lumpur) HG5750.6 SMBMCO**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Suruhanjaya Sekuriti, 3 Persiaran Bukit Kiara, Bukit Kiara, 50490 Kuala Lumpur

1. The Malaysian bond market – challenges and opportunities in 2003 and beyond, by Wong Sau Ngan.
2. Development of the Malaysian bond market, by Suresh Menon.
3. An issuer's perspective on capital raising opportunities in the bond market, by Dato' Yeoh Seok Hong.

4. Building an efficient ringgit bond market – a market maker's perspective, by Andrew Leong.
5. Bond futures in Malaysia – the role of exchange traded bond, by Zaha Rina Hj. Zahari.
6. Asset securitisation developments and trends, by Eugene Khoo.

**International Convention & Exposition "Twin Cities 2003" (3rd: 16-17 April 2003: Melaka) HT169 M4ICETC**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Majlis Bandaraya Melaka Bersejarah, Graha Makmur, No.1 Lebuhraya Ayer Keroh, 75450 Melaka.

1. Melaka as a city, by Hj. Basar b. Hj. Abd. Rahman.
2. Melaka as a city, by Akhbar Ali.
3. Melaka: image of its city, by Ramli Hj. Zulkifli.
4. Roles of Information Communication Technology (ICT) towards a better city, by Datuk Ahmad Zaini bin Mohd. Amin.
5. Roles of Information Communication Technology (ICT) towards a better city, by Raj Shekar Kolluru.
6. Roles of Information Communication Technology (ICT) towards a better city, by Ishak Ismail.
7. Sensible urban planning and development, by Khairiah Talha.
8. Innovative town and country planning, by Mohd. Fadzil bin Hj. Mohd. Khir.
9. Tourism in the city (DBKU's role & contributions), by Tuan Haji Onn Haji Abdullah.
10. Urban tourism – attracting visitors to heritage Taiping, by Anuar Isa.
11. From old building to heritage hotel: adaptive re-use for heritage tourism, by A. Ghafar Ahmad.
12. Urban tourism in Melaka historic city: from theory to practice, by Amran Hamzah.

**SIDC Seminar on Trading in  
Malaysian Derivatives  
(26 April 2003: Kuala Lumpur)  
HG6024 M4SIDCST**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Suruhanjaya Sekuriti, 3  
Persiaran Bukit Kiara, Bukit Kiara, 50490  
Kuala Lumpur.

1. The Malaysian derivatives market: regulation and market players, by V. Pasupathy.
2. Business rule of MDEX: an overview, by Shu Meng Chan.
3. Trading in futures: valuation and strategies, by Steven Lai.
4. Trading in options: valuation and strategies, by Steven Lai.

**Water & Drainage 2003 Conference  
(28-29 April 2003: Kuala Lumpur)  
TD201 WDC**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: The Malaysian Water  
Association, c/o Office of Director of Water  
Supplies, 6<sup>th</sup> Floor, Jabatan Kerja Raya  
Malaysia, Jalan Sultan Salahuddin, 50582  
Kuala Lumpur

1. Watery issues – solid solutions, by Mohd. Akbar Johari.
2. Trenchless rehabilitation technologies applicable in water supply and sewerage pipe network for private & public sector: experiences from Denmark, Europe and South East Asia, by Ula M. Konnerup.
3. Water conditioning using carbon dioxide, by Charles Narasimman.
4. Using a Geographical Information System (GIS) and remote sensing technology in conducting research for water resources – an overview, by Hj. Kamaruzaman Hj. Wan Yusof, Serwan Baban and Mukhlis Noordin.
5. Sustainable use of forest land and water resources in Peninsular Malaysia, by Ahmad Zainal Mat Isa.
6. River rehabilitation and restoration: a case study, by Low Kwai Sim, Chong Chok Ngee and Yin Chun Yang.
7. Valuing water: UN world Water Development Report, by Bhanu

Neupane.

8. The Sg. Selangor phase 3 water supply scheme, by Dato' Azmi bin Mat Nor.
9. Implementation of major sewerage projects in Malaysia, by Mohd. Ridhuan Ismail and Hj. Mohd. Akhir Md. Jiwa.
10. Sewer networks as bio-reactors – extending the transport function of sewers, by Suhaimi Abdul Talib, Zaini Ujang, Jes Vollertsen and Thorkild Hvitved-Jacobsen.
11. Droughts in Malaysia: a look at its characteristics, impacts, related policies and management strategies, by Ahmad Jamalluddin bin Shaaban and Low Koon Sing.
12. Vortex tube as water regulator – a drainage option for tidal control gates, by Md. Nasir Md. Noh, Jamil Shaari and Mohamed Roseli Zainal Abidin.
13. Need and strategies for river restoration, by Suzana Mohkeri and Faizal Parish.
14. The impacts of sewerage improvements to the water supply & drainage sectors in Malaysia, by GR Dhanagunan and Azni.
15. The use of a micro-interactive model for the design & simulation of stormwater drainage systems under tropical climate, by Lariyah Mohd. Sidek ... [et al.]
16. Drinking water quality issues, by M.S. Pillay and Mohd. Zaharon Mohd. Talha.
17. Healthy home survey: a changing tool towards improved environmental sanitation awareness and sustained hygiene behavior, by Bhawna Vajpai and K.N. Vajpai.

**MAPCU National Higher  
Education Conference  
(26-27 May 2003: Petaling Jaya)  
LA1238 MNHEC**

**Lokasi : Perpustakaan Peringatan Za'ba**

Penganjur: Malaysian Association of  
Private Colleges & Universities, c/o  
Protamp Conferences Sdn. Bhd., 60B,  
Jalan SS21/58, Damansara Utama, 47400  
Petaling Jaya, Selangor Darul Ehsan.

1. Future of the higher education industry – issues and challenges for nation building, by Tan Sri Dato' Seri Musa bin Mohamad.
2. Rethinking education for the 21<sup>st</sup> century society: meeting challenges ahead, by Dzulkifli Abdul Razak.
3. Rethinking education for the 21<sup>st</sup> century society: meeting challenges ahead, by Paul Chan.
4. The impact and implication of globalisation and WTO upon the education sector, by Dato' Sidek Hassan.
5. The impact and implications of globalization and WTO upon the education sector, by Ibrahim Ahmad Bajunid.
6. The impact and implications of globalization and WTO upon the education sector, by Keek Seng Bee.
7. The impact and implications of globalization and WTO upon the education sector, by Mark Disney.
8. Borderless education through E-learning, by David Asirvatham.
9. ICT at work: moving ahead in borderless education through E-learning. Case study : the Malaysian Smart School, by Chan Foong Mae.
10. ICT at work: moving ahead in borderless education through E-learning, by Yazid Atan.
11. Setting standards of excellence for private education: key issues, by Dato' Hj. Hassan bin Hashim.
12. Setting standards of excellence for private education, by Lee Fah Onn.
13. Future of higher education industry: issues and challenges for nation building, by Balakrisnan Vassu.
14. Making education hands-on - the role of the Technical Education Department, Ministry of Education, by Mohamed Rashid Navi Bax and Haji Mohlis bin Jaafar.
15. Professional and technical training: making education 'hands-on', by Rosly bin Ahmad.
16. Professional & technical training: making education "hands-on", by Syed Abdul Kader Aljunid.
17. Professional and technical training: making education "hands-on", by Devi Sachchithanatham.
18. Special dialogue session – corporate Malaysia & higher education: building successful partnerships, by Dato' Michael Yam.
19. Some thoughts on Malaysian incorporated education, by Koo Wee Kor.

**Simposium Jati Diri Melayu  
(31 Mei 2003: Kuala Lumpur)  
DS595.2 M2SJDM**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Jabatan Muzium dan Antikuiti,  
Jalan Damansara, 50566 Kuala Lumpur

1. Menggali kembali pemikiran Melayu, oleh Hassan Ahmad.
2. Kekreatifan di dalam pemikiran Melayu, oleh Ibrahim Ahmad Bajunid.
3. Melayu dan sains moden: antara imej & isu, oleh Hairudin Harun.
4. Islam dalam pemikiran Melayu, oleh Muhammad `Uthman El-Muhammady.
5. Revolusi mental dan pemikiran Melayu moden: satu penilaian semula, oleh Shamsul Amri Baharuddin.
6. Kedudukan `Revolusi Mental' dalam pemikiran Melayu kini, oleh Shamsul Amri Baharuddin.

**Perkampungan Penulis Muda Malaysia  
(12-15 Jun 2003: Kuching)  
CS3090 PPM**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Dewan Bahasa dan Pustaka,  
Cawangan Sarawak, Jalan Tun Datuk  
Patinggi Haji Abdul Rahman Yaakub, Petra  
Jaya, 93050 Kuching, Sarawak.

1. Penulis wanita Malaysia dan cabaran penulisan alaf baru: keterpinggiran atau katalis sastera Malaysia, oleh Radzemah Bolhassan.
2. Perkembangan cerpen di Sarawak: perspektif penulis muda, oleh Dahiri Saini.

3. Perkembangan puisi karya penulis harapan Sarawak dalam arus sastera kebangsaan, oleh Jeniri Amir.
4. Perkembangan kepenyairan di Sarawak: tanggapan dan harapan penulis muda, oleh Jaafar Haji Hamdan.
5. Arah perkembangan cerpen penulis muda/harapan Sarawak dan cabaran sumbangan kesusasteraan kebangsaan, oleh Awang Azman Awang Pawi.
6. Pemikiran penulis muda Sarawak dalam era globalisasi, oleh Haji Hamzah Hamdani.
7. Perkembangan penulis muda Sarawak dalam konteks sastera kebangsaan, oleh Saiee Driss.
8. Pemikiran Melayu/Malaysia baru dalam keindahan dan kebenaran puisi, oleh Zainal Abidin Hj. Suhaili.
9. Mempertanyakan kembali persatuan dan gerakan penulis: antara idealisme kepengarangan dan keragaman kolektivitas, oleh Marsli N.O.
10. Sahsiah wanita Islam dalam novel-novel pilihan penulis-penulis wanita Malaysia, oleh Kamariah Kamarudin.
11. Idealisme dan kolektivitas penulis muda yang tidak berkesudahan, oleh Shamsudin Osman.
12. Landas gerak dan langkah ke hadapan penulis muda Malaysia, oleh Mohamad Daud Mohamad.
13. Doa puisi Si *Faqir* yang mencari diri, oleh Rahimidin Zahari.
14. Muatan + gaya = frasa baharu: bacaan terhadap puisi penyair generasi baharu Semenanjung, oleh Maniyamin bin Haji Ibrahim.
15. Kesan pemikiran dan estetika cerpen penulis muda Malaysia, oleh S.M. Zakir.
16. Tentang lagi cerpen-cerpen underground (dalam 23 Nugel), oleh Saharil Hasrin Sanin.
17. Pemikiran dalam cerpen penulis muda negeri Sabah, oleh Sitti Hadiyah Haji Abdul Mutalib.
18. Penulis muda Sabah: menelusur akar ke pohon jati diri, oleh Hasyuda Abadi.

19. Di depan pengarang muda (Sarawak – 12 –0 15 Jun, 2003), oleh Muhammad Haji Salleh.
20. Jalur baharu penulis muda Malaysia, oleh Mohamad Saleeh Rahamad.

**Konvensyen Usahawan Wanita**

**Zon Utara**

**(26-27 Jun 2003: Pulau Pinang)**

**HD6052 KUWZU**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Perbadanan Pembangunan Pulau Pinang, No.1 Pesiaran Mahsuri, Bandar Bayan Baru, 11909 Bayan Lepas, Pulau Pinang.

1. Program pembangunan usahawan, oleh Dato' Abd. Rahman Husin.
2. Globalisasi: cabaran kepada usahawan, oleh Ismail Salleh.
3. Pemasaran produk usahawan, oleh Hj. Hazimah Zainuddin.
4. Bicara tokoh usahawan: pengalaman, isu dan cabaran, oleh Rozaini Saleh.
5. Pengalaman, isu & cabaran usahawan, oleh Johora Bee bte. Shaik Nattersah.
6. Bicara tokoh usahawan: pengalaman, isu dan cabaran, oleh Datin Sharifah Anisah Barakbah.
7. Pembangunan Malaysia sebagai hub serantau pengeluaran produk halal, oleh Abdul Hadi Othman.
8. Dasar keselamatan makanan dan implikasinya terhadap industri makanan, oleh Hj. Harrison Aziz bt. Shahabudin.

**Malaysia Science and Technology**

**Convention**

**(1-2 July 2003: Putrajaya)**

**T177 M4MSTC**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Akademi Sains Malaysia, 902-4, Jalan Tun Ismail, 50480 Kuala Lumpur

1. Malaysia as a technologically advanced nation (Keynote address), by Dato' Seri Abdullah Haji Ahmad Badawi.
2. Welcome address, by President of Akademi Sains Malaysia.
3. Speech, by Dato' Seri Law Hieng Ding.

4. Infrastructure and policy issues concerning technological advancement in Malaysia, by Ministry of Science, Technology & the Environment.
5. Building a creative & innovative culture for a technologically advanced nation, by Tan Sri Dr. Omar Abdul Rahman and Yew Kam Keong.
6. Infrastructure & policy for technological advancement – the FMM perspective, by Dato' Mustafa Mansur.
7. Infrastructure and policy issues concerning technology advancement in Malaysia – the FMM perspective (Presentation), by Ybhg Dato' Mustafa Mansur.
8. The Intel experience – achievements and challenges in a globalizing world, by Lay-Leng Cheok.
9. Technology development – the experience of Telekom Malaysia, by Md. Khir bin Abdul Rahman.
10. Implementation of Strategies towards competitiveness and attaining world recognition in technological advancement, by MIGHT.
11. The PV program: technological advancement for world recognition, by Kamarudin Ahmad.
12. MSC and its R & D directions, by Mohamed Arif Nun.
13. The patrol vessel programme: technological advancement for world recognition.
14. A case study on technology development in Malaysia, by Mohd. Ariffin Hj. Aton.
2. Kepelbagaian kaum dalam Islam: hakikat dan tuntutan, oleh Khairul Azmi Mohamad.
3. Hubungan harmoni antara kaum kunci kestabilan negara, oleh Tan Sri Datuk Seri Panglima Abu Hassan Othman.
4. Hak dan tanggungjawab pelbagai kaum di bawah Perlembagaan Malaysia, oleh Nik Ahmad Kamal bin Nik Mahmud.
5. Hak dan tanggungjawab pelbagai kaum dari perspektif Syariah, oleh Datuk Abdul Monir bin Yaacob.
6. Hak dan tanggungjawab politik pelbagai kaum dalam sebuah negara Islam, oleh Abdul Rahman Awang.
7. Hak dan tanggungjawab sosio-ekonomi pelbagai kaum dalam sesebuah negara Islam, oleh Nik Mustapha Hj. Nik Hassan.
8. Dasar dan hala tuju dalam usaha menyatupadukan masyarakat berbilang kaum, oleh Tan Sri Dato' Lee Lam Thye.

**Conference on Malay-Maori Affinity  
(24-25 July 2003: Auckland, New Zealand)  
DS595 M2CMMA**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: College of Design, Fine Arts and Music, Massey University.

**Seminar Hak dan Tanggungjawab  
Pelbagai Kaum Dalam Sebuah Negara  
Islam  
(22-23 Julai 2003: Kota Kinabalu, Sabah)  
BP173.6 SHTPKSNI**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Institut Kefahaman Islam Malaysia, 2 Langgak Tunku, Off Jalan Duta, 50480 Kuala Lumpur.

1. Pengalaman Malaysia dalam menangani masalah polarisasi kaum menerusi dasar pembangunan negara: satu pengamatan, oleh Hazizan bin Md. Noon.
1. Malay-Maori cognate words: reliving the Malayo-Polynesian worldview of the past, by Hashim Hj. Musa.
2. The Sundaland theory, by Ahmad Zainudin.
3. The Malays: a cultural history, by Norazit Selat.
4. The 2003 Maori Economic Development Report: radical or regurgitated state policies?, by Farah Palmer.
5. Maori language, traditional songs as source of knowledge, by Tai Black.
6. The Kelantan Malay vernacular house-form, by Wan Salleh Wan Ibrahim.
7. Maori architecture as a political tool, by Mike Barns.
8. Development of modern Malaysian visual arts, by Azhar Mohamed.

9. Maori visual culture: coming to terms with contemporary visual literacy, by Kura Puke.
10. Kinship as an integral force in society culture (the case of the Malays), by Yaacob Harun.
11. Te Kotahitanga o Te Whanaungatanga (The Unity of kinship), by Rarawa Kohere.
12. Significance of performance arts to the Malays in Malaysia, by Rahmah Hj. Bujang.
13. A comparison between Malay and Maori tales, by Mohamad Mokhtar Hassan.
14. Maori philosophy, spirituality & ethics, by Manuka Henare.
15. Maori in Aotearoa: transitions and transformations, by Mason Durie.
16. Some influence of the Hindu great epics on Malaysia and Indonesia: the Shadow play, by Dato' Professor Hashim Yaacob.
17. Great Epic and their influence on the Indonesian mind, by Haryati Soebadio.

**East Malaysia Maritime Seminar  
(28 July 2003: Kuching, Sarawak)  
HE964 EMMS**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Jude Benny Consultants Sdn. Bhd. Suite B-13-2, Level 13, Wisma Pantai, Plaza Pantai, No.5, Jalan 4/83A, Off Jalan Pantai Baru, 59200 Kuala Lumpur.

1. Latest developments in marine insurance, by Jeremy M. Joseph.
2. The right to arrest: legal & practical issues, by Dato' Jude P. Benny.
3. The release of a vessel and avoiding arrest.
4. Tug & tow: legal and insurance considerations, by Jeremy M. Joseph.
5. Legal and practical response to a collision, by Dato' Judy P. Benny.
6. P & I insurance & defending cargo claims, by Dato' Jude P. Benny and Jeremy M. Joseph.

**Shared Histories Conference  
(30 July – 3 August 2003: Penang)  
DS33 SHC**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Penang Heritage Trust, 26A, Stewart Lane, 10200 Penang.

**Vol. I**

1. Ethnohistorical perspective on Buddhist-Islamic relationships in South Thailand, by Alexander Horstmann.
2. The Kra Canal – some historical issues, Clarence Y.K. Ngui.
3. Ku Din Ku Meh The "Devoted King" – a biography, by Tengku Sepora binti Tengku Mahadi.
4. The Samsams, by Keiko Kuroda.
5. The Chinese commercial elite of Medan, 1890-1942, by Dirk A. Buiskool.
6. Shared histories communities & cultural heritage: exchanging dreams, by Khoo Salma Nasution.
7. Chinese immigrant communities in Western seaboard of Siam and Penang area during the late nineteenth and early twentieth centuries, a preliminary comparison, by Kobkua Suwannathat-Pian.
8. The development of Phuket Baba business and their pattern of business: from Chin Teik to Nganthawee Brother Co. Ltd., by Suleemarn Naruemol Wongsuphap.
9. Preliminary survey Penang-Myanmar relations from mid-19th to mid-20th centuries, by U Thaw Kaung and Daw Win.
10. The Port of Penang and the regional Hajj network, by Abdur Razzaq Lubis and Khoo Salma Nasution.

**Vol. II**

11. Metadata access to archival collections on Malay cultural heritage at ATMA: architecture and proverbs, by Ding Choo Ming, Kala Kuppusamy and Supyan Hussin.
12. Orang Arab di Kota Medan, by Ny. Chalida Fachruddin.

13. The Arab clan network in ASEAN: some preliminary observations, by Omar Farouk Bajunid.
14. Kajian awal tentang komunitas Tamil dan Punjabi di Medan: adaptasi dan jaringan sosial, oleh Zulkifli b. Lubis.
15. Regional networks of knowledge – The Penang College Generale and beyond, by Anthony Reid.
16. Phuket-Penang shared history through the Penang Eurasian community, by Anthony Sibert.
17. A forgotten Tan family of Penang and Phuket, by G.A.C. Beattie.
18. Phuket-Penang: the relationship more than 200 years, by Pranee Sakulpipatana.
19. Malay concepts of Bangsa: the case of East Sumatra and Peninsula Malaya after 1945, by Ariffin Omar.
20. From regional entreport to Malayan port: Penang's trade and trading communities, 1890-1940, by Chuleeporn Virunha.
21. Charting transboundary connections through architectural heritage, by Abdur-Razzaq Lubis, Khoo Salma Nasution and Mike Ionescu.
22. Penang-Sumatra trade relations 1786-1870, by Salina Hj. Zainol.

**National Seminar on Best Employers  
in Asia 2003**

**(31 July 2003: Kuala Lumpur)  
HF5549.2 A78NSBEA**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic & Leadership Institute, Khazanah ASLI, 1718 Jalan Ledang, Off Jalan Duta, 50480 Kuala Lumpur.

1. Seminar introduction, by Ravi Virmani.
2. Leadership, performance and results – an introduction, by Alan Parker.
3. Leadership, performance and results, by Andrew J. Nasskau.
4. Leadership, performance and results in Maxis, by Dato' Jamaludin Ibrahim.
5. Best employers in Malaysia: inside looking out, by Nina Yassin.

6. Communication, job tasks and opportunities, by Claudia Cadena.
7. Communication, job tasks & opportunities (the practical side), by Ismail Abdul Rahim.
8. Communication, job tasks & opportunities – in practice, by Dato' Voon.
9. Core values – “Shaping employer of choice – what works in Dumex”, by Mohd. Fauzi Wahab.

**National Conference on**

**Internal Auditing**

**(4-5 August 2003: Kuala Lumpur)**

**HF5668.15 NCIA 2003**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Institute of Internal Auditors Malaysia, P.O. Box 10365, 50712 Kuala Lumpur.

1. A new focus on governance, by Linda Duncan.
2. Corporate administration in Malaysia – changes in direction and accountability, by Sulaiman bin Mahbob.
3. Corporate governance and internal audit value agenda, by Neil Thamotheram.
4. A matter of ethics – creating the right ethical culture within your organization, by Jeff Williams.
5. Is governance a new dimension, by Frank Yam.
6. Global implications of the Sarbanes-Oxley Act of 2002, by Jean Pierre Garitte.
7. Changing roles of internal auditors-co-existence with other assurance providers, by Navin Pasricha.
8. Integrating strategic risk assessment with risk based audits, by Naohiro Mouri.
9. Corporate fraud in Asia: governance & assurance – changing roles, unchanging ethics, by Daryl Kennedy.
10. Treading the fine line: maintaining independence while partnering with management, by Robert McDonald.



**East Asia Congress  
(1<sup>st</sup>: 4-6 August 2003: Kuala Lumpur)  
HC441 EAC 1**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Institute of Strategic and International Studies (ISIS) Malaysia, No.1 Persiaran Sultan Salahuddin, P.O. Box 1242450778 Kuala Lumpur.

1. Building the East Asian community: the way forward, by Dato' Seri Dr. Mahathir bin Mohamad.
2. Designing East Asian FTA, by Zhang Yunling.
3. ASEAN-Japan comprehensive economic partnership: vision and tasks ahead, by Ippei Yamazawa.
4. East Asian regional integration: a Japanese view, by Ippei Yamazawa.
5. East Asian financial cooperation, by Chalongphob Sussangkarn.
6. Asian financial cooperation, by Gan Kim Khoo.
7. More steps in financial cooperation, by Kiyohiko Fukushima.
8. Strength health cooperation: points to ponder, by Soo Thein.
9. Construction of regional networks for health cooperation, by Ren Minghui.
10. Strengthening health cooperation, by Shafie bin Ooyub.
11. Japan's contribution to building the East Asian community, by Haruhiko Kuroda.
12. Note on managing labour migration in Asia, by Yongyuth Chalmwong.
13. Legal framework for managing labor migration, by Nguyen Quang Thai.
14. Building a system of security and cooperation in East Asia, by Ito Kenichi.
15. Japan's initiative for economic community in East Asia, by Ito Kenichi.
16. The role of media in the process of development for East Asia, by Li Xiaoping.
17. Building East Asia institutions and the East Asia Summit roadmap under

globalisation: Japanese perspectives, by Ryokichi Hirono.

**Malaysia-Russia Business Forum  
(5 August 2003: Kuala Lumpur)  
HF1594.6 Z4R3MRBF**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic & Leadership Institute, Khazanah ASLI, 1718 Jalan Ledang, Off Jalan Duta, 50480 Kuala Lumpur.

1. Building strategic partnerships – opportunities for private sectors, by Mohd. Yunus Mohd. Tasi,
2. IRKUT Corporation, by Alexei I. Fedorov.
3. ILYUSHIN Aviation complex, by Victor V. Livanov.
4. Best Russian gas turbines for aviation and industrial applications, by Mikhail D. Dicheskul.
5. Banking and finance: Sberbank, by Alexander V. Zakharov.
6. Bank for Foreign Trade "Vneshtorgbank", by Denis V. Ursulyak.
7. Algorhythm for commercializing the breakthrough Russian technologies, by Yury Lebedev.
8. Solar studies and monitoring of space weather, by Victor Oraevsky.
9. Development of Information Security Industry: problems and prospects, by Yury V. Romanets.
10. Trade and investments, by Dato' Anuar Othman.
11. New horizons for the Russian-Malaysian trade and economic cooperation, by Mikhail Kuritsyn.
12. Legal monitoring of foreign investments in Krasnoyarsk region, Syberia, by Tatiana Tregubova.

**National Tax Conference  
(3rd: 5-6 August 2003: Kuala Lumpur)  
HJ2950.6 NTC**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Malaysian Institute of Taxation, 41A, 1<sup>st</sup> Floor, Jalan Wan Kadir 2, Taman Tun Dr. Ismail, 60000 Kuala Lumpur.

1. Reorganization and restructuring of

- companies: legal and tax implications, by Francis L.K. Tan.
2. Reorganization and restructuring of companies: impact on taxation, by Jeyapalan Kasipillai.
  3. Tax issues surrounding accounting malpractices: the UK perspective, by Jane Pike.
  4. Accountancy in a historical and cultural perspective, by Victor van Kommer.
  5. Tax issues surrounding accounting malpractices, by Mustafa Mohd. Hanefah.
  6. Fostering public confidence in the tax system through criminal investigation, by Kenneth K. Horton.
  7. Fostering public confidence in the tax system through criminal investigation, by Nik Suhaimi b. Nik Sulaiman.
  8. EGovernment leadership: engaging customer, by Amardeep Dhillon.
  9. Use of information technology for mutual benefit: Lembaga Hasil Dalam Negeri Malaysia & taxpayer, by Peter Chow.
  10. Public rulings: a better understanding, by Kenneth Lim Tiong Beng.
  11. Practical challenges in applying public rulings, by Ronnie Lim.
  12. A better understanding of public rulings, by Nik Esah Nik Mahmood.
- Simposium Dunia Permajalahan Melayu 2003  
(12-13 Ogos 2003: Kuala Lumpur)  
Z286 P4SDPM**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Bahagian Majalah, Dewan Bahasa dan Pustaka, Peti Surat 10803, 50926 Kuala Lumpur.

1. Penerbitan Majalah Melayu dalam mengisi agenda negara, budaya, dan komersial, oleh Dato' Dr. Anwar Ridhwan.
2. Dewan Bahasa dan Pustaka dalam Penerbitan Majalah, oleh Padilah Haji Ali.
3. Penerbitan Majalah Ekonomi Melayu, 1917-2000, oleh Roosfa Hashim.

4. Majalah-monograf politik tak berkala: suara protes daripada kalangan yang lemah?, oleh Hussain Mohamed.
5. Perkembangan Majalah Melayu selepas Merdeka sehingga 1999, oleh Hamed Mohd. Adnan.
6. Ketelusan dan masalah mendapatkan permit majalah, oleh Abd. Jalil Ali.
7. Kesan dasar bahasa terhadap penerbitan majalah, oleh Hassan Ahmad.
8. Cabaran iklan dalam penerbitan majalah berbahasa Melayu, oleh Adi Satria.
9. Majalah lelaki dalam penerbitan Melayu, oleh Richie Rahman.
10. Penerbitan majalah Melayu: pengalaman penyelidikan dan penulisan dari bahan sejarah ke bahan terlaris – Natrah dan Shamsiah Fakhir, oleh Fatini Yaacob.
11. Penerbitan Majalah Melayu di Singapura selepas Perang Dunia Kedua: sebab muncul, penutupan dan masa depannya, oleh Suratman Markasan.
12. Penerbitan Majalah Humor dan komik, oleh Jaafar Taib.
13. Peraturan dan etika iklan dalam penerbitan majalah, oleh Siti Maryam Ibrahim.
14. Profil Majalah Melayu sebelum Perang, oleh Jeniri Amir dan Hamed Mohd. Adnan.
15. Penerbitan Majalah Agama: pengalaman Kumpulan Galeri Ilmu Sdn. Bhd., oleh Abu Hassan Morad.

**Persidangan CIO Sektor Awam 2003  
(21-22 Ogos 2003: Kuala Lumpur)  
QA75.5 PCIOSA**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Unit Pemodenan Tadbiran dan Perancangan Pengurusan Malaysia, Aras 6, Blok B2, Kompleks Jabatan Perdana Menteri, Pusat Pentadbiran Kerajaan Persekutuan, 762502 Putrajaya.

1. Ucapan aluan, oleh Ketua Pengarah MAMPU.
2. Ucapan, oleh Tan Sri Samsudin Osman.

3. National ICT infrastructure framework and direction, by Ministry of Energy, Communications and Multimedia.
4. The Malaysian public sector ICT strategic plan, by Raja Malik Raja Mohamed.
5. Enhancing service delivery, by Awadz Mohammad.
6. The journey towards an on demand government.
7. Knowledge management framework for public sector, by Hamzah Kassim.
8. Public sector adoption of Open Source Software (OSS), by Nor Aliah Mohd. Zabri.
9. Open Source Software: moving into the mainstream, by Danese Cooper.
10. Leading the way with Open Source, by Dhiraj Garg.
11. ICT strategic plan for the Malaysian public sector: development of policies and guidelines, by MAMPU.

**Forum on ICT and Gender 2003  
(20-23 August 2003: Kuala Lumpur)  
T58.5 FICTG**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Global Knowledge Partnership, Lot L2-l-4, Enterprise 4, Technology Park Malaysia, Bukit Jalil, 57000 Kuala Lumpur, Malaysia.

1. World Summit on the Information Society: overview and status of preparations, by M. Calvano.
2. Women and ICTs for Open and Distance Learning: some experiences and strategies from the Commonwealth, by Lyndsay Green and Lawry Trevar-Deutsch.
3. Current status of gender in ICT in Asian countries: women's informatization index, by Yong Ja Kim and Kio Chung Kim.
4. [Presentation], by Nasaruddin Che Abu.
5. ICT opportunities for youth and the gender in Asia & the Pacific, by Eun-Ju Kim.
6. Access to ICT: infrastructure development & applications – China's experience, by Pei Wei.
7. Last mile exclusive access to women, by Royboon Rassameethes.
8. ICT entrepreneurship: video and VCD production skills for youths in rural Nigeria, by John Dada.
9. ICT for women: opportunities and challenges, by Kyungsook Lee.
10. Women entrepreneurs II: engine of growth, by Thelma Kay.
11. Ways of ensuring security, by Jae-Chul Sir.
12. ICT security – the need for international standards, by Schol.
13. Beyond digital signatures, by K. Subramanian.
14. Ethical implications of contents in ICTs: porns, cybersmear and privacy intrusion, by Kyunghwa Lee.
15. Socio-cultural pros and cons, by Yeshey Tshogay.
16. Policy directions to regulate harmful Internet content: the Philippine experience, by Cielo Monte-Medina.
17. Towards optimizing mobility in ICT sector to create international paradox and gender balance, by P. Pichappan.
18. Women on the Web: an evaluation study of websites on women, with special reference to Malaysia, by Dato' Zawiyah binti Baba.
19. Initiative of ICT usage for women's empowerment, by Lukito Hasta.
20. SOI Asia Project: an approach for the equal access to the global educational resources, by Keiko Okawa.
21. Gender equality in ICT content creation, by Y.X. Zhong.
22. Computers in homes, by Dianne Das.
23. From access to ICT to collaborative work: a virtual E-learning environment for postgraduate students in gender and public policies: a Latin American experience, by Gloria Bonder.
24. Open and Distance Learning in India: tertiary level (2002-2003), by Seema Suri.

25. Interactive radio instruction programme in Zambia, by Mildred M. Wakumelo-Nkolola.
26. ICT as tools of communication among women: experience of women of Uganda Network (WOUGNET), BY Angela Nakafeero.
27. Women'sNet, by Natasha Primo.
28. Horn of Africa regional Women's Knowledge Network (HAWKNet) ...'Bringing African women's voices' Online, by Constantine Obuya.
29. Overcoming gender barriers when using ICTs for non-formal education, by Jaclyn Kee.
30. ICT and entrepreneurship, by Laina Raveendran Greene.
31. ICTs and gender: optimizing opportunities, ICT in poverty alleviation (with case study of Women Empowerment Programme), by Prabha Chawla.
32. Achieving the MDGS: overcoming women's human poverty through ICTs in a globalised but fragmented world, by Roma Bhattacharjea.
33. ICTs, SMEs and entrepreneurship, by Baljin Narantsetseg.
34. SMEs & entrepreneurship for sustainable economic development, by Suchit Nanda.
35. Small island developing states and ICT: SMEs and entrepreneurship for sustainable economic development, by Fuatai Purcell.
36. Potential benefits of ICT and gender related barriers, by Angela M. Kuga Thas.
37. Policies for SMEs and entrepreneurship, by Sumonman Kalayasiri.
38. Under-serviced area licenses in South Africa: window for women's participation in ICT businesses, by Leloise Emdon.
39. Solomon Islands: people first Network.

**National Human Resources Summit  
(26-27 August 2003: Petaling Jaya)  
HF5549.5 M3NHRS**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic & Leadership Institute, Khazanah ASLI, 1718 Jalan Ledang, Off Jalan Duta, 50480 Kuala Lumpur.

1. Beyond merely a function: the making of HR as a strategy partner (Keynote address), by Fong Chan Onn.
2. People as human capital and strategy assets: bringing business and technology together, by Row Henson.
3. Organisational structure, competencies and people – why the optimal fit matters, by John Zinkin.
4. Strength in diversity: managing diverse talents and human capital for organisational excellence, by Asma Abdullah.
5. Prioritising your customers – internal marketing & motivating employees for enhanced engagement, by Jean-Jacques Kiefer.
6. Dealing with difficult employees, by Heera Singh.
7. When the status Quo no longer holds – managing change with people in mind, by Adzhar Ibrahim.
8. The art & science of hiring and retaining high performers in turbulent times, by Malini Vaidya.
9. If training doesn't work, coach 'em – the emergence of coaching in fostering employee learning, by Larry Yap.
10. The balanced scorecard from the HR perspective, by Row Henson.
11. Out goes the conventional – enter flex, by Surendran Ramanathan.
12. Succession planning – key imperatives in preparing the next generation of leaders, by Hasnah Ismail.

**Persidangan Keluarga Negara  
(26-27 Ogos 2003: Kuala Lumpur)  
HQ728 PKN**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Pusat Pembangunan Keluarga Universiti Malaya, d/a Blok D, Tingkat 1, Fakulti Pendidikan, Universiti Malaya.

1. Pembangunan keluarga dan masalah

sosial.

2. Keluarga teguh negara kukuh.
3. Kurikulum pembangunan keluarga masa depan, oleh Saedah Siraj.
4. Institusi Keluarga Malaysia – ke arah mana?, oleh Fatimah Saad.
5. Bahasa mesra dalam keluarga, oleh Ishak Ramly.
6. Gangguan komunikasi antara remaja dan keluarga: aplikasi konsep komunikasi Islam, oleh Noor Azam bin Abdul Rahman.
7. Peranan Institusi Keluarga dalam pembentukan nilai dan pembangunan sosial masyarakat, oleh Dato' Zamby bin Abd. Kadir.
8. Penerapan jatidiri generasi muda tanggung jawab keluarga, belia dan Kementerian Belia dan Sukan, oleh Dato' Raja Ruslan b. Raja Samah.
9. Reformasi Institusi Keluarga Melayu-Islam di Malaysia: satu analisa terhadap gagasan konsep fiqh semasa, oleh Rahimin Affandi Abd. Rahim.
10. Keibubapaan: ke arah pembentukan anak yang sihat sejahtera, oleh Haslee Sharil Lim Abdullah.
11. Membangun keluarga dalam era Internet: mengguna Internet secara positif, oleh Tuan Haji Mohamad Suandi Hasan.
12. Cabaran keteguhan keluarga besar, oleh Lihanna Borhan.
13. Pemakanan dan kesihatan diri, oleh Norjannah Ismail.
14. Program Pembangunan Keluarga, Kementerian Pembangunan Luar Bandar Malaysia.
15. Resolusi Persidangan Keluarga Negara.

**MSC ICT Policy Summit  
(2-3 September 2003: Kuala Lumpur)  
T58.5 MSCICTPS**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic & Leadership Institute, Khazanah ASLI, 1718 Jalan Ledang, Off Jalan Duta, 50480 Kuala Lumpur.

1. Delivering the knowledge society: making I.C.T. work (Keynote address), by Dato' Seri Abdullah Haji Ahmad Badawi.
2. Charting the nation's ICT directions: policies and success factors, by Dato' Suriah Abd. Rahman.
3. E-commerce infrastructure: FPX payment gateway facility, looking at practical opportunity for e-commerce, by Mohd. Suhail Amar Suresh.
4. Voices of E-commerce practitioners: experiences on e-commerce activities in Malaysia, by Ho Ching Wee.
5. Voices of E-commerce practitioners: experiences on e-commerce activities, by Rodrigues Teh.
6. Developing content and applications in broadband, by Michael Lee.
7. Is broadband the quantum leap in bridging the digital divide and achieving global hub status?, by John Poston.
8. Clustering approach towards technopreneurship development, by Noraieni Hj. Mokhtar and Yasmin Norhazleena Bahari.
9. Technopreneurship: putting it together, by Wilson Tay.
10. Convergence, digitalization and new technologies, by Tony Lee.
11. Convergence, digitalization and new technologies: Part II, access to multiple services by the consumer – from a content perspective, by Tony Lee.
12. Shared services development in Malaysia – industry perspective, by Alan Fung.
13. E-government in Asia : enabling public service innovation in the 21<sup>st</sup> century, by James S.L. Yong.
14. Introduction of what is E-manufacturing?, by Asmadi Md. Said.
15. Managing knowledge workers: to encourage innovation, productivity and development, by Goh Swee Seang.
16. Opportunities and challenges to e-enable manufacturing enterprises, by Ibrahim Abu Ahmad.

**National Forum on City Development  
(8 September 2003: Kuala Lumpur)  
HT371 NFCD**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic & Leadership Institute, Khazanah ASLI, 1718 Jalan Ledang, Off Jalan Duta, 50480 Kuala Lumpur.

1. Welcome remarks, by Dato' Jeffrey Ng Tiong Lip.
2. Engineering a city of the future, by Abang Abdullah Abang Ali.
3. Towards making Kuala Lumpur the most livable city: finding the right tune, by Mohamad Nazri Jaafar.
4. Towards making Kuala Lumpur the most livable city: finding the right tune, by Asiah Abdul Rahim.
5. How to enhance the city living environment, by Tan Seng Giaw.
6. Designing for an integrated urban environment, by Koh-Lim Wen Gin.
7. Kuala Lumpur towards a world class city, by Hamzah Jusoh.
8. World class city planning and international best practices: factors contributing to the creation of a good city, by Ahmad Jefri Clyde.
9. Making Kuala Lumpur a tourism-friendly city: key issues and priorities, by Tunku Dato' Seri Iskandar bin Tunku Abdullah.
10. Making Kuala Lumpur a tourism friendly city: key issues and priorities, by Cheah Swee Hee.
11. Working together for efficient and effective city governance: valuable inputs to DBKL, by Bishan Singh.
12. Working together for efficient and effective city governance: valuable inputs to DBKL, by Dato' Dell Akbar Hyder Khan.

**Conference on Human Rights and the  
Administration of the Law  
(9-10 September 2003 : Kuala Lumpur)  
D14 KF5934.24 C7CHRAL**

**Lokasi: Perpustakaan Undang-Undang**

Penganjur : Suruhanjaya Hak Asasi Manusia Malaysia, 29<sup>th</sup> Floor, Menara Tun Razak, Jalan Raja Laut, 50350.

1. Administration of Justice : Time for a Paradigm Shift?, by Abdul Hamid Haji Mohamad.
2. Fair Trial Procedures, by Ng Francis Aik Guan.
3. The Judiciary and the Universal Declaration of Human Rights, by C. Valera Quisumbing.
4. Human Rights Advocacy in Court, by Raja Aziz Addruse.
5. Arrest, by Ramli Mat Arshad.
6. The Judiciary and the Universal Declaration of Human Rights, by Gillian Triggs.
7. Human Rights and the Judiciary, by J. S. Verma.
8. Human Rights and Law Enforcement, by Wu Min Aun.
9. Custody and Remand, by Zaki Abdul Wahab.

**Seminar Gated Community Schemes  
(15<sup>th</sup> September 2003 : Kuala Lumpur)  
KT D35 KF5935.73 T3SGCS**

**Lokasi: Perpustakaan Undang-Undang**

Penganjur: Kementerian Sumber Asli dan Alam Sekitar, Bahagian Pentadbiran & Kewangan, Tingkat 13 & 14, Wisma Tanah, Jalan Semarak, 50574 Kuala Lumpur.

1. An Outline of Surveying in the Strata Development Process in Western Australia, by Ken Alexander.
2. Overview of Community Titles – The Development of Community Schemes in Malaysia, by Azimuddin Bahari.
3. The Application of Strata Concepts for Community Titles : A Western Australian Perspective, by Charles Noble.
4. Gated Communities – The Concept and Vision, by Bernard Tan.
5. Gated Community Titles : A Land Surveyor's Perspective, by Toh Swee Eng.

**Seminar Antarabangsa  
Kesusasteraan Asia Tenggara  
(Ke-3: 22-25 September 2003: Kuala Lumpur)**

**PL3508 SAKAT**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Dewan Bahasa dan Pustaka,  
Peti Surat 10803, 50926 Kuala Lumpur.

**Vol. I**

1. Sastera Melayu: mencari kesinambungan dalam tradisi, oleh Amin Sweeney.
2. Pemeliharaan dan pemuliharaan kesusasteraan tradisional dalam zaman teknologi maklumat dan komunikasi, oleh Dato' Zawiyah Baba dan Jamilah Mohd. Sir.
3. Pemeliharaan dan pemuliharaan kesusasteraan tradisional dalam zaman teknologi maklumat dan komunikasi (Lampiran), oleh Dato' Zawiyah Baba dan Jamilah Mohd. Sir.
4. CD interaktif sebagai wadah penyampaian ilmu, oleh Noriah Mohamed.
5. Dealing with paradox: shifting gender roles in modern Southeast Asian Literature, by Teri Shaffer Yamada.
6. Strukturalisme mitos China: satu analisis teori Vladimir Propp, oleh Paitoon M. Chaiyanara.
7. The changing image of Britain in traditional Malay literature, by Ben Murtagh.
8. Tradition and modernity – the continuity in Vietnamese literature, by Bui Khanh The.
9. Kehadiran unsur-unsur lama dalam genre moden, oleh Ali Haji Ahmad dan Siti Hajar Che Man.
10. Sastera tradisional dalam pembinaan teori sastera, oleh A. Rahman Napiah.
11. Motif fitnah dalam karya sastera Melayu tradisional, oleh Haron Daud.
12. From traditional literature to contemporary poetry: a stream of Thai worldviews, by Duangmon Chitchamnong.
13. Pasca-modernisme dan kecenderungan neotradisionalisme di kalangan pengarang baru, oleh Noriah Taslim.

14. Kesusasteraan Melayu tradisional dalam abad ke-21: cabaran dan harapan, oleh Siti Hawa Haji Salleh.

**Vol. II**

1. Syair Siti Zubaidah Perang Cina – a feminist plot or a cosmopolitan mystery, oleh Christine Campbell.
2. Nabi Wadon: a book of women from eighteenth-century Java, oleh Wendy Mukherjee.
3. Kesusasteraan tradisional dalam kurikulum sekolah, oleh Sharifah Maimunah Syed Zin.
4. Prosa Melayu klasik dalam kurikulum sekolah: tumpuan kepada teks-teks antologi Komsas, oleh Mohammad Nor Haji Salleh dan Harun Jaafar.
5. Sastera sebagai dokumen social: satu interpretasi terhadap Syair Peperangan Aceh, oleh Jelani Harun.
6. Rethinking philological task: the case of Babad Pamijahan, by Tommy Christomy.
7. Traditional literature and national identity, by U Myo Thant.
8. Dramatic and visual text of traditional Malay theatre, by Mohamed Ghouse Nasuruddin.
9. Traditional literature and national identity case study: Khmer traditional literature, by Ith Sothea.
10. Kesusasteraan Brunei tradisional: peranan dan sumbangannya dalam masyarakat Brunei masa kini, oleh Ampuan Haji Brahim.
11. Sociological readings of classical Malay literature: possible contribution to the sociology of religion of Malays of Southeast Asia, by Azhar Ibrahim Alwee.
12. Tradisi dan perubahan: beberapa karya terpilih Malaysia, oleh Awang Azman Awang Pawi.
13. Kaba dan dialog antara (keter)ikatan (kepada) tradisi dan (keter)tarikan (kepada) gerak moden, oleh Umar Junus

14. Unsur-unsur tradisi, baru dan asing dalam pembentukan novel Malaysia dan Indonesia, oleh Haji A. Wahab Ali.
15. Literature as law: the case of pre-colonial Javanese texts, by Mason C. Hoadley.
16. Functions for the literary works of art, by Muhammad Haji Salleh.

**International Healthcare  
Conference 2003**

**(11<sup>th</sup>: 25-27 September 2003: Petaling  
Jaya)**

**RA422 IHC 2003**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Association of Private Hospitals of Malaysia, Suite 50, 4<sup>th</sup> Floor, Pantai Medical Centre, 8 Jalan Bukit Pantai, 59100 Kuala Lumpur.

1. Malaysia's experience with paperless and filmless hospitals, by Dato' A. Jai Mohan.
2. IT consolidation for the healthcare industry, by David Triggs.
3. Medical informatics standards in the Ministry of Health, by Datin S. Selvaraju.
4. Infrastructure and architecture: open framework to minimize risks, by Yu Yi.
5. Business continuity: new risks, new imperatives and a new approach, by Wong H. T.
6. Funding & reimbursement – data requirements, an insurer's perspective, by Nirmala Menon.
7. National health care financing mechanism, by Rohaizat bin Yon.
8. Managing IT and data requirements across hospitals: data transfer and sharing, by Hari Gunasingham.
9. Managing IT and data requirements across hospital groups, by Foo Mei Ling.
10. Managing IT and data requirements across hospital groups, by Barry S. Leithhead.
11. Risks in the healthcare industry – are there any different from other industries?, by Petrus Gimbad.
12. Quality assurance programs: what role do and should, they have in risk management?, by Leonard Payne.
13. Are your doctors safe to practice? Code of Ethics & Credentialing Best Practices, by Ravindran Jegasothy.
14. Best practice in nursing: the importance of documentation, by Nik Safiah Nik Ismail.
15. Best practices in human capital management and staff health, by Moses Teh.
16. The use of expert 2<sup>nd</sup> opinions in pathology (abstract), by Shalini Kumar.
17. Designing for safety, by Chiam Tat Hong.
18. Risk management: a perspective from the insurance industry, by Sonny S.H. Tan.
19. Fire hazards of medical equipment operating in oxygen-enriched atmospheres, by Brian de Francesca.
20. Strategic enterprise-wide risk management, by Margaret Chin.
21. Managing human capital, by E. Sivanandan.
22. Health technology assessment – choosing equipment wisely, by S. Sivalal.

**Science Conference of the Islamic  
Academy of Sciences**

**(13<sup>th</sup>: 29 September – 2 October 2003:  
Kuching, Sarawak)**

**HD9502 I742SCIA**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Islamic Council of Sarawak, Kuching, Sarawak.

1. Sustainable energy development in Islamic countries, by Naim Hamdia Afgan.
2. Sustainable use of biomass energy in Turkey, by Munir Ozturk, Mehmet Ergin and Mahir Kucuk.
3. Nuclear energy for the future, by Iqbal H. Qureshi.
4. The role of small and medium sized reactors in developing countries, by Resat Uzmen.



5. Energy strategies for the Muslim ummah, by Ishfaq Ahmad.
6. Natural gas: a commodity that is changing the face of Qatar, by Ibrahim Saleh Alnaimi.
7. Energy research for development: petroleum exploration in the Senegal Basin, by Oussaynou Fall.
8. Sustainable forest management: an update, by Salleh Mohd. Nor and Michael V. Galante.
9. Ground rules for gainful interaction between science and (Revealed) religion for the future of humanity, by M.M. Qurashi and S.M. Jafar.
10. Future science needs a more comprehensive framework, by Mehdi Golshani.
11. Harnessing science and technology for development in the K-economy, by Tan Sri Datuk Omar Abdul Rahman.

**Seminar on Constitutionalism,  
Human Rights and Good Governance  
(30 September – 1 October 2003 : Kuala Lumpur)  
KT D14 KF5934.22 SCHRGG)  
Lokasi : Perpustakaan Undang-Undang**

Penganjur : LexisNexis and Malayan Law Journal Sdn Bhd., Level 12A, (Tower 2) Kelana Brem Tower, Jalan SS7/15 (Jalan Stadium) 47301 Kelana Jaya, Selangor.

1. Emergency Powers and Enforcement of Constitutional Rights, by Abdul Aziz Bari.
2. Challenges on the International Front – Constitutional Issues in the War Against Terrorism, by Shad Saleem Faruqi.
3. Human Rights : Incorporating International Laws into the Present System, by Gopal Sri Ram.
4. Freedom of Speech, Communication and the Press, by Harun Mahmud Hashim.
5. National Security Considerations Under Internal Security Act 1960 – Recent Developments, by Mohamed Dzaidin Haji Abdullah.

**National Think Tourism Summit  
(2-3 October 2003: Kuala Lumpur)  
G155 M4NTTS**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Asian Strategic & Leadership Institute, Khazanah ASLI, 1718 Jalan Ledang, Off Jalan Duta, 50480 Kuala Lumpur.

1. Making the quantum leap in tourism – everyone's role to make Malaysia the destination of choice (Keynote address), by Dato' Paduka Abdul Kadir bin Haji Sheikh Fadzir.
2. Revitalizing the tourism & hospitality industry: defining the way forward, by Tunku Dato' Seri Iskandar bin Tunku Abdullah.
3. Revitalizing the tourism & hospitality industry: defining the way forward, by Tan Boon Lee.
4. Redefining Malaysia's tourism image: what sort of image and competitive positioning we should portray, by Charles Cadell.
5. Redefining Malaysia's tourism image, by Mark J. Stradling.
6. Role of airlines and hotels in tourism development and promotion – smart partnership for tourism growth, by Dato' Ahmad Fuaad Dahlan.
7. Role of airlines and hotels in tourism development and promotion – smart partnership for tourism growth, by Jean Jacques Kiefer.
8. Making Malaysia a shopping destination, by Dato' Syed Amin AlJeffri.
9. Making Malaysia a shopping destination, by Chin See Keat.
10. Making Malaysia an international shopping destination, by Mohd. Rosly Selamat.
11. An assessment of Malaysia's sports tourism, vision and prospects, by Kurt Svrcula.
12. Sports tourism, by Christine Mary Lim.
13. Strategic marketing and promotion of Malaysian tourism: key success factors, by Tengku Datuk Zainal Adlin.

14. Strategic marketing and promotion of Malaysian tourism: key success factors, by Mirza Mohammad Taiyab.
15. Creative tourism: how Malaysia can stand above others as a destination of choice, by Dato' Maznah bte Mazlan.
16. Creative tourism: how Malaysia can stand above others as a destination of choice, by Dionysius S.K. Sharma.
17. Think tourism, think Malaysia – innovating new products, by Kurt Svrcula.
18. Role of associations in developing tourism and how such associations can enhance professionalism, by Jimmy Leong Wie Kong.
19. Role of associations in developing tourism and how such associations can enhance professionalism, by Anthony Wong.
20. The role of national associations in developing human resources: the tourism sector, by Raymond Ramesh Sagaram.
21. Boosting inbound tourism: seeking new sources of growth, maximizing existing markets, by Dato' Chua Soi Lek.
22. Seeking new sources of growth, maximizing existing markets, by Bernard Kee.
5. Aspek bahasa Melayu di kawasan Timur Laut, oleh Nik Safiah Abdul Karim.
6. Malaysian and Islamic people in Vietnam, by Nguyen Tan Dac.
7. The Islamic Cham in Vietnam, by Phu Van Han.
8. Chamic-Melayu culture and language in Vietnam, by Phu Van Han.
9. Pembinaan dan pengembangan bahasa Melayu di Thailand Selatan, oleh Worawit Baru @ Hj. Ahmad Idris.
10. Masyarakat Melayu di Thailand, oleh Ahmad Omar Chapakia.
11. Dasar Siamisasi: tergugatnya identiti Melayu di Narathiwat, oleh Nik Abdul Rakib Haji Nik Hassan.
12. Dialek Melayu di kawasan Wilayah Satu Selatan Thailand, oleh Ruslan Uthai.
13. Peradaban Melayu Wilayah Timur dari sudut pandangan sastera, oleh Syed Othman Syed Omar.
14. Bunga Rampai mewangi dalam memuji Nabi, nukilan puisi berbahasa Jawi, pungutan tulisan `Ulama Kelantan dan Pattani, oleh Haji Abdullah Zaidi Hassan.
15. Percetakan dan penerbitan buku Melayu di Kelantan (1901-1975), oleh Mohamad b. Mahmud.
16. Pendidikan di kalangan masyarakat Islam di kawasan Timur Laut: satu pengamatan khusus di Terengganu sebelum abad ke-20 Masihi, oleh Anwar Zainal Abidin.
17. Kesenian rakyat Pantai Timur: manifestasi akar budaya masyarakat Melayu, oleh Ismail bin Yusof.
18. Terengganu dari perspektif budaya dan pemikiran, oleh Mohd. Yusof Abdullah.

**Kolokium Peradaban Melayu Kawasan Timur Laut**

**(Ke-2: 3-5 Oktober 2003: Kuala Terengganu)**

**DS523.4 M35KPMKT**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Dewan Bahasa dan Pustaka Wilayah Timur, Peti Surat 66, 15720 Kota Bharu, Kelantan Darul Naim.

1. Timur laut dalam konteks globalisasi sejarah dan semasa, oleh Mohamad Abu Bakar.
2. Terengganu: Benteng terakhir Melayu-Islam, oleh Nik Anuar Nik Mahmud.
3. Terengganu dalam catatan King Chulalongkorn.
4. Seni tradisional Pantai Timur: persoalan keindahan dan tradisi dalam konteks pemayaan dan keswarjagatan, oleh Ismail Abdullah.

**National Accountants Conference  
(6-7 October 2003: Petaling Jaya)  
HF5603 NAC 2003**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Malaysian Institute of Accountants, Dewan Akauntan, No.2, Jalan Tun Sambanthan 3, Brickfields, 50470 Kuala Lumpur.

1. An Odyssey to the top of Everest, by Jamling Tenzing.
2. Cost control with flying colours, by Tony Fernandes.
3. Meeting challenges, changing attitudes talk, by Dato' Lawrence Chan Kum Peng.
4. The investor's mind of Sun Tzu, by Foo Check Teck.
5. The Fish philosophy, by Jimmy Tan.
6. Demutualisation of Kuala Lumpur Stock Exchange, by Azran Osman-Rani.
7. The impact of globalisation on the Malaysian economy, by Mahani Zainal Abidin.
8. Issues & challenges of measuring & managing performance, by John Petty.
9. Business Re-enterprise, by Ilan Kogus.
10. E-mail versus Snail mail, by Shirley Taylor.
11. Enterprise software adoption in the SMB market, by Sun Whye Mun.
12. Doing business in China, by Deng Liyang.
13. Competition policy – bane or boon, by R. Sivanason.
14. Intellectual property rights: issues and challenges, by Chee Yoke Ling.
15. Estate planning and legacy management, by Sudirman bin Masduki.
16. Environmental reporting, by Roger Adams.
17. Issues of convergence with international financial reporting standards, by Nordin Mohd. Zain.
18. Implementing accrual accounting in the public sector, by Colin Murphy.
19. Forum on Practice Review, by Beh Tok Koay.
20. Role of the Chartered Accountant in ERP2 selection & implementation, by Chee Chong Hwa.
21. Enterprise governance, by David Abbott.

**Wacana Minda Melayu  
(7-9 Oktober 2003: Kuala Lumpur)  
DS595.2 M2WMM**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Bahagian Sains Sosial dan Kemanusiaan, Jabatan Penerbitan, Dewan Bahasa dan Pustaka, Peti Surat 10803, 50926 Kuala Lumpur.

1. Sosioekonomi Melayu: analisis pencapaian matlamat DEBN dan DPN untuk membasmi kemiskinan dan pembentukan masyarakat perdagangan dan perindustrian bumiputera, oleh Chamhuri Siwar.
2. Pencapaian bangsa Melayu dalam bidang psikiatri: pengalaman 30 tahun (1973-2003), oleh Mohamed Hatta Shaharom.
3. Pembabitan bangsa Melayu dalam bidang angkasa lepas, oleh Ahmad Sabirin Arshad.
4. The Malays and the challenges of globalisation, by Tan Sri Abdullah Ahmad.
5. Sekularisme dalam minda Melayu, oleh Datuk Syed Othman Alhabshi.
6. Cabaran politik Melayu, oleh Ahmad Atory bin Hussain.
7. Transformasi budaya, peribadi dan minda Melayu, oleh Wan Hashim Wan Teh.
8. Kelangsungan politik Melayu, oleh Zambry Abd. Kadir.
9. Jatidiri Melayu dalam politik: suatu tinjauan awal, oleh Ahmad Fawzi Mohd. Basri, Abdul Rahman Abdul Aziz dan Mansor Mohd. Noor.
10. Kerangka keilmuan tamadun Melayu: satu cerminan ketamadunan, oleh Wan Mohd. Nor Wan Daud.
11. Minda Melayu dalam kesusasteraan Melayu tradisional, oleh Hassan Ahmad.
12. Pemikiran adab ketatanegaraan Kesultanan Alam Melayu: keharmonian hubungan raja dengan rakyat, oleh Jelani Harun.
13. Ruang, sekitaran, dan bidang peradaban: satu penggambaran berasaskan bahasa, oleh Asmah Haji

Omar.

14. Islam dalam mempengaruhi pemikiran Melayu, oleh Abdul Monir Yaacob.
15. Minda Melayu – satu tafsiran, oleh Datuk Zainal Kling.

**Pertemuan Budayawan BIMP-EAGA  
(Ke-II: 9-10 Oktober 2003: Kuching)  
PL5098 PBBIMPE**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Dewan Bahasa dan Pustaka Cawangan Sarawak, Jalan Tun Datuk Patinggi Haji Abdul Rahman Yaakub, Petra Jaya, 93050 Kuching, Sarawak.

1. Gendang Melayu Sarawak: satu pembicaraan dari perspektif tradisi seni dan hubungannya dengan social dan ekonomi, oleh Abang Patdeli bin Abang Muhi al-Haj.
2. Memperkukuhkan pertumbuhan tradisi sastera Melayu di Wilayah BIMP-EAGA, oleh Jasni Matlani.
3. Puisi Melayu tradisional: cabaran dan peranannya dalam era globalisasi, oleh Harun Mat Piah.
4. Intertekstualiti mantera dan puisi-puisi tradisional: suatu gambaran akar umbi pemikiran Melayu, oleh Rosnani Ripin.
5. MAMANDA: dari realitas tradisional ke kesenian populer, oleh Jarkasi.
6. Fungsi mantra dan ungkapan tradisional Banjar dalam masyarakat Banjar, oleh H. Syarifuddin R.
7. Wajah cerah kurun pantun, oleh Muhammad Haji Salleh.
8. Tradisi kesusasteraan Kadazandusun di celah-celah Wilayah Bimp-Eaga, oleh Asmiaty Amat dan Lokman Abdul Samad.
9. Seni sastra sebagai produk budaya dan Wisata: pengalaman Banjarmasin, oleh H. Amanul Yakin.
10. Sastera tradisi etnik Sarawak: sumbangan terhadap kesusasteraan kebangsaan, oleh Jeniri Amir.
11. Pemugaran tradisi sastera: perspektif Sarawak dalam BIMP EAGA, oleh Awang Azman Awang Pawi.
12. Memugar dan membina tradisi sastera di negeri Sarawak, oleh Haji Hamzah

Hamdani.

13. Pembinaan, pengembangan dan pelestarian tradisi sastera dan budaya: pengalaman GAPENA, oleh Zainal Abidin Borhan.
14. Membangun "Otosentrisitas Serantau" guna memperkukuh hubungan sosial-ekonomi, oleh Chairil Effendi.
15. Sastera dan budaya dalam konteks pengukuhan hubungan ekonomi dan sosial, oleh Datuk Sapawi Hj. Ahmad.
16. Sekilas pandang sastera tradisional Brunei, oleh Haji Hashim bin Haji Abd. Hamid.
17. Mengembalikan kegemilangan kota sebagai pusat perkembangan budaya, oleh Adi Badiozaman Tuah.
18. Resolusi Pertemuan Budayawan Serantau BIMP-EAGA.

**CAPAM Malaysia  
High Level Seminar 2003  
(7-10 October 2003: Kuala Lumpur)  
JA35.5 CMHLS**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Commonwealth Association for Public Administration and Management (CAPAM).

1. Welcome remarks, by Hon. Jocelyne Bourgon.
2. Governance and development (Keynote address and Opening), by Dato' Seri Abdullah bin Haji Ahmad Badawi.
3. Challenges of new trade regimes, by Datuk Abdul Razak Hj. Ramli.
4. Challenges of new technologies, by M. Ghazie Ismail.
5. e-Government in the UK: some lessons learnt, by Mavis McDonald.
6. Challenges of new technologies, by Datin Hajah Nazariah Mohd. Khalid.
7. Challenges of the changing nature of citizen expectations, by Michael Wintringham.
8. Challenges of the changing nature of citizen expectations, by Eddie Teo.
9. Citizen involvement – the Australian experience, by Andrew Podger.

10. Challenges of changing nature of citizen expectations, by Datuk Mohamad Shaid Mohd. Taufek.
11. Challenge of citizen's expectations, by P.I. Suvrathan.

**International Symposium on Arts,  
Culture and Peace: The Role of Women  
(10-12 October 2003:  
Genting Highlands)  
NX180 S6ISACP**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: World Chinese Women Association, Pusat Dagangan Phileo Damansara II, 705, Block A, No.15, Jalan 16/11, Off Jalan Damansara, 46350 Petaling Jaya, Selangor Darul Ehsan.

1. Welcome speech, by Dato' Dr. Ng Yen Yen.
2. The Malaysian salad bowl – harmony in differences, by Dato' Ng Yen Yen.
3. How to advance Chinese culture: moving towards unity (abstract), by Susie Chiang Su Hui.
4. The unity of arts and culture (abstract), by His Mu-Jung.
5. The colour of good food (abstract), by Eugene Chen.
6. Modern media, culture and peace (abstract), by Sally Wu Hsiao Li.
7. Pop culture as a vehicle for peace (abstract), by Wu Chuan-Yu.
8. Young people's responsibility in the process of promoting cultural art (abstract), by Sang Lan.
9. Art for the sake of art?: a women's perspective, by Solungga Liu.
10. Arts and culture for peace: the Malaysian model, by Dato Ng Yen Yen.
11. Bringing the two worlds together (abstract), by Mew Chang Tsing.
12. Arts & culture for peace: the Malaysian model, by Sandra Sodhy.

**MPS Pharmacy  
Scientific Conference 2003  
(10<sup>th</sup> – 12 th October 2003: Selangor)  
QV704 PSC 2003  
Lokasi: Perpustakaan Perubatan**

Penganjur: Universiti Kebangsaan Malaysia, 43650 Bangi, Selangor and Malaysian Pharmaceutical Society and Ministry of Health Malaysia.

1. Herbal medication: use and misuse, by Ibrahim Jantan.
2. Standardisation of herbal medicines – update on the development, by Jaafar Lassa.
3. Commercialisation of herbal medicines: a pharmacist's perspective, by N.L. Phang.
4. The current pharmaceutical technology syllabus in the school of pharmacy in Malaysia, by Saringat baie.
5. Joint Diploma/Certificate programme among local universities, by Abu Bakar Abdul Majeed.
6. The rationale of the pharmacokinetic and pharmacodynamic model of cilostazol in humans, by K. I Kwon.
7. Genotyping of HBV using pre-s amplicon restriction pattern in Malaysian isolates, by K.Y. Wong.

**Map Asia 2003 Conference  
(13-15 October 2003: Kuala Lumpur)  
G70.215 A78MAC**

**Lokasi: Perpustakaan Peringatan Za'ba**

Penganjur: Malaysian Centre for Remote Sensing, No.13, Jalan Tun Ismail, 50480 Kuala Lumpur.

1. Potentials of geodatainfrastructures for agriculture, by Olaf Nolle.
2. Conformity analysis of cotton crop using remote sensing and GIS, by N. Ramarao.
3. GPS-aided-INS for mobile mapping in precision agriculture, by Khurram Niaz Shaikh, Abdul Rashid bin Mohammd Shariff, Hishamuddin Jamaluddin and Shattri Mansoor.
4. Producing probability maps to assess risk of exceeding critical threshold value of soil EC using geostatistical approach, by Suresh Tripathi.
5. Fuzzy algorithm for 3d bathymetry simulation from TOPSAR polarized data, by Maged Marghany and Mohd. Lokman Hussien.

6. Evaluation of conventional digital camera scenes for thematic information extraction, by M.Z. Matjafri and K. Abdullah.
7. Topographic mapping from interferometric SAR data is becoming an accepted mapping technology, by M. Lorraine Tighe.
8. Fire – ENSO relations in the S.E. Asia: a remote sensing perspective, by Athanassios Zoumas, Martin Wooster and George Perry.
9. Remote sensing based drought information system for Palar and Thamiravaruni Basins using GIS, by G. Ravikumar, J. Prakashvel, M. Krishnaveni and M. Kaamegam.
10. An appropriate GPS technology for landslide monitoring at East-West Highway, Perak, Malaysia, by Khamarrul A.R. and Wan Aziz W.A.
11. Advanced mineral resources information system (M.R.I.S v 2.0) using remote sensing and GIS inputs, by Abhishek Kumar Ayachi.
12. GIS – tool for simplifying the collection management system in banks and financial service organisations, by P.K. Panigrahi, P.Vijay Sagar and P. Ronald Raajesh.
13. Designing an integrated enterprise model to support partnerships in the geo-information industry, by M. Mostafa Radwan, Liliana Alvarez, Richard Onchaga and Javier Morales.
14. Establishing a global algorithm for water quality mapping from multi-dates images, by M.Z. Matjafri, K. Abdullah and M.N.A. Bakar.
15. Sustainable development in mountain ecosystem at watershed level – a geospatial approach, by P.K. Patanjali and P.K. Joshi and K.K. Das.
16. Use of similarity transformations to improve GPS heighting, by M.N. J.P. Vella.
17. Geospatial interoperability via the web: supporting land administration in Kuala Lumpur, by Sanphet Chunitipaisan, Philip James, David Parker, Zainal Abdul Majeed and Simon Abeie.
18. A comparison of sub-pixel and maximum likelihood classification of landsat ETM+ images to detect illegal logging in the tropical rain forest of Berau, East Kalimantan, Indonesia, by Santosh P. Bhandari and Yousif Ali Hussin.
19. Computing percentage of geographical area based on aerial image, by E.C. Tan and D. Xiao.
20. Estimation of forest parameters through fuzzy classification of TM data, by Maisam Toosi and M.J. Valadan Zouj.
21. Application of geoinformatics in natural resource management at micro level, by V. Madhava Rao and R.R. Hermon.
22. Sunderban a GIS approach, by Anit Ghose.
23. Object-oriented classifier for detection tropical deforestation using LANDSAT ETM+ IN Berau, East Kalimantan, Indonesia, by Cui Yijun and Yousif Ali Hussin.
24. Airborne LIDAR surveys – an economic technology for terrain data acquisition, by Rajean Simard, Pierre Belanger, Mohamed Razali Mohamed and Mohd. Asbi Othman.
25. Emerging trends in mapping using LIDAR and digital camera systems, by Donald E. Wicks.
26. LIDAR mapping and analysis systems: A GIS-based software tool for LIDAR data processing, by Raul Abdul Rauf Campos-Marquetti.
27. Computing percentage of geographical area based on aerial image, by E.C. Tan and D. Xiao.
28. Surface area processing in GIS, by Sandeep N. Kundu, Biswajeet Pradhan.
29. Developing wireless GIS: using Java and XML technologies, by Hossein Mohammadi, Ali A. Alesheikh and Mehrnoosh Ghorbani.
30. Generating Online map for Skudai using the Minnesota Map Server, by Boonheng Beh and Alias Abdul Rahman.
31. Establishing a global algorithm for

- water quality mapping from multi-dates images, by M.Z. Matjafri, K. Abdullah and M.N.A. Bakar.
32. A multi-criteria approach in designing bicycle tracks, by Suja Thambiraj and Weng-Tat Chan.
  33. Developing of spatial information system for transportation planning of Calicut urban area, by M.V.L.R. Anjaneyulu, O. Prahallada Reddy and B.N. Nagaraj.
  34. Logistics management and spatial planning for solid waste management system using Geographic Information System, by Aurobindo Ogra.
  35. A route to societal GIS? – geospatial web services, by Winnie S.M. Tang and Jan Robert Selwood.
  36. Implementing Internet GIS with Java based Client / Server environment, by M.N. Babu.
  37. 3D terrain visualization for WEB gis, by Chao Zhu, Tan Eng Chong and Tony Kai Yun Chan.
  38. Data sharing system for E-government – IIMS solution, by Kenji Endo and Fuhu Ren.
  39. Land use temporal changes: a comparison using GIS analysis and statistical analysis on the impact of water quality at Langat River Basin, Malaysia, by Hafizan Juahir, Sharifuddin M. Zain, M. Nazari Jaafar, Zainal A. Majeed and M. Ekhwan Toriman.
  40. GIS application in evaluating land use-land cover change and its impact on hydrological regime in Langat River Basin, Malaysia, by Noorazuan M.H., Ruslan Rainis, Hafizan Juahir, Sharifuddin M. Zain and Nazari Jaafar.
- National Conference of Paediatric Orthopaedic Society of India (10th: 21-22 February 2004: Allahabad) WS270 NCPOSI 2004**  
**Lokasi : Perpustakaan Perubatan**
- Penganjur : Paediatric Orthopaedic Society of India, Christian Medical College, Vellore, India.
1. Degenerative scoliosis with stenosis – do we fuse? If so, how long?, by Dilip K. Sengupta.
  2. Early mobilization protocol after surgical treatment of femoral shaft fractures in children – innovative policy and results, by Noam Bor, Yoseph Salameh and Basil Kaufman.
  3. Management options in congenital scoliosis, by Ashok N. Johari.
  4. PEDFP : Iatric fractures, by Noam Bor.
  5. Physeal injuries, by K. Vinodh.
  6. Post infective long bones defects, by S.K. Saraf.
  7. POTENTFP : IAL applications of stem cell therapy in PAEDFP : Iatric orthopedics, by James H.P. Hui.
  8. The human genome project and its impact on clinical practice, by Madhulika Kabra.
  9. The Ilizarov treatment of hypertrophic nonunion and mal-union of fractures with a retained intramedullary nail – report of 5 cases, by Noam Bor.
  10. Stabilization of neuromuscular scoliosis in Duchenne muscular dystrophy – pelvic vs lumbar fixation and long-term follow-up, by Dilip K. Sengupta and S. Hossain Mehdian.
  11. A new approach to congenital pseudarthrosis of TIBFP : IA (CPT), by R.A. Agrawal and Anuj Kr. Jain.
  12. A RELFP : Reliable & valid method of assessing the amount of deformity in the congenital clubfoot deformity, by Shafique Pirani, David Hodges and Floyd Sekeramayi.
  13. Changes in tarsal anlagen during manipulation & casting of clubfoot with the Ponseti method : a MRI study, by Shafique Pirani and David Hodges.
  14. Clubfoot correction in infants-experience with the Ponseti technique, by S. Sarup.
  15. Complete talar mobilization in surgery of rigid clubfeet – our experience, by Rajeev Thakural and Ramani Narasimhan.
  16. Congenital dislocation of knee – facts and myths, by Premal V. Naik.
  17. Congenital muscular torticollis, by S. Sengupta and Saw Aik.
  18. Correlation between forefoot adduction & hindfoot varus in children with clubfeet treated with Ponseti's method, by Taral Nagda, Shailendra Telang and Vikas Trivedi.
  19. Correction of foot deformities in dysplastic syndromes, by Renjit A. Verghese and Benjamin Joseph.

20. Dysplastic diseases hip treated by open reduction and capsular reinforcement – an overview, by N.K. Das.
21. Easy approach to mild / moderate CTEV, by H.S. Verma.
22. Modified Miyaki procedure for open reduction of the hip – a preliminary report, by Sivaramakrishna and Risha Madhuri.
23. Non-union in osteogenesis imperfecta, by Vineet Agarwal and Benjamin Joseph.
24. Outcome evaluation in clubfoot, by Sandeep Munshi, Renjit A. Verghese and Benjamin Joseph.
25. Outcome evaluation of clubfoot treatment using International Clubfoot Study Group (ICFSG) CRITERFP : IA, by Alaric Aroojis.
26. Role of MRI as a preoperative DFP : diagnostic tool in DDH, by Harsimran Singh, Shuvendu Prosad Roy and Paramjeet Singh.
27. Rotation fasciocutaneous flap for neglected clubfeet – a new technique, by Vikas Trivedi, Alaric Aroojis, Harold D'Souza and M.G. Yagnik.
28. Significance of radiographic angle measurements in evaluation of congenital club foot treated with postero-medfp : IAL soft-tissue release, by S.S. Gill, Ramesh K. Sen and Prabhudev Prasad .
29. The mirror foot – management of five cases, by Vineet Agarwal, Glesson Rebello, Narasimha Rao KL, Renjit A. Verghese and Benjamin Joseph.
30. Treatment of congenital pseudoarthrosis of TIBFP : IA by I lizarov technique, by Rutam Kulkarni.
31. Trends in the management of idiopathic clubfoot – analysis of a survey of 40 POS (Paediatric Orthopaedic Surgeons from three countries), by Benjamin Joseph and Gleeson Rebello.
32. Triple arthrodesis – a retrospective assessment / for equino varus deformity in neglected club foot/ paralytic deformity, by Manishi Bansal and Bhasker Banerji.
33. Arthritis of large treatment of inadequately treated septic a joints in infants – our experience, by Ramani Narasimhan.
34. Changing epidemiology of neonatal septic arthritis, by Sanjay Yadav, Shantanu Deshpande and Taral Nagda.
35. Neonatal bone and joint infections : analysis of risk factors, by Atul Bhaskar.
36. Acute traumatic FP : spinal cord injury in children (preliminary report of 29 cases), by Navnendra Mathur.
37. C1-C2 facet screws in PAEDFP : IATRIC patients, by Mulpuri K., Reilly C.W., Tredwell S.J. and Choit R.L..
38. Improved survival in patients with scoliosis secondary to Duchenne muscular dystrophy : the role of FP : spinal surgery and nocturnal ventilation, by J.S. Mehta, M. Eagle, M.J. Gibson, K.M. Bushby, J.P. Bourke and R. Bullock.
39. Osteoblastoma of the FP : spine in children – a report of three cases, by Vijay Sriram and K. Sriram.
40. Sternal split approach to cervical thoracic junction, by Mulpuri K., Tredwell S.J., LeBlanc J.G., Reilly C.W., Sajahal V. and Choit R.L.
41. A new design of stainless steel flexible nails (N-nails) for femoral shaft fractures of children, by Navin N. Thakkar.
42. Review of comparative analysis of close reduction with cross pin fixation and manual reduction with POP in TT of SIC # humerus in children, by S.K. Singh.
43. Closed intramedullary K-wire fixation of femoral shaft fractures in children, by Rakesh Chandra, O.P. Vishwakarma and S.C. Gaur.
44. Closed reduction and percutaneous kirschner-wire fixation of DIFP : splacedsupracondylar fractures of the humerus in children, by C.M. Badole and Rahul Singh.
45. Comparative study on two methods of percutaneous pin fixation in DIFP : splaced supracondylar fractures of humerus in children, by Agus Iwan Foad, Robert, Saw Aik and Subir Sengupta.
46. Delayed open reduction internal fixation



- of supracondylar fracture in children, by Ebrahim Chaem Hasankhani.
47. Femoral neck fracture in children, by Prottyush Chatterjee, Suhas Bala and Sailendra Bhattacharya.
48. Long arm cast in extension for forearm fractures in children, by Alaric Aroojis, Manoj Singrakhia, Shantanu Deshpande and Kaye Wilkins.
49. Neglected posterior dislocation of elbow in children, by Veeramanjunath, Vrisha Madhuri and Sivaramakrishna P.
50. Neglected supracondylar fractures, 'what to do', by Manoj Mittal.
51. Outcomes of MEDFP : IAL approach to cubitus varus resulting from malunited supracondylar fractures, by Anirban Chatterji.
52. Percutaneous osteotomy for correction of cubitus varus in children, by Taral Nagda.
53. Preoperative planning & modified French osteotomy in cubitus varus deformities, by D.C. Srivastava and S.C. Gaur.
54. Safety and cost management of forearm trauma care – an overview, by G. Kanagaraj and A. Vimaladithan.
55. Supracondylar fractures – crossed or parallel wires?, by Saw Aik, S. Sengupta and Agus Iwan Foad.
56. Treatment of DFP : diaphyseal femoral shaft fracture in children by strapping, by R.C. Gupta and K.K. Gupta.
57. Antenatal MRI, by Sona A. Pungavkar and Deepak Patkar.
58. Biomechanical & biophysiological interpretations of the cubitus varus deformity following supracodylar fractures, by D.C. Srivastava and S.C. Gaur.
59. Clinico radiological evaluation of perthes disease – is surgery needed in all cases?, by Harsimran M.R., S.S. Gill, M.S. Dhillon and Kataria.
60. Efficacy of botulinum toxin-a in cerebral palsy, by Harsharan Singh Oberol and Raju Shamlu.
61. Management of TIBFP : IAL lengthening using Ilizarov apparatus and botox to prevent equines contracture, by Sandip Vyas.
62. Non factor transfusion management of hemophilic synovitis knee in children, by S.K. Saraf and O.P. Singh.
63. Partial transfer of hamstrings for crouch gait in cerebral palsy, by Kunjabasi Wanhjam.
64. Predicting which walking aid cerebral palsied child will need, by Dhiren Ganjwala.
65. Rectus femoris transfer for children with cerebral palsy – a long term outcome, by Saw Aik, Peter A. Smith, Yuddasert Sirirungruan, Chen Shande, Sahar Hassani, Gerald Harris and Ken N. Kuo.
66. Study of post polio residual paralysis around ankle and foot, by Preshit Gaddam, O.P. Sharma and K.R. Patond.
67. Accessory soleus muscle presenting with rigid club foot deformity, a report in 3 feet, by P.N. Gupta and Raj Bahadur.
68. Assessment of clubfoot deformity using Dimeglo's and Pirani's scoring system, by Hailendra Telang, Taral Nagda and Vikas Trivedi.
69. Congenital bilateral pseudo-arthritis of humerus, by Sanjay Yadav, Shailendra Telang and Taral Nagda.
70. Cross-leg sitting test in tarsal coalition, by Atul Bhaskar.
71. Management of CTEV by Ponseti method, by B. Leela Prasa, M. Murali Mohan and K.S. Praveen Kumar.
72. Ponseti's technique – a noble approach to club foot, by R.A. Agrawal and Anuj Kr. Jain.
73. Role of intraoperative radiography in the assessment of resmual deformity in CTEV, by Karanu Karan, Senthil Nathan S. and S.S. Gill.
74. Short term results of Ponseti method for clubfoot, by Dhiren Ganjwala.
75. Spectrum of congenital orthopaedic anomalies in the Department of Orthopaedics, M.G.I.M.S., by Kiran Kumar Mallam, Balvinder Rana and K.R. Patond.
76. Body mass index in infants : predictor for bow legs?, by Atul Bhaskar.

77. Histology study of nerve endings in flava ligament in patients with discopathy, by Raisi and Raj Behadur.
78. Correction of flexion deformity knee in polio by Ilizarov technique, by R.A. Agrawal.
79. Osteotomy treatment for spastic limb deformities, by R.A. Agrawal.
80. Painful hip in children, by Anshuman Dutta.
81. Torticollis – sternomastoid release or lengthening?, by Sengupta and Saw Aik.
82. BIL SCFE – RT. – LT, by Anshuman Dutta.
83. Ilizarov hip reconstruction in children – series of 9 cases, by Nikhil Prakash Agrawal, G.S. Kulkarni and Ruta M. Kulkarni.
84. Management of grossly displaced compound grade-III supracondylar fracture of humerus in children with cross pin fixation-lessons learnt, by Vipul Shah, J.K. Jain, U.B. Yadav and A.N. Vamla.
85. Primary management of idiopathic clubfoot by Ponseti technique, by Nikhil Prakash Agrawal, G.S. Kulkarni and Ruta M. Kulkarni.
86. Remodeling following fracture tibia and fibula in children, by B. John and Amitabh Dwyer.
87. Secondary treatment by McMurry's osteotomy (31-05-02) & hip spica (14-06-02) which also failed, by K. Singh.
88. Septic arthritis of ankle with distal tibial osteomyelitis presenting with calcaneovalgus deformity, by P.N. Gupta.
89. Surgical management of displaced supracondylar fractures of humerus in children : - a prospective study of 33 cases, by Rajesh Kanojla, Alok Sud, Vivek and Akshay.
90. Umex fixture in compound tibia in paediatric group, by K.A. Saindane and N.K. Saindane.
91. Bone block in planovalgus (paralytic), by R.A. Agrawal.
92. Ilizarov technique in equinovarus (CP), by R.A. Agrawal.
93. Management of adolescent acetabular dysplasia and hip subluxation, by Alaric Aroojis.
94. Role of the peri-acetabular osteotomy (PAO) in management of acetabular dysplasia in DDH, by Alaric Aroojis.
95. What is the diagnosis in femur? How to manage?, by P.N. Gupta.
96. Case – 1, by Manoj Mittal.
97. Gap pseudoarthrosis of radius, by S.K. Saraf and Nag Kiran.
98. Strategies for management of complete loss of femoral head following neonatal hip sepsis, by Alaric Aroojis, Rujuta Mehta and M.G. Yagnik.
99. What is the diagnosis? What should be done?, by P.N. Gupta.
100. Post tubercular severe kyphosis of spine-management, by S.K. Saraf and Nag Kiran.
101. Is the scoliosis congenital or idiopathic? Is there a partial sacral agenesis? What should be the line of management?, by P.N. Gupta.
102. A case of huge swelling proximal end of humerus, by S.K. Saraf and Vidia Siraz.
103. A child with deformities cause? An interesting basic pathology, by S.K. Saraf and R.J.B. Rana.
104. Bilateral intra-articular fracture of olecranon with radial neck fracture, by Alaric Aroojis.
105. Case no. 2, by Manoj Mittal.
106. Post traumatic deformity knee, by S.K. Saraf and R.J.B. Rana.
107. Post 8 year of neglected injury – how to manage? by R.J.B. Rana and S.K. Saraf.
108. Unusual method of fixing upper radial epiphysis in case of fracture – separation upper radial epiphysis with fracture ulna shaft, by Niraj Jain and Anurag.

## BERITA RINGKAS / NEWS IN BRIEF

### PELAWAT PERPUSTAKAAN

Perpustakaan Undang-Undang Tan Sri Profesor Ahmad Ibrahim telah menerima kunjungan dari Perpustakaan Universiti Multimedia, Kampus Cawangan Melaka iaitu Puan Aminah Abdullah Sani dan Cik Siti Khabshah Masrom pada 8 Januari 2004. Tujuan lawatan ini adalah untuk mendapatkan keperluan fizikal dan pelan lantai bagi perancangan penubuhan Perpustakaan Undang-Undang di Universiti Multimedia, Kampus Cawangan Melaka.

Tiga orang pegawai dari Jabatan Peguam Negara, Putrajaya, Datuk Zaitun Zawiyah Puteh, Puan Salimah Abdul Rahman dan Puan Faizah Hanafiah telah mengunjungi Perpustakaan Undang-Undang pada 9 Januari 2004. Tujuan lawatan adalah untuk bertukar fikiran dan mengikuti perkembangan terkini Perpustakaan Undang-Undang Universiti Malaya.

Perpustakaan Pengajian Islam telah menerima kunjungan delegasi Bahagian Pendidikan Tinggi Islam, Kementerian Agama Indonesia seramai 17 orang pada 14 Januari 2004.

Perpustakaan Utama telah menerima kunjungan Delegasi Kesenian Medan seramai 16 orang pada 16 Januari 2004.

Perpustakaan Utama telah menerima lawatan sambil belajar dari Ahli Jawatankuasa Pusat Sumber Institut Latihan Perindustrian Ipoh seramai 27 orang pada 14 Februari 2004. Matlamat lawatan adalah untuk menambah skop pengetahuan yang lebih luas dalam pengurusan dan pentadbiran Perpustakaan.

Perpustakaan Utama telah menerima lawatan delegasi dari Rajabhat Institute, Nakhon Si Thammarat (RINST), Thailand seramai 40 orang pada 16 Mac 2004.

Delegasi seramai 36 orang dari Rajabhat

Maha Sarakham University, Thailand telah melawat Perpustakaan Utama pada 25 Mac 2004.

Kakitangan Perpustakaan Universiti Sains Malaysia, Pulau Pinang seramai 14 orang telah mengunjungi Perpustakaan Undang-Undang pada 10 April 2004. Lawatan ini bertujuan untuk meninjau perkhidmatan yang diberi dan kemudahan yang disediakan Perpustakaan untuk pegguna.

Empat orang Pustakawan Universiti Malaysia Sarawak telah melakukan lawatan sambil kerja ke Perpustakaan Universiti Malaya pada 7 Mei 2004.

Delegasi lapan orang Pentadbir dan Pegawai Perpustakaan dari Kolej Islam Yala, Thailand telah mengunjungi Perpustakaan Utama pada 17 Mei 2004 untuk meninjau perkembangan terkini Perpustakaan Universiti Malaya.

Empat orang Pustakawan Universiti Brunei Darussalam, iaitu Tuan Hj. Awang Mohd Yussop, Puan Merhane Mohamed Salleh, Puan Dayang Fatimah Hj. Mohd. Zainin dan Puan Hjh. Dayang Hj. Awang Damit telah melawat Perpustakaan Utama pada 24 Mei 2004 untuk mengetahui pengurusan, koleksi dan perkhidmatan yang disediakan di Koleksi Khas, Bahagian Rujukan dan Arkib Universiti.

Perpustakaan Alam Bina telah menerima kunjungan dari Panel Akreditasi *Royal Institute of Chartered Surveyor* (RICS, UK) dalam bulan Jun 2004. Kunjungan ini bertujuan untuk memastikan Perpustakaan Alam Bina menyediakan bahan rujukan yang mencukupi dalam bidang ukur bangunan.

Selain dari lawatan organisasi dan perpustakaan tertentu, rangkaian Perpustakaan Universiti Malaya turut menerima kunjungan dari 21 buah sekolah dari seluruh negara.

## HAL EHWAL STAF / STAFF MATTERS

### **Pelantikan Baru**

Staf Perpustakaan berikut telah melapor diri :

*Pembantu Perpustakaan (S17) - 11 orang*

Encik Nik Muhamad Suhazli bin Mohd Nor, 2 Januari 2004.

Encik Ahmed Fuad bin Mahmood, 1 April 2004.

Tuan Syed Halim bin Syed Jalaludin, Encik Md. Hafiz bin Ahmad Zulkifli, Tengku Mohd Suhaimi bin Raja Abdullah, Encik Ahmad Fairus bin Mohd Taib, Encik Sivaraman a/l Ramasingam, 24 Mei 2004.

Encik Hesnul Faznee bin Ahmad Faisal, 1 Jun 2004.

Encik Mohd Yusaini bin Mohd Yusuf, 8 Jun 2004.

Encik Azahari bin Adam, 17 Jun 2004.

Encik Khairul Fadzlie bin Khalid, 5 Julai 2004.

*Pustakawan (S41) - 2 orang*

Cik Noorsuzila binti Mohamad dan Cik Sharina binti Muhammad Tufail, 1 Mac 2004 dan 22 Mac 2004.

*Penolong Pegawai Sistem Maklumat (F29) - seorang*

Encik Mazmir bin Mohd Amin, 5 Mei 2004.

### **Kenaikan Pangkat**

Puan Janaki a/p Sinnasamy, Pustakawan S41 telah dinaikkan pangkat ke jawatan Pustakawan S48 pada 31 Disember 2003. Beliau kini mengetuai Bahagian Penyelidikan dan Perkhidmatan Akademik.

### **Persaraan (Pilihan/ Wajib)**

Seramai 4 staf Perpustakaan telah bersara. Mereka adalah :

Puan Nirmala a/p Annamalai, Pembantu Tadbir (Perkeranian/Operasi) (N17), 1 Januari 2004.

Puan Zoreena binti Haron, Pembantu Tadbir (Perkeranian/Operasi) (N17), 31 Januari 2004.

Puan Lim Lian Hwa, Pembantu Tadbir (Perkeranian/Operasi) (N17), 3 Mac 2004.

Puan Chan Sai Noi, Pustakawan (S48) dan Cik Bathmavathi a/p Krishnan, Pustakawan (S41), 31 Jun 2004.

### **Perletakan Jawatan**

Seorang staf Perpustakaan telah meletakkan jawatan :

Encik Ady Izwan bin Omar, Juruteknik Komputer (F17), 11 Jun 2004.

### **Pertukaran Jabatan**

Seorang staf Perpustakaan telah bertukar ke Jabatan lain di UM iaitu Puan S. Rozita binti Saari, Pembantu Tadbir (Perkeranian/Operasi) (N17) ke Jabatan Sekolah Perniagaan Pasca Siswazah, Fakulti Perniagaan dan Perakaunan, Kampus Kota, 1 April 2004.

### **Kembali ke Rahmatullah**

Perpustakaan telah kehilangan dua orang staf. Mereka ialah:

Puan Nor Azizah binti Mohd Jaman yang bertugas sebagai Pembantu Tadbir (Perkeranian & Operasi) (N17) di Bahagian Penyelidikan & Perkhidmatan Akademik telah kembali ke Rahmatullah dalam satu nahas jalanraya pada 14 Mac 2004. Turut terkorban ialah dua orang anak beliau dan diikuti oleh suaminya dalam tempoh dua bulan kemudian.

Cik Zaini Abdul Wahab yang bertugas sebagai Pembantu Perpustakaan (S17) di Perpustakaan Pengajian Siswazah, 22 Mac 2004.

Perpustakaan mengucapkan takziah kepada keluarga Allahyarhamah Puan Nor Azizah dan Cik Zaini. Semoga roh mereka dicucuri rahmat dan ditempatkan bersama golongan orang yang beriman.

### **Kursus/Persidangan/Seminar/Mesyuarat**

Staf Perpustakaan telah mengikuti kursus/seminar/ bengkel anjuran Bahagian Sumber Manusia kecuali yang dinyatakan sebaliknya. Mereka adalah:

*Seminar 'Art Conservation and Handling' (14 Januari 2004: Muzium Seni Asia, Universiti Malaya)* - Puan Noriyah binti Md. Nor dan Cik Pauziaah binti Mohamad.

*Bengkel Transforming UM into a World Class Learning & Research Institution (17 Januari 2004: Genting Highland)* - Puan Noriyah binti Md. Nor.

*Kursus Mengawet dan Menjilid Bil 1/2004 (19 - 31 Januari 2004: Arkib Negara Malaysia)*, anjuran Arkib Negara Malaysia, Kuala Lumpur - Puan Masitah binti Mohamad, Encik Zakaria bin Alang Kassim dan Encik Zulkifly bin Manap.

*Kursus Kemahiran Perundingan dan Pengurusan Konflik (17-18 Februari 2004: Petaling Jaya)* - Cik Zaharani binti Aiyub.

*Bengkel Penetapan Kriteria Kenaikan Pangkat ke Jawatan dalam Kumpulan Pengurusan dan Profesional (Bukan Akademik) (19 Februari 2004: Universiti Malaya)* - Puan Noriyah binti Md. Nor, Puan Che Puteh binti Ismail, Puan Nor Ima binti Mohamed Kahar, YM Tunku Noraidah binti Tuanku Abdul Rahman dan Puan Chan Sai Noi.

*Kursus Asas Protokol dan Etiket Sosial (25-26 Februari 2004: Petaling Jaya)* - Cik Kohila a/p Batumalay.

*Kursus 'Organizational Development Planning' (5-8 Mac 2004: Pulau Langkawi)*, anjuran Kesatuan Kakitangan Am Universiti Malaya. - Encik Mohamad bin Othman dan Encik Varughese a/l Thomas.

*Bengkel Perkembangan Profesionalisme Pegawai Dalam Perkhidmatan Pengurusan & Profesional Universiti Malaya (25 Mac 2004: Universiti Malaya)* - YM Tunku Noraidah binti Tuanku Abdul Rahman dan Puan Chan Sai Noi.

*Kursus 'Client Server' (30 Mac 2004: Universiti Malaya)* - Encik Albahori bin Mohd Nor dan Encik Muhammad Faizal bin Abd. Aziz.

*Bengkel 'Abstracting & Indexing' (9-21 April 2004: Perpustakaan Negara Malaysia)* - Cik Zaharani binti Aiyub, anjuran Perpustakaan Negara Malaysia.

*Kursus Pengurusan Rekod dan Sistem Fail (20-21 April 2004: Petaling Jaya)* - Cik Nor Aishah binti Ahmad Ramli, Puan Salmah binti Ahmad dan Puan Vanisry a/p Nokaraju.

*Kursus Pengenalan kepada MS Excel (21 April 2004: Universiti Malaya)* - Puan Chua Swee Cheng dan Encik Ahmad Nizam bin Said.

*Symposium on Librarian Associations and Professionalism: a Paradox Among Information Professionals (23 April 2004: Perpustakaan Negara Malaysia)*, anjuran Persatuan Pustakawan Malaysia - Encik Mohammed Dzulkarnain bin Abd Karim.

*Kursus 'Corporate Etiquette Expose' (27-28 April 2004: Port Dickson)* - Puan Noriyah binti Md. Nor.

*Mesyuarat 'ASEAN University Network Inter-Library Online' (28-30 April 2004: Nanyang Technological University, Singapore)*, anjuran ASEAN University Network - Encik Mahbob bin Yusof.

*Macromedia Flash Max (29 April 2004: Universiti Malaya)* - Puan Koh Ai Peng.

*Bengkel Pengurusan Perpustakaan dari Perspektif Undang-Undang (17-19 Mei 2004: Port Dickson)*, anjuran Persatuan Pustakawan Malaysia dan Perpustakaan Universiti Kebangsaan Malaysia - Puan Ratnawati Sari binti Mohd Amin.

*Kursus Tatacara Kewangan (20 Mei 2004: Petaling Jaya)* - Encik Hairul Hisyam bin Husin, Puan Jamiah binti Abdul Rahman dan Puan Marziah binti Babu.

*Kursus Membuat Keputusan/Penyelesaian Masalah (20-21 Mei 2004: Petaling Jaya)* - Puan Faizah binti Abdul Rahim, Cik Nor Azlina binti Dol @ Othman, Puan Siti Juryiah binti Mohd Khalid dan Puan Rohaizah binti Jaafar.

*Seminar 'The Serials Librarian' (20 Mei 2004: Kuala Lumpur)*, anjuran University Book Store - Puan Janaki a/p Sinnasamy, Cik Molly Chuah dan Encik Mohammed Dzulkarnain bin Abd. Karim.

*Kursus Kenegaraan (10-14 Jun 2004: Kem Bina Negara Maran, Pahang Darul Makmur), anjuran Biro Tatanegara, Jabatan Perdana Menteri - Encik Abdul Halil bin Johari, Encik Ahmad bin Md Yusof, Encik Ahmad bin Kamaruddin, Cik Juleta binti Mohd Said, Encik Mat Isa bin Sulaiman, Encik Mohamad Anuwa bin Ab Rahman, Encik Ruslan bin Mansor, Encik Ismail bin Borhan, Encik Mangsor bin Usop, Encik Prabhakaran a/l Balachandran.*

*Kursus Penjaminan Kualiti (12-13 Jun 2004: Shah Alam), anjuran Unit Pengurusan Penjaminan Kualiti (QAMU), Universiti Malaya - Cik Pauziaah binti Mohamad.*

*Kursus Induksi (10 - 26 Jun 2004: Petaling Jaya) - Encik Haslan bin Tamjehi, Encik Halim bin Majid, Puan Sabariah binti Basir dan Puan Zahril Shahida binti Ahmad.*

*Kursus Menangani Pekerja Bermasalah (22-23 Jun 2004: Petaling Jaya) - Encik Amir Hamzah bin Alias, Encik Azrizal bin Ismail dan Puan Maziah binti Salleh.*

*Kursus Pengurusan Kewangan dan Perolehan (24-25 Jun 2004: Petaling Jaya) - Encik Mohammed Dzulkarnain bin Abd. Karim dan Cik Zaharani binti Aiyub.*

## PERPUSTAKAAN UNIVERSITI MALAYA / UNIVERSITY OF MALAYA LIBRARY

Ketua Pustakawan / Chief Librarian : 603-79673206

### Perpustakaan Utama / Main Library

- Bahagian Perkhidmatan Pelanggan / Client Services Division  
Ketua / Head : 603-79673300  
Meja Rujukan / Reference Desk : 603-79567800  
Kaunter Perkhidmatan / Service Counter : 603-79673373  
Keahlian / Membership : 603-79673300  
Perkhidmatan Mikroform / Microform Services : 603-79673357
- Bahagian Pembangunan dan Pengurusan Sumber / Resource Development and Management Division  
Ketua / Head : 603-79673383
- Bahagian Penyelidikan dan Perkhidmatan Akademik / Research and Academic Services Division  
Ketua / Head : 603-79673301
- Bahagian Pengurusan Sistem Maklumat / Information System Management Division  
Ketua / Head : 603-79673296
- Bahagian Pembangunan Pangkalan Data / Database Development Division  
Ketua / Head : 603-79673298

### Perpustakaan Cawangan / Branch Libraries

- Perpustakaan Perubatan T. J. Danaraj / T. J. Danaraj Medical Library  
Ketua / Head : 603-79674783
- Perpustakaan Peringatan Za'ba / Za'ba Memorial Library  
Ketua / Head : 603-79673920
- Perpustakaan Undang-undang Tan Sri Profesor Ahmad Ibrahim / Tan Sri Professor Ahmad Ibrahim Law Library  
Ketua / Head : 603-79676515

### Perpustakaan Khusus / Special Libraries

- Perpustakaan Alam Bina / Built Environment Library, Tel : 603-79676877
- Perpustakaan Kampus Kota / City Campus Library, Tel : 603-26173014
- Perpustakaan Sains Komputer & Teknologi Maklumat / Computer Science & Information Technology Library,  
Tel : 603-79676319
- Perpustakaan Pergigian / Dental Library, Tel : 603-79677420
- Perpustakaan Pengajian Asia Timur / East Asian Studies Library, Tel : 603-79673840
- Perpustakaan Ekonomi dan Pentadbiran, Perpustakaan Perniagaan dan Perakaunan / Economics & Administration,  
Business & Accountancy Library, Tel : 603-79673858
- Perpustakaan Pendidikan / Education Library, Tel : 603-79675074
- Perpustakaan Kejuruteraan / Engineering Library, 603-7967-5259
- Perpustakaan Asasi Sains / Foundation Studies in Science Library, Tel : 603-79675864
- Perpustakaan Pengajian India / Indian Studies Library, Tel : 603-79673817
- Perpustakaan Pengajian Islam / Islamic Studies Library, Tel : 603-79676116
- Perpustakaan Pengajian Islam, Nilam Puri / Islamic Studies Library, Nilam Puri, Tel : 609-7126491
- Perpustakaan Bahasa dan Linguistik / Languages and Linguistics Library, Tel : 603-79673092
- Perpustakaan Pengajian Siswazah / Postgraduate Studies Library, Tel : 603-79674635

*Kekal Abadi* mula diterbitkan pada bulan Mac 1982 (jilid 1, no. 1). Ia diterbitkan 4 kali setahun sehingga jilid 16 (1997). Jilid 17 (1998) dan jilid 18 (1999) diterbitkan sekali setahun. Mulai jilid 19 (2000), *Kekal Abadi* diterbitkan 2 kali setahun.

*Kekal Abadi* diindeks dalam LISA.

*Kekal Abadi* was first published in March 1982 with volume 1, number 1. It was published quarterly until volume 16 (1997). Volume 17 (1998) and volume 18 (1999) were published as single issue volumes. Beginning with volume 19 (2000), *Kekal Abadi* is published twice yearly.

*Kekal Abadi* is indexed in LISA.

